THE NCS™

The National Community Survey™

Savage, MN
Technical Appendices
2020

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Contents

Appendix A: Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey. For questions that included a "don't know" response option, two tables for that question are provided: the first that excludes the "don't know" responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 1: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Savage.	Excellent		Good		Fair		Poor		Total	
Savage as a place to live	45%	N=344	48%	N=361	6%	N=49	0%	N=3	100%	N=757
Your neighborhood as a place to live	51%	N=386	40%	N=306	8%	N=59	1%	N=7	100%	N=758
Savage as a place to raise children	44%	N=276	46%	N=293	9%	N=59	0%	N=3	100%	N=631
Savage as a place to work	24%	N=88	39%	N=146	25%	N=94	11%	N=42	100%	N=370
Savage as a place to visit	18%	N=124	39%	N=270	33%	N=228	9%	N=64	100%	N=686
Savage as a place to retire	24%	N=141	42%	N=250	26%	N=155	8%	N=50	100%	N=596
The overall quality of life in Savage	34%	N=255	55%	N=416	11%	N=80	1%	N=4	100%	N=755
Sense of community	22%	N=162	45%	N=335	27%	N=199	7%	N=52	100%	N=748

Table 2: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Savage.	Excellent		Good		Fair		Poor		Don't know		Total	
Savage as a place to live	45%	N=344	48%	N=361	6%	N=49	0%	N=3	0%	N=1	100%	N=758
Your neighborhood as a place to live	51%	N=386	40%	N=306	8%	N=59	1%	N=7	0%	N=1	100%	N=759
Savage as a place to raise children	37%	N=276	39%	N=293	8%	N=59	0%	N=3	16%	N=124	100%	N=755
Savage as a place to work	12%	N=88	19%	N=146	13%	N=94	6%	N=42	51%	N=381	100%	N=751
Savage as a place to visit	16%	N=124	36%	N=270	30%	N=228	8%	N=64	9%	N=69	100%	N=755
Savage as a place to retire	19%	N=141	33%	N=250	21%	N=155	7%	N=50	21%	N=157	100%	N=753
The overall quality of life in Savage	34%	N=255	55%	N=416	11%	N=80	1%	N=4	0%	N=3	100%	N=758
Sense of community	21%	N=162	44%	N=335	26%	N=199	7%	N=52	1%	N=9	100%	N=757

Table 3: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Total	
Overall economic health of Savage	21%	N=139	65%	N=426	14%	N=90	0%	N=2	100%	N=657
Overall quality of the transportation system (auto, bicycle, foot, bus) in Savage	14%	N=100	50%	N=361	27%	N=193	9%	N=64	100%	N=718
Overall design or layout of Savage's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	17%	N=131	57%	N=431	21%	N=157	5%	N=35	100%	N=754
Overall quality of the utility infrastructure in Savage (water, sewer, storm water, electric/gas)	26%	N=189	59%	N=424	12%	N=88	3%	N=23	100%	N=724
Overall feeling of safety in Savage	36%	N=269	53%	N=397	11%	N=80	1%	N=9	100%	N=755
Overall quality of natural environment in Savage	34%	N=255	55%	N=408	10%	N=75	1%	N=9	100%	N=747
Overall quality of the parks and recreation opportunities	35%	N=262	49%	N=360	14%	N=106	2%	N=12	100%	N=740
Overall health and wellness opportunities in Savage	23%	N=161	55%	N=381	19%	N=134	2%	N=13	100%	N=689
Overall opportunities for education, culture and the arts	13%	N=86	47%	N=322	33%	N=225	7%	N=47	100%	N=680
Residents' connection and engagement with their community	12%	N=84	47%	N=329	33%	N=229	8%	N=53	100%	N=695

Table 4: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall economic health of Savage	18%	N=139	56%	N=426	12%	N=90	0%	N=2	13%	N=97	100%	N=754
Overall quality of the transportation system (auto, bicycle, foot, bus) in Savage	13%	N=100	48%	N=361	26%	N=193	8%	N=64	5%	N=38	100%	N=756
Overall design or layout of Savage's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	17%	N=131	57%	N=431	21%	N=157	5%	N=35	0%	N=3	100%	N=757
Overall quality of the utility infrastructure in Savage (water, sewer, storm water, electric/gas)	25%	N=189	56%	N=424	12%	N=88	3%	N=23	4%	N=30	100%	N=754
Overall feeling of safety in Savage	36%	N=269	53%	N=397	11%	N=80	1%	N=9	0%	N=0	100%	N=755
Overall quality of natural environment in Savage	34%	N=255	54%	N=408	10%	N=75	1%	N=9	1%	N=9	100%	N=756
Overall quality of the parks and recreation opportunities	35%	N=262	48%	N=360	14%	N=106	2%	N=12	2%	N=16	100%	N=756
Overall health and wellness opportunities in Savage	21%	N=161	50%	N=381	18%	N=134	2%	N=13	9%	N=66	100%	N=755
Overall opportunities for education, culture and the arts	11%	N=86	43%	N=322	30%	N=225	6%	N=47	10%	N=76	100%	N=756
Residents' connection and engagement with their community	11%	N=84	44%	N=329	30%	N=229	7%	N=53	8%	N=59	100%	N=754

Table 5: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Savage to someone who asks	51%	N=382	42%	N=311	6%	N=45	1%	N=11	100%	N=749
Remain in Savage for the next five years	63%	N=463	26%	N=188	7%	N=52	4%	N=29	100%	N=732

Table 6: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Savage to someone who asks	51%	N=382	41%	N=311	6%	N=45	1%	N=11	1%	N=6	100%	N=755
Remain in Savage for the next five years	61%	N=463	25%	N=188	7%	N=52	4%	N=29	3%	N=23	100%	N=755

Table 7: Question 4 without "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	83%	N=631	14%	N=107	2%	N=14	1%	N=4	0%	N=1	100%	N=757
In Savage's downtown/commercial area during the day	60%	N=414	31%	N=215	7%	N=48	2%	N=15	0%	N=2	100%	N=694
From property crime	34%	N=256	51%	N=379	8%	N=60	6%	N=48	1%	N=4	100%	N=747
From violent crime	59%	N=439	33%	N=249	5%	N=38	2%	N=18	0%	N=1	100%	N=745
From fire, flood or other natural disaster	58%	N=434	35%	N=261	6%	N=45	1%	N=9	0%	N=0	100%	N=749

Table 8: Question 4 with "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	83%	N=631	14%	N=107	2%	N=14	1%	N=4	0%	N=1	0%	N=0	100%	N=757
In Savage's downtown/commercial area during the day	55%	N=414	28%	N=215	6%	N=48	2%	N=15	0%	N=2	9%	N=65	100%	N=759
From property crime	34%	N=256	50%	N=379	8%	N=60	6%	N=48	1%	N=4	2%	N=12	100%	N=759
From violent crime	58%	N=439	33%	N=249	5%	N=38	2%	N=18	0%	N=1	2%	N=14	100%	N=759
From fire, flood or other natural disaster	57%	N=434	34%	N=261	6%	N=45	1%	N=9	0%	N=0	1%	N=11	100%	N=760

Table 9: Question 5 without "don't know" responses

Please rate the job you feel the Savage community does at each of the following.	Excellent		Good		Fair		Poor		Total	
Making all residents feel welcome	27%	N=191	51%	N=360	18%	N=126	3%	N=23	100%	N=700
Attracting people from diverse backgrounds	24%	N=144	45%	N=271	25%	N=151	6%	N=39	100%	N=605
Valuing/respecting residents from diverse backgrounds	25%	N=152	51%	N=311	21%	N=126	4%	N=22	100%	N=611
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	19%	N=89	54%	N=256	23%	N=109	5%	N=24	100%	N=478

Table 10: Question 5 with "don't know" responses

Please rate the job you feel the Savage community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
Making all residents feel welcome	25%	N=191	48%	N=360	17%	N=126	3%	N=23	7%	N=54	100%	N=754
Attracting people from diverse backgrounds	19%	N=144	36%	N=271	20%	N=151	5%	N=39	20%	N=151	100%	N=756
Valuing/respecting residents from diverse backgrounds	20%	N=152	41%	N=311	17%	N=126	3%	N=22	19%	N=144	100%	N=755
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	12%	N=89	34%	N=256	14%	N=109	3%	N=24	37%	N=279	100%	N=757

Table 11: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Total	
Overall quality of business and service establishments in Savage	19%	N=144	57%	N=425	20%	N=151	3%	N=26	100%	N=746
Variety of business and service establishments in Savage	15%	N=116	45%	N=340	33%	N=245	6%	N=48	100%	N=749
Vibrancy of downtown/commercial area	4%	N=27	24%	N=172	44%	N=309	28%	N=198	100%	N=706
Employment opportunities	4%	N=19	34%	N=148	43%	N=188	19%	N=82	100%	N=437
Shopping opportunities	13%	N=101	38%	N=288	36%	N=272	12%	N=92	100%	N=753
Cost of living in Savage	9%	N=71	45%	N=337	37%	N=276	9%	N=66	100%	N=750
Overall image or reputation of Savage	20%	N=146	56%	N=411	21%	N=156	3%	N=24	100%	N=737

Table 12: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall quality of business and service establishments in Savage	19%	N=144	56%	N=425	20%	N=151	3%	N=26	1%	N=11	100%	N=757
Variety of business and service establishments in Savage	15%	N=116	45%	N=340	32%	N=245	6%	N=48	1%	N=8	100%	N=757
Vibrancy of downtown/commercial area	4%	N=27	23%	N=172	41%	N=309	26%	N=198	7%	N=50	100%	N=756
Employment opportunities	3%	N=19	20%	N=148	25%	N=188	11%	N=82	42%	N=321	100%	N=758
Shopping opportunities	13%	N=101	38%	N=288	36%	N=272	12%	N=92	1%	N=4	100%	N=757
Cost of living in Savage	9%	N=71	45%	N=337	37%	N=276	9%	N=66	1%	N=6	100%	N=756
Overall image or reputation of Savage	19%	N=146	54%	N=411	21%	N=156	3%	N=24	3%	N=20	100%	N=757

Table 13: Question 7 without "don't know" responses

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	13%	N=94	56%	N=418	24%	N=177	8%	N=59	100%	N=748
Ease of public parking	24%	N=168	59%	N=414	15%	N=106	2%	N=15	100%	N=703
Ease of travel by car in Savage	34%	N=251	54%	N=398	11%	N=84	1%	N=8	100%	N=741
Ease of travel by public transportation in Savage	9%	N=30	27%	N=93	34%	N=118	31%	N=108	100%	N=349
Ease of travel by bicycle in Savage	15%	N=86	44%	N=248	32%	N=181	9%	N=52	100%	N=567
Ease of walking in Savage	27%	N=190	49%	N=349	19%	N=136	5%	N=39	100%	N=714
Well-planned residential growth	15%	N=90	53%	N=314	25%	N=149	8%	N=45	100%	N=598
Well-planned commercial growth	9%	N=50	45%	N=237	34%	N=180	12%	N=65	100%	N=532
Well-designed neighborhoods	17%	N=116	54%	N=379	24%	N=170	5%	N=35	100%	N=700
Preservation of the historical or cultural character of the community	21%	N=126	48%	N=285	24%	N=145	6%	N=38	100%	N=594
Public places where people want to spend time	14%	N=100	45%	N=323	33%	N=239	8%	N=55	100%	N=717
Variety of housing options	15%	N=105	54%	N=375	26%	N=177	5%	N=37	100%	N=694
Availability of affordable quality housing	12%	N=68	43%	N=246	32%	N=183	13%	N=73	100%	N=570
Overall quality of new development in Savage	18%	N=117	53%	N=342	24%	N=157	5%	N=33	100%	N=649
Overall appearance of Savage	24%	N=176	55%	N=414	18%	N=134	3%	N=22	100%	N=746
Cleanliness of Savage	32%	N=235	54%	N=400	14%	N=101	1%	N=9	100%	N=745
Water resources (beaches, lakes, ponds, riverways, etc.)	17%	N=121	45%	N=310	28%	N=197	10%	N=68	100%	N=696
Air quality	37%	N=266	55%	N=396	8%	N=61	0%	N=3	100%	N=726
Availability of paths and walking trails	32%	N=235	46%	N=333	17%	N=127	5%	N=33	100%	N=728
Fitness opportunities (including exercise classes and paths or trails, etc.)	29%	N=205	47%	N=333	21%	N=148	3%	N=19	100%	N=705
Recreational opportunities	20%	N=140	50%	N=348	26%	N=180	4%	N=30	100%	N=698
Availability of affordable quality food	28%	N=208	51%	N=379	17%	N=129	3%	N=22	100%	N=738
Availability of affordable quality health care	21%	N=141	55%	N=365	20%	N=131	4%	N=24	100%	N=661
Availability of preventive health services	22%	N=140	55%	N=352	20%	N=128	4%	N=23	100%	N=643
Availability of affordable quality mental health care	14%	N=51	44%	N=163	30%	N=110	13%	N=48	100%	N=372

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Total	
Opportunities to attend cultural/arts/music activities	7%	N=48	33%	N=214	42%	N=270	18%	N=114	100%	N=646
Community support for the arts	10%	N=52	38%	N=200	39%	N=207	14%	N=73	100%	N=532
Availability of affordable quality childcare/preschool	16%	N=61	47%	N=179	28%	N=108	8%	N=32	100%	N=380
K-12 education	29%	N=165	43%	N=244	19%	N=104	9%	N=48	100%	N=561
Adult educational opportunities	13%	N=65	54%	N=270	25%	N=127	8%	N=40	100%	N=502
Sense of civic/community pride	16%	N=109	53%	N=368	26%	N=181	5%	N=36	100%	N=694
Neighborliness of residents in Savage	23%	N=171	49%	N=359	23%	N=168	5%	N=33	100%	N=731
Opportunities to participate in social events and activities	13%	N=86	49%	N=339	32%	N=217	7%	N=46	100%	N=688
Opportunities to attend special events and festivals	14%	N=101	48%	N=341	31%	N=218	7%	N=48	100%	N=708
Opportunities to volunteer	15%	N=80	53%	N=288	27%	N=147	6%	N=31	100%	N=546
Opportunities to participate in community matters	15%	N=87	51%	N=291	28%	N=159	6%	N=37	100%	N=574
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=97	49%	N=280	27%	N=156	7%	N=39	100%	N=572

Table 14: Question 7 with "don't know" responses

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	13%	N=94	56%	N=418	24%	N=177	8%	N=59	0%	N=2	100%	N=750
Ease of public parking	22%	N=168	55%	N=414	14%	N=106	2%	N=15	6%	N=47	100%	N=750
Ease of travel by car in Savage	34%	N=251	53%	N=398	11%	N=84	1%	N=8	1%	N=6	100%	N=747
Ease of travel by public transportation in Savage	4%	N=30	12%	N=93	16%	N=118	14%	N=108	53%	N=401	100%	N=750
Ease of travel by bicycle in Savage	12%	N=86	33%	N=248	24%	N=181	7%	N=52	24%	N=178	100%	N=745
Ease of walking in Savage	26%	N=190	47%	N=349	18%	N=136	5%	N=39	4%	N=30	100%	N=744
Well-planned residential growth	12%	N=90	42%	N=314	20%	N=149	6%	N=45	20%	N=149	100%	N=747
Well-planned commercial growth	7%	N=50	32%	N=237	24%	N=180	9%	N=65	29%	N=214	100%	N=746
Well-designed neighborhoods	16%	N=116	51%	N=379	23%	N=170	5%	N=35	6%	N=45	100%	N=745

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Preservation of the historical or cultural character of the community	17%	N=126	38%	N=285	19%	N=145	5%	N=38	21%	N=154	100%	N=748
Public places where people want to spend time	13%	N=100	43%	N=323	32%	N=239	7%	N=55	4%	N=31	100%	N=748
Variety of housing options	14%	N=105	50%	N=375	24%	N=177	5%	N=37	7%	N=55	100%	N=749
Availability of affordable quality housing	9%	N=68	33%	N=246	24%	N=183	10%	N=73	24%	N=178	100%	N=748
Overall quality of new development in Savage	16%	N=117	46%	N=342	21%	N=157	4%	N=33	13%	N=99	100%	N=748
Overall appearance of Savage	24%	N=176	55%	N=414	18%	N=134	3%	N=22	0%	N=2	100%	N=748
Cleanliness of Savage	32%	N=235	54%	N=400	14%	N=101	1%	N=9	0%	N=0	100%	N=745
Water resources (beaches, lakes, ponds, riverways, etc.)	16%	N=121	41%	N=310	26%	N=197	9%	N=68	7%	N=52	100%	N=748
Air quality	36%	N=266	53%	N=396	8%	N=61	0%	N=3	3%	N=22	100%	N=748
Availability of paths and walking trails	31%	N=235	44%	N=333	17%	N=127	4%	N=33	3%	N=21	100%	N=749
Fitness opportunities (including exercise classes and paths or trails, etc.)	27%	N=205	45%	N=333	20%	N=148	3%	N=19	6%	N=43	100%	N=748
Recreational opportunities	19%	N=140	47%	N=348	24%	N=180	4%	N=30	6%	N=47	100%	N=745
Availability of affordable quality food	28%	N=208	51%	N=379	17%	N=129	3%	N=22	1%	N=7	100%	N=745
Availability of affordable quality health care	19%	N=141	49%	N=365	17%	N=131	3%	N=24	12%	N=88	100%	N=749
Availability of preventive health services	19%	N=140	47%	N=352	17%	N=128	3%	N=23	14%	N=104	100%	N=747
Availability of affordable quality mental health care	7%	N=51	22%	N=163	15%	N=110	6%	N=48	50%	N=375	100%	N=747
Opportunities to attend cultural/arts/music activities	6%	N=48	29%	N=214	36%	N=270	15%	N=114	13%	N=100	100%	N=746
Community support for the arts	7%	N=52	27%	N=200	28%	N=207	10%	N=73	29%	N=214	100%	N=746
Availability of affordable quality childcare/preschool	8%	N=61	24%	N=179	14%	N=108	4%	N=32	49%	N=366	100%	N=746
K-12 education	22%	N=165	33%	N=244	14%	N=104	6%	N=48	25%	N=186	100%	N=747
Adult educational opportunities	9%	N=65	36%	N=270	17%	N=127	5%	N=40	33%	N=242	100%	N=744
Sense of civic/community pride	15%	N=109	50%	N=368	24%	N=181	5%	N=36	7%	N=49	100%	N=743
Neighborliness of residents in Savage	23%	N=171	48%	N=359	23%	N=168	4%	N=33	2%	N=12	100%	N=743
Opportunities to participate in social events and activities	12%	N=86	45%	N=339	29%	N=217	6%	N=46	8%	N=58	100%	N=746

Please rate each of the following characteristics as they relate to Savage as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Opportunities to attend special events and festivals	14%	N=101	46%	N=341	29%	N=218	6%	N=48	5%	N=37	100%	N=745
Opportunities to volunteer	11%	N=80	39%	N=288	20%	N=147	4%	N=31	27%	N=200	100%	N=746
Opportunities to participate in community matters	12%	N=87	39%	N=291	21%	N=159	5%	N=37	23%	N=169	100%	N=743
Openness and acceptance of the community toward people of diverse backgrounds	13%	N=97	38%	N=280	21%	N=156	5%	N=39	22%	N=157	100%	N=729

Table 15: Question 8

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Savage (in-person, phone, email or web) for help or information	49%	N=365	51%	N=382	100%	N=747
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	88%	N=653	12%	N=91	100%	N=744
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	81%	N=600	19%	N=145	100%	N=745
Watched (online or on television) a local public meeting	83%	N=621	17%	N=127	100%	N=748
Volunteered your time to some group/activity in Savage	74%	N=553	26%	N=195	100%	N=748
Campaigned or advocated for a local issue, cause or candidate	90%	N=672	10%	N=75	100%	N=747
Voted in your most recent local election	19%	N=140	81%	N=608	100%	N=748
Used bus, rail, subway or other public transportation instead of driving	89%	N=663	11%	N=83	100%	N=746
Carpooled with other adults or children instead of driving alone	61%	N=453	39%	N=293	100%	N=746
Walked or biked instead of driving	41%	N=307	59%	N=441	100%	N=748

Table 16: Question 9 without "don't know" responses

Please rate the quality of each of the following services in Savage.	Excellent		Good		Fair		Poor		Total	
Public information services	17%	N=104	62%	N=385	18%	N=114	3%	N=21	100%	N=624
Economic development	11%	N=59	57%	N=322	27%	N=151	5%	N=29	100%	N=561
Traffic enforcement	13%	N=83	62%	N=401	19%	N=122	7%	N=45	100%	N=651
Traffic signal timing	10%	N=70	51%	N=378	28%	N=209	11%	N=79	100%	N=736
Street repair	14%	N=107	51%	N=377	25%	N=188	9%	N=69	100%	N=741

Please rate the quality of each of the following services in Savage.	Excellent		Good		Fair		Poor		Total	
Street cleaning	21%	N=155	59%	N=433	16%	N=119	4%	N=30	100%	N=737
Street lighting	17%	N=127	61%	N=446	17%	N=122	6%	N=42	100%	N=737
Snow removal	28%	N=201	54%	N=395	13%	N=95	5%	N=37	100%	N=728
Sidewalk maintenance	19%	N=127	58%	N=385	18%	N=119	5%	N=33	100%	N=664
Bus or transit services	8%	N=26	39%	N=123	32%	N=101	21%	N=66	100%	N=316
Land use, planning and zoning	11%	N=55	50%	N=257	28%	N=143	11%	N=58	100%	N=513
Code enforcement (weeds, abandoned buildings, etc.)	10%	N=52	43%	N=222	29%	N=150	18%	N=93	100%	N=517
Affordable high-speed internet access	7%	N=49	30%	N=207	32%	N=221	32%	N=221	100%	N=698
Garbage collection	30%	N=221	54%	N=389	12%	N=90	4%	N=27	100%	N=727
Drinking water	26%	N=192	45%	N=333	19%	N=140	10%	N=72	100%	N=737
Sewer services	29%	N=205	60%	N=426	10%	N=72	0%	N=3	100%	N=706
Storm water management (storm drainage, dams, levees, etc.)	28%	N=192	58%	N=395	12%	N=80	1%	N=10	100%	N=677
Power (electric and/or gas) utility	31%	N=224	58%	N=426	10%	N=72	1%	N=10	100%	N=732
Utility billing	26%	N=194	57%	N=422	13%	N=96	3%	N=22	100%	N=734
Police/Sheriff services	38%	N=260	53%	N=363	7%	N=49	2%	N=16	100%	N=688
Crime prevention	27%	N=177	57%	N=371	14%	N=89	2%	N=13	100%	N=650
Animal control	21%	N=103	58%	N=286	13%	N=66	8%	N=37	100%	N=492
Ambulance or emergency medical services	34%	N=170	59%	N=294	6%	N=32	1%	N=4	100%	N=500
Fire services	41%	N=236	53%	N=303	5%	N=31	0%	N=2	100%	N=572
Fire prevention and education	32%	N=159	54%	N=263	12%	N=61	2%	N=8	100%	N=491
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	20%	N=91	58%	N=267	18%	N=82	4%	N=19	100%	N=459
Preservation of natural areas (open space, farmlands and greenbelts)	21%	N=138	50%	N=324	21%	N=139	8%	N=51	100%	N=652
Savage open space	20%	N=129	50%	N=325	24%	N=155	6%	N=41	100%	N=650
Recycling	25%	N=183	54%	N=391	16%	N=118	4%	N=28	100%	N=720
Yard waste pick-up	22%	N=134	53%	N=317	17%	N=102	7%	N=43	100%	N=596

Please rate the quality of each of the following services in Savage.	Excellent		Good		Fair		Poor		Total	
City parks	34%	N=244	53%	N=387	12%	N=88	1%	N=7	100%	N=726
Recreation programs or classes	20%	N=109	56%	N=300	20%	N=108	3%	N=18	100%	N=535
Recreation centers or facilities	22%	N=132	50%	N=296	20%	N=120	7%	N=42	100%	N=590
Health services	18%	N=98	61%	N=339	19%	N=107	2%	N=13	100%	N=557
Public library services	40%	N=260	48%	N=317	11%	N=70	1%	N=7	100%	N=654
Overall customer service by Savage employees (police, receptionists, planners, etc.)	38%	N=253	50%	N=332	10%	N=66	2%	N=10	100%	N=661

Table 17: Question 9 with "don't know" responses

Please rate the quality of each of the following services in Savage.	Excellent		Good		Fair		Poor		Don't know		Total	
Public information services	14%	N=104	52%	N=385	15%	N=114	3%	N=21	16%	N=118	100%	N=742
Economic development	8%	N=59	43%	N=322	20%	N=151	4%	N=29	24%	N=181	100%	N=742
Traffic enforcement	11%	N=83	54%	N=401	16%	N=122	6%	N=45	12%	N=89	100%	N=740
Traffic signal timing	9%	N=70	51%	N=378	28%	N=209	11%	N=79	1%	N=11	100%	N=747
Street repair	14%	N=107	50%	N=377	25%	N=188	9%	N=69	1%	N=7	100%	N=748
Street cleaning	21%	N=155	58%	N=433	16%	N=119	4%	N=30	1%	N=10	100%	N=747
Street lighting	17%	N=127	60%	N=446	16%	N=122	6%	N=42	1%	N=9	100%	N=746
Snow removal	27%	N=201	53%	N=395	13%	N=95	5%	N=37	3%	N=19	100%	N=747
Sidewalk maintenance	17%	N=127	52%	N=385	16%	N=119	4%	N=33	11%	N=79	100%	N=743
Bus or transit services	4%	N=26	17%	N=123	14%	N=101	9%	N=66	57%	N=423	100%	N=739
Land use, planning and zoning	7%	N=55	35%	N=257	19%	N=143	8%	N=58	31%	N=231	100%	N=744
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=52	30%	N=222	20%	N=150	13%	N=93	31%	N=227	100%	N=744
Affordable high-speed internet access	7%	N=49	28%	N=207	30%	N=221	30%	N=221	7%	N=49	100%	N=747
Garbage collection	30%	N=221	52%	N=389	12%	N=90	4%	N=27	3%	N=20	100%	N=747
Drinking water	26%	N=192	45%	N=333	19%	N=140	10%	N=72	1%	N=11	100%	N=748
Sewer services	27%	N=205	57%	N=426	10%	N=72	0%	N=3	5%	N=41	100%	N=747

Please rate the quality of each of the following services in Savage.	Excellent		Good		Fair		Poor		Don't know		Total	
Storm water management (storm drainage, dams, levees, etc.)	26%	N=192	53%	N=395	11%	N=80	1%	N=10	9%	N=71	100%	N=748
Power (electric and/or gas) utility	30%	N=224	57%	N=426	10%	N=72	1%	N=10	1%	N=10	100%	N=742
Utility billing	26%	N=194	57%	N=422	13%	N=96	3%	N=22	1%	N=11	100%	N=745
Police/Sheriff services	35%	N=260	48%	N=363	7%	N=49	2%	N=16	8%	N=61	100%	N=749
Crime prevention	24%	N=177	50%	N=371	12%	N=89	2%	N=13	13%	N=99	100%	N=749
Animal control	14%	N=103	38%	N=286	9%	N=66	5%	N=37	34%	N=254	100%	N=746
Ambulance or emergency medical services	23%	N=170	39%	N=294	4%	N=32	1%	N=4	33%	N=246	100%	N=746
Fire services	32%	N=236	40%	N=303	4%	N=31	0%	N=2	24%	N=177	100%	N=749
Fire prevention and education	21%	N=159	35%	N=263	8%	N=61	1%	N=8	34%	N=254	100%	N=745
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	12%	N=91	36%	N=267	11%	N=82	3%	N=19	38%	N=284	100%	N=743
Preservation of natural areas (open space, farmlands and greenbelts)	19%	N=138	44%	N=324	19%	N=139	7%	N=51	12%	N=87	100%	N=739
Savage open space	17%	N=129	44%	N=325	21%	N=155	6%	N=41	12%	N=92	100%	N=742
Recycling	24%	N=183	52%	N=391	16%	N=118	4%	N=28	4%	N=27	100%	N=747
Yard waste pick-up	18%	N=134	43%	N=317	14%	N=102	6%	N=43	20%	N=149	100%	N=745
City parks	33%	N=244	52%	N=387	12%	N=88	1%	N=7	3%	N=20	100%	N=746
Recreation programs or classes	15%	N=109	40%	N=300	15%	N=108	2%	N=18	28%	N=208	100%	N=743
Recreation centers or facilities	18%	N=132	40%	N=296	16%	N=120	6%	N=42	20%	N=150	100%	N=740
Health services	13%	N=98	46%	N=339	14%	N=107	2%	N=13	25%	N=186	100%	N=743
Public library services	35%	N=260	43%	N=317	9%	N=70	1%	N=7	12%	N=86	100%	N=740
Overall customer service by Savage employees (police, receptionists, planners, etc.)	34%	N=253	45%	N=332	9%	N=66	1%	N=10	11%	N=80	100%	N=741

Table 18: Question 10 without "don't know" responses

Please rate the following categories of Savage government performance.	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Savage	11%	N=78	50%	N=350	28%	N=196	10%	N=71	100%	N=695
The overall direction that Savage is taking	14%	N=89	58%	N=374	21%	N=139	7%	N=48	100%	N=650
The job Savage government does at welcoming resident involvement	16%	N=91	46%	N=256	27%	N=153	10%	N=58	100%	N=558
Overall confidence in Savage government	15%	N=102	53%	N=364	24%	N=163	8%	N=52	100%	N=681
Generally acting in the best interest of the community	19%	N=128	54%	N=366	20%	N=139	7%	N=50	100%	N=683
Being honest	22%	N=128	53%	N=311	19%	N=112	6%	N=33	100%	N=584
Being open and transparent to the public	20%	N=122	52%	N=308	19%	N=116	9%	N=52	100%	N=598
Informing residents about issues facing the community	19%	N=128	51%	N=337	21%	N=139	9%	N=62	100%	N=666
Treating all residents fairly	23%	N=124	56%	N=308	14%	N=76	7%	N=39	100%	N=547
Treating residents with respect	26%	N=158	57%	N=353	12%	N=74	5%	N=29	100%	N=614

Table 19: Question 10 with "don't know" responses

Please rate the following categories of Savage government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Savage	11%	N=78	47%	N=350	26%	N=196	10%	N=71	6%	N=47	100%	N=742
The overall direction that Savage is taking	12%	N=89	50%	N=374	19%	N=139	6%	N=48	12%	N=92	100%	N=742
The job Savage government does at welcoming resident involvement	12%	N=91	35%	N=256	21%	N=153	8%	N=58	25%	N=183	100%	N=741
Overall confidence in Savage government	14%	N=102	49%	N=364	22%	N=163	7%	N=52	8%	N=61	100%	N=742
Generally acting in the best interest of the community	17%	N=128	49%	N=366	19%	N=139	7%	N=50	8%	N=59	100%	N=742
Being honest	17%	N=128	42%	N=311	15%	N=112	4%	N=33	21%	N=159	100%	N=743
Being open and transparent to the public	16%	N=122	42%	N=308	16%	N=116	7%	N=52	19%	N=144	100%	N=742
Informing residents about issues facing the community	17%	N=128	45%	N=337	19%	N=139	8%	N=62	10%	N=77	100%	N=743
Treating all residents fairly	17%	N=124	42%	N=308	10%	N=76	5%	N=39	26%	N=195	100%	N=742
Treating residents with respect	21%	N=158	48%	N=353	10%	N=74	4%	N=29	17%	N=126	100%	N=740

Table 20: Question 11 without "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Savage	25%	N=180	57%	N=414	16%	N=120	2%	N=14	100%	N=728
The Federal Government	6%	N=42	37%	N=249	38%	N=253	19%	N=129	100%	N=673

Table 21: Question 11 with "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Savage	24%	N=180	55%	N=414	16%	N=120	2%	N=14	2%	N=18	100%	N=746
The Federal Government	6%	N=42	33%	N=249	34%	N=253	17%	N=129	10%	N=72	100%	N=745

Table 22: Question 12

Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
Overall economic health of Savage	44%	N=331	47%	N=354	8%	N=57	1%	N=5	100%	N=747
Overall quality of the transportation system (auto, bicycle, foot, bus) in Savage	23%	N=175	47%	N=350	26%	N=195	4%	N=28	100%	N=748
Overall design or layout of Savage's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	25%	N=187	49%	N=370	24%	N=180	1%	N=11	100%	N=748
Overall quality of the utility infrastructure in Savage (water, sewer, storm water, electric/gas)	44%	N=331	43%	N=322	12%	N=92	1%	N=5	100%	N=750
Overall feeling of safety in Savage	60%	N=450	33%	N=247	6%	N=44	1%	N=8	100%	N=749
Overall quality of natural environment in Savage	33%	N=250	51%	N=382	14%	N=103	2%	N=15	100%	N=750
Overall quality of the parks and recreation opportunities	31%	N=230	53%	N=395	15%	N=114	1%	N=10	100%	N=749
Overall health and wellness opportunities in Savage	24%	N=176	49%	N=369	24%	N=176	4%	N=27	100%	N=748
Overall opportunities for education, culture and the arts	23%	N=170	40%	N=302	33%	N=247	4%	N=31	100%	N=750
Residents' connection and engagement with their community	18%	N=131	48%	N=361	31%	N=231	3%	N=25	100%	N=748

Table 23: Question 13 without "don't know" responses

Please rate the following categories of the City of Savage's response so far to the COVID-19 pandemic.	Excellent		Good		Fair		Poor		Total	
Generally acting in the best interest of the community	28%	N=180	57%	N=358	13%	N=79	2%	N=15	100%	N=632
Being open and transparent with the public	29%	N=181	53%	N=326	14%	N=84	4%	N=27	100%	N=618
Communication of City closures, cancellations, and changes in service delivery	30%	N=193	50%	N=323	17%	N=111	3%	N=22	100%	N=649
Maintaining essential City services	44%	N=309	46%	N=319	9%	N=64	1%	N=7	100%	N=699
Overall response from the City	30%	N=199	51%	N=344	16%	N=106	3%	N=19	100%	N=668

Table 24: Question 13 with "don't know" responses

Please rate the following categories of the City of Savage's response so far to the COVID-19 pandemic.	Excellent		Good		Fair		Poor		Don't know		Total	
Generally acting in the best interest of the community	24%	N=180	48%	N=358	11%	N=79	2%	N=15	15%	N=115	100%	N=747
Being open and transparent with the public	24%	N=181	44%	N=326	11%	N=84	4%	N=27	17%	N=128	100%	N=746
Communication of City closures, cancellations, and changes in service delivery	26%	N=193	43%	N=323	15%	N=111	3%	N=22	13%	N=98	100%	N=747
Maintaining essential City services	41%	N=309	43%	N=319	9%	N=64	1%	N=7	7%	N=50	100%	N=749
Overall response from the City	27%	N=199	46%	N=344	14%	N=106	3%	N=19	11%	N=81	100%	N=749

Table 25: Question 14 without "don't know" responses

Fire response time is measured from the time a 9-1-1 call is received from dispatch to the arrival of a fire truck at the scene. Our current paid-on-call fire department response time is 9½ minutes. In your opinion, what amount of time is reasonable to expect Savage Fire Department to respond to your home?	Percent	Number
5 minutes or less	19%	N=116
6-7 minutes	32%	N=198
8-9 minutes	34%	N=211
10-11 minutes	15%	N=92
12-13 minutes	1%	N=4
Total	100%	N=621

Table 26: Question 14 with "don't know" responses

Fire response time is measured from the time a 9-1-1 call is received from dispatch to the arrival of a fire truck at the scene. Our current paid-on-call fire department response time is 9½ minutes. In your opinion, what amount of time is reasonable to expect Savage Fire Department to respond to your home?	Percent	Number
5 minutes or less	17%	N=116
6-7 minutes	28%	N=198
8-9 minutes	30%	N=211
10-11 minutes	13%	N=92
12-13 minutes	1%	N=4
Don't know	11%	N=78
Total	100%	N=699

Table 27: Question 15 without "don't know" responses

Please rate how important, if at all, it is for the City of Savage to invest in the following types of parks amenities.	Essential		Very important		Somewhat important		Not at all important		Total	
Neighborhood Centers in 2-3 parks (with kitchenette, tables/chairs, A/V, and restrooms) that would be available to rent year-round for small gatherings/meetings	7%	N=48	21%	N=146	46%	N=330	26%	N=188	100%	N=712
Trail system with connectivity to neighborhoods, shopping areas, schools, and parks	24%	N=177	44%	N=321	26%	N=192	6%	N=43	100%	N=733
Small splash pad in neighborhood park	12%	N=86	21%	N=147	38%	N=267	29%	N=203	100%	N=703
Indoor sports facility (i.e. basketball, volleyball, etc.)	11%	N=77	26%	N=185	43%	N=311	20%	N=143	100%	N=716
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	7%	N=51	19%	N=132	42%	N=294	32%	N=224	100%	N=701

Table 28: Question 15 with "don't know" responses

Please rate how important, if at all, it is for the City of Savage to invest in the following types of parks amenities.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Neighborhood Centers in 2-3 parks (with kitchenette, tables/chairs, A/V, and restrooms) that would be available to rent year-round for small gatherings/meetings	6%	N=48	20%	N=146	44%	N=330	25%	N=188	4%	N=33	100%	N=745
Trail system with connectivity to neighborhoods, shopping areas, schools, and parks	24%	N=177	43%	N=321	26%	N=192	6%	N=43	2%	N=12	100%	N=745

Please rate how important, if at all, it is for the City of Savage to invest in the following types of parks amenities.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Small splash pad in neighborhood park	12%	N=86	20%	N=147	36%	N=267	27%	N=203	5%	N=38	100%	N=741
Indoor sports facility (i.e. basketball, volleyball, etc.)	10%	N=77	25%	N=185	42%	N=311	19%	N=143	4%	N=27	100%	N=743
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	7%	N=51	18%	N=132	40%	N=294	30%	N=224	6%	N=43	100%	N=744

Table 29: Question D1 without "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Total	
Access the internet from your home using a computer, laptop or tablet computer	86%	N=646	7%	N=49	3%	N=24	1%	N=7	3%	N=23	100%	N=749
Access the internet from your cell phone	87%	N=654	3%	N=21	3%	N=24	1%	N=4	6%	N=47	100%	N=750
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	65%	N=489	13%	N=98	6%	N=47	2%	N=15	13%	N=100	100%	N=749
Use or check email	84%	N=629	11%	N=81	3%	N=23	0%	N=3	2%	N=13	100%	N=749
Share your opinions online	12%	N=86	5%	N=39	16%	N=116	18%	N=130	50%	N=364	100%	N=735
Shop online	13%	N=101	11%	N=80	37%	N=279	26%	N=193	13%	N=97	100%	N=750

Table 30: Question D1 with "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
Access the internet from your home using a computer, laptop or tablet computer	86%	N=646	7%	N=49	3%	N=24	1%	N=7	3%	N=23	0%	N=1	100%	N=750
Access the internet from your cell phone	87%	N=654	3%	N=21	3%	N=24	1%	N=4	6%	N=47	0%	N=2	100%	N=752
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	65%	N=489	13%	N=98	6%	N=47	2%	N=15	13%	N=100	1%	N=4	100%	N=753
Use or check email	84%	N=629	11%	N=81	3%	N=23	0%	N=3	2%	N=13	0%	N=2	100%	N=751
Share your opinions online	11%	N=86	5%	N=39	15%	N=116	17%	N=130	48%	N=364	2%	N=16	100%	N=751
Shop online	13%	N=101	11%	N=80	37%	N=279	26%	N=193	13%	N=97	0%	N=3	100%	N=753

Table 31: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	28%	N=210
Very good	49%	N=366
Good	21%	N=155
Fair	3%	N=22
Poor	0%	N=1
Total	100%	N=754

Table 32: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	4%	N=30
Somewhat positive	14%	N=108
Neutral	51%	N=385
Somewhat negative	26%	N=196
Very negative	4%	N=31
Total	100%	N=750

Table 33: Question D4

How many years have you lived in Savage?	Percent	Number
Less than 2 years	8%	N=62
2 to 5 years	19%	N=143
6 to 10 years	17%	N=129
11 to 20 years	23%	N=175
More than 20 years	33%	N=246
Total	100%	N=755

Table 34: Question D5

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	76%	N=575
Building with two or more homes (duplex, townhome, apartment or condominium)	24%	N=181
Mobile home	0%	N=0
Other	1%	N=4
Total	100%	N=760

Table 35: Question D6

Do you rent or own your home?	Percent	Number
Rent	6%	N=45
Own	94%	N=714
Total	100%	N=759

Table 36: Question D7

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $500 per month	6%	N=42
$500 to $999 per month	10%	N=76
$1,000 to $1,499 per month	18%	N=131
$1,500 to $1,999 per month	27%	N=200
$2,000 to $2,499 per month	20%	N=149
$2,500 to $2,999 per month	10%	N=75
$3,000 to $3,499 per month	5%	N=40
$3,500 or more per month	2%	N=17
Total	100%	N=730

Table 37: Question D8

Do any children 17 or under live in your household?	Percent	Number
No	64%	N=485
Yes	36%	N=271
Total	100%	N=756

Table 38: Question D9

Are you or any other members of your household aged 65 or older?	Percent	Number
No	71%	N=538
Yes	29%	N=215
Total	100%	N=753

Table 39: Question D10

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	3%	N=19
$25,000 to $49,999	9%	N=67
$50,000 to $74,999	12%	N=87
$75,000 to $99,999	16%	N=112
$100,000 to $149,999	28%	N=202
$150,000 or more	31%	N=222
Total	100%	N=709

Table 40: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	99%	N=735
Yes, I consider myself to be Spanish, Hispanic or Latino	1%	N=8
Total	100%	N=743

Table 41: Question D12

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=7
Asian, Asian Indian or Pacific Islander	3%	N=23
Black or African American	2%	N=12
White	95%	N=703
Other	2%	N=13

Total may exceed 100% as respondents could select more than one option.

Table 42: Question D13

In which category is your age?	Percent	Number
18 to 24 years	1%	N=4
25 to 34 years	10%	N=75
35 to 44 years	22%	N=168
45 to 54 years	20%	N=148
55 to 64 years	24%	N=181
65 to 74 years	15%	N=114
75 years or older	9%	N=66
Total	100%	N=756

Table 43: Question D14

What is your gender?	Percent	Number
Female	57%	N=430
Male	43%	N=325
Identify in another way	0%	N=0
Total	100%	N=755

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Savage chose to have comparisons made to the entire database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Savage's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Savage's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Savage's rating to the benchmark.

In that final column, Savage's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Savage residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Savage's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Savage's average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 44: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall image or reputation of Savage	76%	180	356	Similar
The overall quality of life in Savage	89%	138	457	Similar
Savage as a place to live	93%	120	400	Similar
Recommend living in Savage to someone who asks	93%	79	297	Similar
Remain in Savage for the next five years	89%	58	290	Similar

Table 45: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Savage government	68%	48	281	Similar
The overall direction that Savage is taking	71%	80	324	Similar
The value of services for the taxes paid to Savage	62%	125	401	Similar
Generally acting in the best interest of the community	72%	37	281	Higher
Being honest	75%	26	272	Higher
Being open and transparent to the public	72%	6	16	Similar
Informing residents about issues facing the community	70%	5	16	Similar
The job Savage government does at welcoming resident involvement	62%	74	327	Similar
Treating all residents fairly	79%	14	278	Higher
Treating residents with respect	83%	3	16	Similar
Overall customer service by Savage employees	89%	34	388	Higher
Public information services	78%	88	302	Similar
Quality of services provided by the City of Savage	82%	122	425	Similar
Quality of services provided by the Federal Government	43%	99	262	Similar

Table 46: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Savage	86%	58	282	Higher
Economic development	68%	73	292	Similar

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of business and service establishments in Savage	76%	59	283	Similar
Variety of business and service establishments in Savage	61%	9	15	Similar
Vibrancy of downtown/commercial area	28%	207	258	Lower
Shopping opportunities	52%	167	302	Similar
Savage as a place to visit	57%	182	298	Similar
Savage as a place to work	63%	175	369	Similar
Employment opportunities	38%	183	318	Similar
Cost of living in Savage	54%	59	277	Similar
Economy will have positive impact on income	18%	263	269	Lower
NOT experiencing housing costs stress	77%	54	268	Similar

Table 47: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the transportation system in Savage	64%	232	285	Similar
Traffic flow on major streets	68%	58	347	Higher
Ease of travel by car in Savage	88%	21	314	Higher
Ease of travel by public transportation in Savage	35%	135	249	Similar
Ease of travel by bicycle in Savage	59%	110	313	Similar
Ease of walking in Savage	75%	93	314	Similar
Ease of public parking	83%	13	243	Higher
Bus or transit services	47%	151	247	Similar
Traffic enforcement	74%	130	373	Similar
Traffic signal timing	61%	75	275	Similar
Street repair	65%	68	384	Higher
Street cleaning	80%	58	331	Higher
Street lighting	78%	55	338	Similar
Snow removal	82%	47	281	Higher
Sidewalk maintenance	77%	28	323	Higher
Used bus, rail, subway, or other public transportation instead of driving	11%	157	228	Lower
Carpooled with other adults or children instead of driving alone	39%	171	261	Similar
Walked or biked instead of driving	59%	120	270	Similar

Table 48: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Savage's residential and commercial areas	75%	67	275	Similar
Overall appearance of Savage	79%	156	356	Similar
Your neighborhood as a place to live	91%	52	321	Similar
Overall quality of new development in Savage	71%	43	300	Similar
Well-planned residential growth	68%	6	19	Similar
Well-planned commercial growth	54%	9	19	Similar
Well-designed neighborhoods	71%	10	20	Similar
Preservation of the historical or cultural character of the community	69%	6	15	Similar
Public places where people want to spend time	59%	172	269	Similar
Variety of housing options	69%	61	288	Higher
Availability of affordable quality housing	55%	58	312	Higher
Land use, planning, and zoning	61%	65	309	Similar
Code enforcement	53%	184	389	Similar

Table 49: Utilities

Utilities Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the utility infrastructure in Savage	85%	7	16	Similar
Affordable high-speed internet access	37%	13	13	Lower
Power (electric and/or gas) utility	89%	26	199	Similar
Garbage collection	84%	207	353	Similar
Drinking water	71%	158	318	Similar
Sewer services	89%	53	323	Similar
Storm water management	87%	14	346	Higher
Utility billing	84%	30	243	Similar

Table 50: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Savage	88%	148	368	Similar
Police/Sheriff services	91%	121	450	Similar
Crime prevention	84%	92	366	Similar
Animal control	79%	63	335	Similar

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Ambulance or emergency medical services	93%	210	344	Similar
Fire services	94%	198	383	Similar
Fire prevention and education	86%	84	292	Similar
Emergency preparedness	78%	60	292	Similar
In your neighborhood during the day	97%	58	365	Similar
In Savage's downtown/commercial area during the day	91%	162	330	Similar
From property crime	85%	8	31	Similar
From violent crime	92%	7	31	Similar
From fire, flood, or other natural disaster	93%	2	16	Similar

Table 51: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of natural environment in Savage	89%	84	285	Similar
Cleanliness of Savage	85%	96	305	Similar
Water resources	62%	10	13	Similar
Air quality	91%	49	258	Similar
Preservation of natural areas	71%	64	263	Similar
Savage open space	70%	67	249	Similar
Recycling	80%	202	357	Similar
Yard waste pick-up	76%	167	275	Similar

Table 52: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of parks and recreation opportunities	84%	9	16	Similar
Availability of paths and walking trails	78%	87	327	Similar
City parks	87%	125	328	Similar
Recreational opportunities	70%	141	304	Similar
Recreation programs or classes	76%	138	335	Similar
Recreation centers or facilities	73%	141	291	Similar
Fitness opportunities	76%	85	267	Similar

Table 53: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Savage	79%	93	277	Similar
Health services	78%	76	235	Similar
Availability of affordable quality health care	77%	64	272	Similar
Availability of preventive health services	77%	66	253	Similar
Availability of affordable quality mental health care	58%	66	247	Similar
Availability of affordable quality food	80%	26	256	Similar
In very good to excellent health	76%	27	262	Similar

Table 54: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall opportunities for education, culture, and the arts	60%	187	278	Similar
Opportunities to attend cultural/arts/music activities	41%	250	300	Lower
Opportunities to attend special events and festivals	62%	182	294	Similar
Community support for the arts	47%	13	16	Similar
Public library services	88%	132	339	Similar
Availability of affordable quality child care/preschool	63%	68	269	Similar
K-12 education	73%	143	282	Similar
Adult educational opportunities	67%	104	255	Similar

Table 55: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Residents' connection and engagement with their community	59%	10	16	Similar
Sense of community	66%	122	314	Similar
Sense of civic/community pride	69%	8	16	Similar
Neighborliness of Savage	73%	50	269	Similar
Savage as a place to raise children	90%	127	388	Similar
Savage as a place to retire	66%	180	368	Similar
Openness and acceptance of the community toward people of diverse backgrounds	66%	104	303	Similar

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Making all residents feel welcome	79%	7	16	Similar
Attracting people from diverse backgrounds	69%	4	16	Similar
Valuing/respecting residents from diverse backgrounds	76%	4	16	Similar
Taking care of vulnerable residents	72%	7	16	Similar
Opportunities to participate in social events and activities	62%	149	274	Similar
Opportunities to volunteer	67%	175	276	Similar
Opportunities to participate in community matters	66%	133	286	Similar

Table 56: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted Savage for help or information	51%	79	341	Similar
Contacted Savage elected officials to express your opinion	12%	221	267	Similar
Attended a local public meeting	19%	153	274	Similar
Watched (online or on television) a local public meeting	17%	180	244	Similar
Volunteered your time to some group/activity in Savage	26%	229	276	Lower
Campaigned or advocated for an issue, cause or candidate	10%	249	254	Lower
Voted in your most recent local election	81%	4	16	Higher
Access the internet from your home using a computer, laptop or tablet computer	96%	2	16	Similar
Access the internet from your cell phone	93%	5	16	Similar
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	85%	3	16	Similar
Use or check email	98%	3	16	Similar
Share your opinions online	33%	4	16	Similar
Shop online	61%	1	16	Higher

Table 57: Focus Areas

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Savage	92%	119	255	Similar
Overall quality of the transportation system in Savage	70%	225	255	Lower

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Savage's residential and commercial areas	74%	191	255	Similar
Overall quality of the utility infrastructure in Savage	87%	10	16	Similar
Overall feeling of safety in Savage	93%	81	255	Similar
Overall quality of natural environment in Savage	84%	136	255	Similar
Overall quality of parks and recreation opportunities	83%	9	16	Similar
Overall health and wellness opportunities in Savage	73%	185	254	Similar
Overall opportunities for education, culture, and the arts	63%	249	255	Much lower
Residents' connection and engagement with their community	66%	254	255	Lower

Communities included in national comparisons

The communities included in Savage's comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO..487,850
Airway Heights city, WA.. 8,017
Albany city, OR 52,007
Albemarle County, VA...105,105
Albert Lea city, MN...17,716
Alexandria city, VA 154,710
Allegan County, MI 114,145
American Canyon city, CA 20,341
Ames city, IA 65,005
Ankeny city, IA 56,237
Ann Arbor city, MI..119,303
Apache Junction city, AZ..38,452
Arapahoe County, CO..626,612
Arlington city, TX 388,225
Arvada city, CO...115,320
Asheville city, NC..89,318
Ashland city, OR 20,733
Ashland town, MA...17,478
Ashland town, VA 7,554
Aspen city, CO..7,097
Athens-Clarke County, GA 122,292
Auburn city, AL 61,462
Augusta CCD, GA...136,103
Aurora city, CO 357,323
Austin city, TX...916,906
Avon town, CO..6,503
Avon town, IN..16,479
Avondale city, AZ..81,590
Azusa city, CA...49,029
Bainbridge Island city, WA...23,689
Baltimore city, MD 619,796
Baltimore County, MD..828,637
Batavia city, IL...26,499

Battle Creek city, MI 51,505
Bay Village city, OH 15,426
Baytown city, TX...76,205
Beaumont city, CA..43,641
Bedford city, TX..49,082
Bedford town, MA...14,105
Bellevue city, WA 139,014
Bellingham city, WA...85,388
Bend city, OR..87,167
Bethlehem township, PA..23,800
Bettendorf city, IA 35,293
Billings city, MT 109,082
Bloomington city, IN...83,636
Bloomington city, MN 85,417
Boise City city, ID... 220,859
Bonner Springs city, KS...7,644
Boulder city, CO... 106,271
Bowling Green city, KY...64,302
Bozeman city, MT 43,132
Brentwood city, TN 41,524
Brighton city, CO..38,016
Brookline CDP, MA..59,246
Brooklyn Center city, MN...30,885
Brooklyn city, OH 10,891
Broomfield city, CO..64,283
Brownsburg town, IN 24,625
Buffalo Grove village, IL 41,551
Burlingame city, CA..30,401
Cabarrus County, NC 196,716
Cambridge city, MA.. 110,893
Canandaigua city, NY...10,402
Cannon Beach city, OR..1,517
Cañon City city, CO..16,298

Canton city, SD	3,352
Cape Coral city, FL	173,679
Carlsbad city, CA	113,147
Carroll city, IA	9,937
Cartersville city, GA	20,235
Cary town, NC	159,715
Castle Rock town, CO	57,274
Cedar Hill city, TX	48,149
Cedar Park city, TX	70,010
Cedar Rapids city, IA	130,330
Celina city, TX	7,910
Centennial city, CO	108,448
Chandler city, AZ	245,160
Chandler city, TX	2,896
Chanhassen city, MN	25,108
Chapel Hill town, NC	59,234
Chardon city, OH	5,166
Charles County, MD	156,021
Charlotte County, FL	173,236
Charlottesville city, VA	46,487
Chattanooga city, TN	176,291
Chautauqua town, NY	4,362
Chesterfield County, VA	335,594
Clackamas County, OR	399,962
Clayton city, MO	16,214
Clearwater city, FL	112,794
Cleveland Heights city, OH	45,024
Clinton city, SC	8,538
Clive city, IA	17,134
Clovis city, CA	104,411
College Park city, MD	32,186
College Station city, TX	107,445
Colleyville city, TX	25,557
Collinsville city, IL	24,767
Columbia city, MO	118,620
Columbia city, SC	132,236
Columbia Falls city, MT	5,054
Commerce City city, CO	52,905
Concord city, CA	128,160
Concord town, MA	19,357
Conshohocken borough, PA	7,985
Coolidge city, AZ	12,221
Coon Rapids city, MN	62,342
Coral Springs city, FL	130,110
Coronado city, CA	24,053
Corvallis city, OR	56,224
Cottonwood Heights city, UT	34,214
Coventry Lake CDP, CT	2,932
Coventry town, CT	12,458
Creve Coeur city, MO	18,259
Cupertino city, CA	60,687
Dacono city, CO	4,929
Dakota County, MN	414,655
Dallas city, OR	15,413
Dallas city, TX	1,300,122
Danvers town, MA	27,527
Danville city, KY	16,657
Darien city, IL	22,206
Davenport city, FL	3,665
Davidson town, NC	12,325
Dayton city, OH	140,939
Dayton town, WY	815
Dearborn city, MI	95,295
Decatur city, GA	22,022
Del Mar city, CA	4,338
DeLand city, FL	30,315

Delaware city, OH	38,193
Denison city, TX	23,342
Denton city, TX	131,097
Denver city, CO	678,467
Des Moines city, IA	214,778
Des Peres city, MO	8,536
Destin city, FL	13,421
Dothan city, AL	67,784
Dover city, NH	30,901
Dublin city, CA	57,022
Dublin city, OH	44,442
Duluth city, MN	86,066
Durham city, NC	257,232
Durham County, NC	300,865
Dyer town, IN	16,077
Eagan city, MN	66,102
Eagle Mountain city, UT	27,773
Eau Claire city, WI	67,945
Eden Prairie city, MN	63,660
Eden town, VT	1,254
Edgewater city, CO	5,299
Edina city, MN	50,603
Edmond city, OK	89,769
Edmonds city, WA	41,309
El Cerrito city, CA	24,982
El Paso de Robles (Paso Robles) city, CA	31,409
Elgin city, IL	112,628
Elk Grove city, CA	166,228
Elmhurst city, IL	46,139
Englewood city, CO	33,155
Erie town, CO	22,019
Escambia County, FL	309,924
Estes Park town, CO	6,248
Euclid city, OH	47,698
Fairview town, TX	8,473
Farmers Branch city, TX	33,808
Farmersville city, TX	3,440
Farmington Hills city, MI	81,235
Farmington town, CT	25,596
Fate city, TX	10,339
Fayetteville city, GA	17,069
Fayetteville city, NC	210,324
Ferguson township, PA	18,837
Fernandina Beach city, FL	11,957
Flower Mound town, TX	71,575
Forest Grove city, OR	23,554
Fort Collins city, CO	159,150
Franklin city, TN	72,990
Frederick town, CO	11,397
Fremont city, CA	230,964
Frisco town, CO	2,977
Fruita city, CO	13,039
Gahanna city, OH	34,691
Gaithersburg city, MD	67,417
Galveston city, TX	49,706
Gardner city, KS	21,059
Germantown city, TN	39,230
Gilbert town, AZ	232,176
Gillette city, WY	31,783
Glen Ellyn village, IL	27,983
Glendora city, CA	51,891
Glenview village, IL	47,066
Golden city, CO	20,365
Golden Valley city, MN	21,208
Goodyear city, AZ	74,953
Grafton village, WI	11,576

Grand Blanc city, MI 7,964
Grand Rapids city, MI 195,355
Grants Pass city, OR 36,687
Grass Valley city, CA 12,893
Greeley city, CO 100,760
Greenville city, NC 90,347
Greenwich town, CT 62,782
Greenwood Village city, CO 15,397
Greer city, SC 28,587
Gunnison County, CO 16,215
Haltom City city, TX 44,059
Hamilton city, OH 62,216
Hamilton town, MA 7,991
Hampton city, VA 136,255
Hanover County, VA 103,218
Harrisburg city, SD 5,429
Harrisonburg city, VA 53,064
Harrisonville city, MO 10,025
Hastings city, MN 22,620
Henderson city, NV 284,817
Herndon town, VA 24,545
High Point city, NC 109,849
Highland Park city, IL 29,796
Highlands Ranch CDP, CO 105,264
Homer Glen village, IL 24,403
Honolulu County, HI 990,060
Hoquiam city, WA 8,416
Horry County, SC 310,186
Hudson town, CO 1,709
Huntley village, IL 26,265
Huntsville city, TX 40,727
Hutchinson city, MN 13,836
Hutto city, TX 22,644
Hyattsville city, MD 18,225
Independence city, MO 117,369
Indio city, CA 86,867
Iowa City city, IA 73,415
Irving city, TX 235,648
Issaquah city, WA 35,629
Jackson city, MO 14,690
Jackson County, MI 158,989
James City County, VA 73,028
Jefferson County, NY 116,567
Jefferson Parish, LA 437,038
Jerome city, ID 11,306
Johnson City city, TN 65,598
Johnston city, IA 20,172
Jupiter town, FL 62,373
Kalamazoo city, MI 75,833
Kansas City city, KS 151,042
Kansas City city, MO 476,974
Keizer city, OR 37,910
Kent city, WA 126,561
Kerrville city, TX 22,931
Key West city, FL 25,316
King City city, CA 13,721
Kingman city, AZ 28,855
Kirkland city, WA 86,772
Kirkwood city, MO 27,659
Knoxville city, IA 7,202
La Mesa city, CA 59,479
La Plata town, MD 9,160
La Vista city, NE 17,062
Laguna Niguel city, CA 65,429
Lake Forest city, IL 18,931
Lake in the Hills village, IL 28,908

Lake Zurich village, IL 19,983
Lakeville city, MN 61,056
Lakewood city, CO 151,411
Lakewood city, WA 59,102
Lancaster County, SC 86,544
Lansing city, MI 115,222
Laramie city, WY 32,104
Larimer County, CO 330,976
Las Cruces city, NM 101,014
Las Vegas city, NM 13,445
Lawrence city, KS 93,954
Lawrenceville city, GA 29,287
Lehi city, UT 58,351
Lenexa city, KS 52,030
Lewisville city, TX 103,638
Lewisville town, NC 13,516
Libertyville village, IL 20,504
Lincolnwood village, IL 12,637
Lindsborg city, KS 3,313
Little Chute village, WI 11,006
Littleton city, CO 45,848
Livermore city, CA 88,232
Lombard village, IL 43,776
Lone Tree city, CO 13,430
Long Grove village, IL 7,980
Longmont city, CO 91,730
Lonsdale city, MN 3,850
Los Alamos County, NM 18,031
Los Altos Hills town, CA 8,490
Loudoun County, VA 374,558
Louisville city, CO 20,319
Lower Merion township, PA 58,500
Lynchburg city, VA 79,237
Lynnwood city, WA 37,242
Manassas city, VA 41,379
Manhattan Beach city, CA 35,698
Manhattan city, KS 55,427
Mankato city, MN 41,241
Maple Grove city, MN 68,362
Maplewood city, MN 40,127
Maricopa County, AZ 4,155,501
Marin County, CA 260,814
Marion city, IA 38,014
Mariposa County, CA 17,658
Marshfield city, WI 18,326
Martinez city, CA 37,902
Marysville city, WA 66,178
Maui County, HI 164,094
McKinney city, TX 164,760
McMinnville city, OR 33,211
Mecklenburg County, NC 1,034,290
Menlo Park city, CA 33,661
Menomonee Falls village, WI 36,411
Mercer Island city, WA 24,768
Meridian charter township, MI 41,903
Meridian city, ID 91,917
Merriam city, KS 11,259
Mesa city, AZ 479,317
Mesquite city, TX 144,118
Miami Beach city, FL 92,187
Miami city, FL 443,007
Middleton city, WI 18,951
Middletown town, RI 16,100
Midland city, MI 41,958
Milford city, DE 10,645
Milton city, GA 37,556

Minneapolis city, MN	411,452
Minnetrista city, MN	7,187
Missoula County, MT	114,231
Missouri City city, TX	72,688
Moline city, IL	42,644
Monroe city, MI	20,128
Montgomery city, MN	2,921
Montgomery County, MD	1,039,198
Monticello city, UT	2,599
Montrose city, CO	18,918
Moraga town, CA	17,231
Morristown city, TN	29,446
Morrisville town, NC	23,873
Morro Bay city, CA	10,568
Moscow city, ID	24,833
Mountlake Terrace city, WA	20,922
Murphy city, TX	20,361
Naperville city, IL	146,431
Napoleon city, OH	8,646
Nederland city, TX	17,284
Needham CDP, MA	30,429
Nevada City city, CA	3,112
Nevada County, CA	98,838
New Braunfels city, TX	70,317
New Brighton city, MN	22,440
New Concord village, OH	2,561
New Hope city, MN	20,909
New Orleans city, LA	388,182
New Ulm city, MN	13,249
Newport city, RI	24,745
Newport News city, VA	180,775
Newton city, IA	15,085
Niles village, IL	29,823
Noblesville city, IN	59,807
Norcross city, GA	16,474
Norfolk city, NE	24,352
Norfolk city, VA	245,752
North Mankato city, MN	13,583
North Port city, FL	62,542
North Yarmouth town, ME	3,714
Northglenn city, CO	38,473
Novato city, CA	55,378
Novi city, MI	58,835
O'Fallon city, IL	29,095
Oak Park village, IL	52,229
Oakdale city, MN	27,972
Oakley city, CA	39,950
Oklahoma City city, OK	629,191
Olmsted County, MN	151,685
Olympia city, WA	49,928
Orange village, OH	3,280
Orland Park village, IL	59,161
Orleans Parish, LA	388,182
Oshkosh city, WI	66,649
Oswego village, IL	33,759
Ottawa County, MI	280,243
Overland Park city, KS	186,147
Paducah city, KY	24,879
Palm Beach Gardens city, FL	53,119
Palm Coast city, FL	82,356
Palo Alto city, CA	67,082
Palos Verdes Estates city, CA	13,591
Papillion city, NE	19,478
Paradise Valley town, AZ	13,961
Park City city, UT	8,167
Parker town, CO	51,125
Parkland city, FL	28,901
Pasco city, WA	70,607
Pasco County, FL	498,136
Payette city, ID	7,366
Pearland city, TX	113,693
Peoria city, IL	115,424
Pflugerville city, TX	58,013
Philadelphia city, PA	1,569,657
Pinehurst village, NC	15,580
Piqua city, OH	20,793
Pitkin County, CO	17,747
Plano city, TX	281,566
Platte City city, MO	4,867
Pleasant Hill city, IA	9,608
Pleasanton city, CA	79,341
Plymouth city, MN	76,258
Polk County, IA	467,235
Pompano Beach city, FL	107,542
Port Orange city, FL	60,315
Port St. Lucie city, FL	178,778
Portland city, OR	630,331
Powell city, OH	12,658
Powhatan County, VA	28,364
Prairie Village city, KS	21,932
Prince William County, VA	450,763
Prior Lake city, MN	25,452
Pueblo city, CO	109,122
Purcellville town, VA	9,217
Queen Creek town, AZ	33,298
Raleigh city, NC	449,477
Ramsey city, MN	25,853
Raymond town, ME	4,497
Raymore city, MO	20,358
Redmond city, OR	28,492
Redmond city, WA	60,712
Redwood City city, CA	84,368
Reno city, NV	239,732
Richfield city, MN	35,993
Richland city, WA	53,991
Richmond city, CA	108,853
Richmond Heights city, MO	8,466
Rio Rancho city, NM	93,317
River Falls city, WI	15,256
Riverside city, CA	321,570
Roanoke city, VA	99,572
Roanoke County, VA	93,419
Rochester city, NY	209,463
Rock Hill city, SC	70,764
Rockville city, MD	66,420
Roeland Park city, KS	6,810
Rohnert Park city, CA	42,305
Rolla city, MO	20,013
Rosemount city, MN	23,474
Rosenberg city, TX	35,867
Roseville city, MN	35,624
Round Rock city, TX	116,369
Royal Palm Beach village, FL	37,665
Sacramento city, CA	489,650
Sahuarita town, AZ	28,257
Sammamish city, WA	62,877
San Carlos city, CA	29,954
San Diego city, CA	1,390,966
San Francisco city, CA	864,263
San Jose city, CA	1,023,031
San Marcos city, CA	93,493
San Marcos city, TX	59,935

Sangamon County, IL	198,134
Santa Fe city, NM	82,980
Santa Fe County, NM	147,514
Sarasota County, FL	404,839
Savage city, MN	30,011
Schaumburg village, IL	74,427
Schertz city, TX	38,199
Scott County, MN	141,463
Scottsdale city, AZ	239,283
Sedona city, AZ	10,246
Sevierville city, TN	16,387
Shakopee city, MN	40,024
Sharonville city, OH	13,974
Shawnee city, KS	64,840
Shawnee city, OK	30,974
Sherborn town, MA	4,302
Shoreline city, WA	55,431
Shoreview city, MN	26,432
Shorewood village, IL	16,809
Sierra Vista city, AZ	43,585
Silverton city, OR	9,757
Sioux Falls city, SD	170,401
Skokie village, IL	64,773
Snoqualmie city, WA	12,944
Snowmass Village town, CO	2,827
Somerset town, MA	18,257
South Jordan city, UT	65,523
Southlake city, TX	30,090
Spearfish city, SD	11,300
Springfield city, MO	165,785
Springville city, UT	32,319
St. Augustine city, FL	13,952
St. Charles city, IL	32,730
St. Cloud city, MN	67,093
St. Joseph city, MO	76,819
St. Louis County, MN	200,294
St. Lucie County, FL	298,763
State College borough, PA	42,224
Steamboat Springs city, CO	12,520
Sugar Land city, TX	86,886
Suisun City city, CA	29,280
Summit County, UT	39,731
Sunnyvale city, CA	151,565
Surprise city, AZ	129,534
Suwanee city, GA	18,655
Tacoma city, WA	207,280
Takoma Park city, MD	17,643
Temecula city, CA	110,722
Tempe city, AZ	178,339
Temple city, TX	71,795
Texarkana city, TX	37,222
The Woodlands CDP, TX	109,608
Thousand Oaks city, CA	128,909
Tigard city, OR	51,355
Tinley Park village, IL	57,107
Tracy city, CA	87,613
Trinidad CCD, CO	10,819
Tualatin city, OR	27,135
Tulsa city, OK	401,352
Tustin city, CA	80,007
Twin Falls city, ID	47,340
Unalaska city, AK	4,809
University Heights city, OH	13,201
University Park city, TX	24,692
Urbandale city, IA	42,222
Vail town, CO	5,425
Ventura CCD, CA	115,218
Vernon Hills village, IL	26,084
Vestavia Hills city, AL	34,003
Victoria city, MN	8,679
Vienna town, VA	16,474
Virginia Beach city, VA	450,057
Walnut Creek city, CA	68,516
Warrensburg city, MO	19,890
Washington County, MN	250,979
Washoe County, NV	445,551
Washougal city, WA	15,241
Wauwatosa city, WI	47,687
Wentzville city, MO	35,768
West Carrollton city, OH	12,963
West Chester township, OH	62,804
West Des Moines city, IA	62,999
Western Springs village, IL	13,187
Westerville city, OH	38,604
Westlake town, TX	1,006
Westminster city, CO	111,895
Westminster city, MD	18,557
Wheat Ridge city, CO	31,162
White House city, TN	11,107
Wichita city, KS	389,054
Williamsburg city, VA	14,817
Willowbrook village, IL	8,598
Wilmington city, NC	115,261
Wilsonville city, OR	22,789
Windsor town, CO	23,386
Windsor town, CT	29,037
Winnetka village, IL	12,504
Winter Garden city, FL	40,799
Woodbury city, MN	67,648
Woodinville city, WA	11,675
Wyandotte County, KS	163,227
Wyoming city, MI	75,124
Yakima city, WA	93,182
York County, VA	67,196
Yorktown town, IN	11,200
Yorkville city, IL	18,691
Yountville city, CA	2,978

Appendix C: Detailed Survey Methods

The National Community Survey™ (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Savage funded this research. Please contact Emily Gunderson of the City of Savage at EGunderson@ci.savage.mn.us if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Savage were eligible to participate in the survey. A list of all households within the zip codes serving Savage was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Savage households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Savage boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of three school districts.

To choose the 1,700 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the City of Savage website. This opt-in survey was identical to the scientific survey and open to all City residents.

Figure 1: Location of Survey Recipients
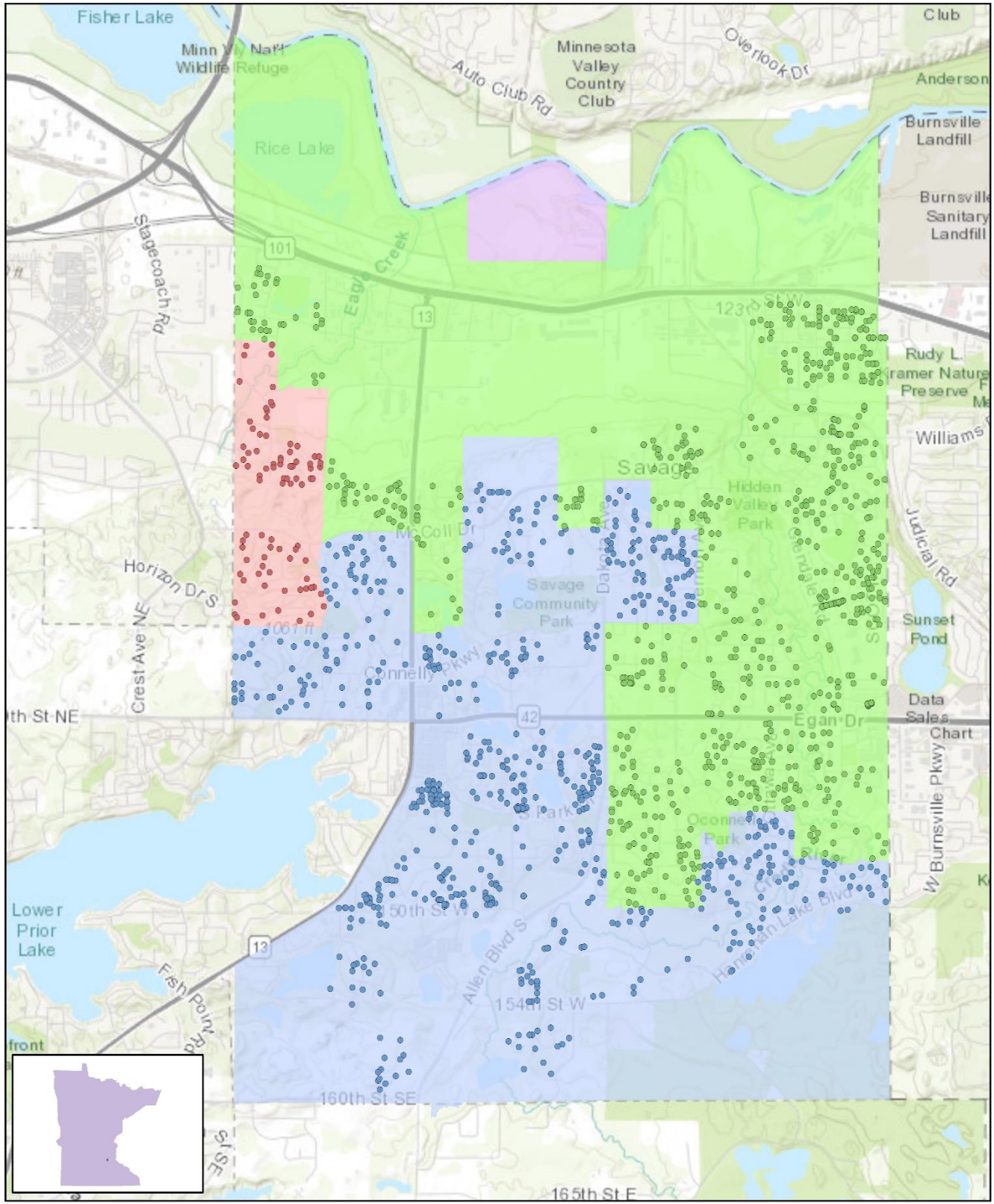
Survey Recipients in Savage, MN

- ● In Burnsville/Eagan/Savage
- ● In Shakopee
- ▨ Bloomington
- ▨ Prior Lake/Savage
- ● In Prior Lake/Savage
- ▨ Burnsville/Eagan/Savage
- ▨ Shakopee

Survey Administration and Response

Selected households received three mailings, one week apart, beginning on June 15, 2020. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English. Both cover letters included a URL through which the residents selected for the mail survey could choose respond online rather than by mail. Completed surveys were collected over the following seven weeks. The online "opt-in" survey became available to all residents on July 20, 2020 and remained open for two weeks.

About 1% of the 1,700 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 1,688 eligible households that received the survey, 489 completed the survey, providing an overall response rate of 29%. Of the 489 completed surveys, 102 were completed online. Additionally, responses were tracked by school district; response rates by school district ranged from 25% to 29%. The response rates were calculated using AAPOR's response rate #2[1] for mailed surveys of unnamed persons. Additionally, 273 residents completed the online opt-in survey, providing a grand total of 762 completed surveys.

Table 58: Survey Response Rates by School District

	Burnsville/Eagan /Savage 191	Prior Lake/Savage 719	Shakopee 720	Overall
Total sample used	831	784	85	1,700
I=Complete Interviews	233	222	20	475
P=Partial Interviews	5	4	1	10
R=Refusal and break off	0	0	0	0
NC=Non Contact	0	0	0	0
O=Other	0	0	0	0
UH=Unknown household	0	0	0	0
UO=Unknown other	588	552	63	1,203
NE=Not eligible	5	6	1	12
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	29%	29%	25%	29%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the

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1 See AAPOR's Standard Definitions for more information:
http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx

sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions.[2]

The margin of error for the City of Savage survey is no greater than plus or minus four[3] percentage points around any given percent reported for all respondents (762 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC uses Polco, an online public engagement tool designed primarily for local governments, to collect online survey data. The Polco platform includes many features of online survey tools, but also includes elements tailored to the civic environment. For example, like NRC's mailed surveys, surveys on Polco are presented with the City name, logo (or other image) and a description, so residents understand who is asking for input and why. Optionally, Polco can also verify respondents with local public data to ensure respondents are residents or voters. More generally, an advantage of online programming and data gathering is that it allows for more rigid control of the data format, making extensive data cleaning unnecessary.

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[2] A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

[3] Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of "confidence interval" or "margin of error," such as "credibility intervals." We hew to the traditional way of describing sample-driven uncertainty while we work with the industry to sort out the best ways to describe these new approaches.

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, data were compared in order to determine whether it was appropriate to combine, or blend, both datasets together. In the case of Savage, characteristics of respondents to the non-probability survey were similar to the probability survey, in both respondent trait and opinion, indicating that the two datasets could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability survey respondents and non-probability survey respondents (opt-in).

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Savage. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently and then combined into one final dataset. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), race/ethnicity, sex, age, and area. No adjustments were made for design effects.

The results of the weighting scheme are presented in the following table.

Table 59: Savage, MN 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	15%	7%	12%
Own home	85%	93%	88%
Detached unit*	70%	70%	72%
Attached unit*	30%	30%	28%
Race and Ethnicity			
White	85%	93%	85%
Not white	15%	7%	15%
Not Hispanic	97%	99%	98%
Hispanic	3%	1%	2%
Sex and Age			
Female	50%	53%	49%
Male	50%	47%	51%
18-34 years of age	28%	9%	26%
35-54 years of age	52%	32%	51%
55+ years of age	20%	59%	23%
Females 18-34	14%	5%	13%
Females 35-54	26%	18%	25%
Females 55+	10%	30%	11%
Males 18-34	14%	4%	13%

Males 35-54	26%	14%	26%
Males 55+	10%	29%	12%
School District			
Burnsville/Eagan/Savage 191	48%	49%	49%
Prior Lake/Savage 719	46%	47%	45%
Shakopee 720	6%	4%	6%

* U.S. Census Bureau ACS 2017 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

Dear Savage Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,

Janet Williams
Mayor

City of Savage
6000 McColl Drive
Savage, MN 55378

City of Savage
6000 McColl Drive
Savage, MN 55378

City of Savage
6000 McColl Drive
Savage, MN 55378

City of Savage
6000 McColl Drive
Savage, MN 55378

CITY OF
SAVAGE
MINNESOTA

CITY HALL
6000 McColl Drive
Savage, MN 55378

☎ 952-882-2660
🖶 952-882-2656
✉ comments@ci.savage.mn.us
🌐 cityofsavage.com

June 2020

Dear City of Savage Resident:

Please help us shape the future of Savage! You have been selected at random to participate in the 2020 Savage Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number being surveyed. Your feedback will help Savage make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

  xx.webplaceholder.xx

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call Emily Gunderson at 952-882-2655.

Thank you for your time and participation!

Sincerely,

Janet Williams
Mayor

CITY OF
SAVAGE
MINNESOTA

CITY HALL
6000 McColl Drive
Savage, MN 55378

☎ 952-882-2660
🖷 952-882-2656
✉ comments@ci.savage.mn.us
🌐 cityofsavage.com

June 2020

Dear City of Savage Resident:

Here's a second chance if you haven't already responded to the 2020 Savage Community Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Savage! You have been selected at random to participate in the 2020 Savage Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number being surveyed. Your feedback will help Savage make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
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If you have any questions about the survey please call Emily Gunderson at 952-882-2655.

Thank you for your time and participation!

Sincerely,

Janet Williams
Mayor

The City of Savage 2020 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Savage.

	Excellent	Good	Fair	Poor	Don't know
Savage as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Savage as a place to raise children	1	2	3	4	5
Savage as a place to work	1	2	3	4	5
Savage as a place to visit	1	2	3	4	5
Savage as a place to retire	1	2	3	4	5
The overall quality of life in Savage	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Savage as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall economic health of Savage	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Savage	1	2	3	4	5
Overall design or layout of Savage's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Savage (water, sewer, storm water, electric/gas)	1	2	3	4	5
Overall feeling of safety in Savage	1	2	3	4	5
Overall quality of natural environment in Savage	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Savage	1	2	3	4	5
Overall opportunities for education, culture and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Savage to someone who asks	1	2	3	4	5
Remain in Savage for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6
In Savage's downtown/commercial area during the day	1	2	3	4	5	6
From property crime	1	2	3	4	5	6
From violent crime	1	2	3	4	5	6
From fire, flood or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Savage community does at each of the following.

	Excellent	Good	Fair	Poor	Don't know
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Savage as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall quality of business and service establishments in Savage	1	2	3	4	5
Variety of business and service establishments in Savage	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Savage	1	2	3	4	5
Overall image or reputation of Savage	1	2	3	4	5

7. **Please rate each of the following characteristics as they relate to Savage as a whole.**

	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Savage	1	2	3	4	5
Ease of travel by public transportation in Savage	1	2	3	4	5
Ease of travel by bicycle in Savage	1	2	3	4	5
Ease of walking in Savage	1	2	3	4	5
Well-planned residential growth	1	2	3	4	5
Well-planned commercial growth	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Overall quality of new development in Savage	1	2	3	4	5
Overall appearance of Savage	1	2	3	4	5
Cleanliness of Savage	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts	1	2	3	4	5
Availability of affordable quality childcare/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride	1	2	3	4	5
Neighborliness of residents in Savage	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. **Please indicate whether or not you have done each of the following in the last 12 months.**

	No	Yes
Contacted the City of Savage (in-person, phone, email or web) for help or information	1	2
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting	1	2
Volunteered your time to some group/activity in Savage	1	2
Campaigned or advocated for a local issue, cause or candidate	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway or other public transportation instead of driving	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving	1	2

9. Please rate the quality of each of the following services in Savage.

	Excellent	Good	Fair	Poor	Don't know
Public information services	1	2	3	4	5
Economic development	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Utility billing	1	2	3	4	5
Police/Sheriff services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands and greenbelts)	1	2	3	4	5
Savage open space	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Savage employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Savage government performance.

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Savage	1	2	3	4	5
The overall direction that Savage is taking	1	2	3	4	5
The job Savage government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Savage government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Being open and transparent to the public	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
The City of Savage	1	2	3	4	5
The Federal Government	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years.

	Essential	Very important	Somewhat important	Not at all important
Overall economic health of Savage	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Savage	1	2	3	4
Overall design or layout of Savage's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Savage (water, sewer, storm water, electric/gas)	1	2	3	4
Overall feeling of safety in Savage	1	2	3	4
Overall quality of natural environment in Savage	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Savage	1	2	3	4
Overall opportunities for education, culture and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please rate the following categories of the City of Savage's <u>response so far to the COVID-19 pandemic</u>.

	Excellent	Good	Fair	Poor	Don't know
Generally acting in the best interest of the community	1	2	3	4	5
Being open and transparent with the public	1	2	3	4	5
Communication of City closures, cancellations, and changes in service delivery	1	2	3	4	5
Maintaining essential City services	1	2	3	4	5
Overall response from the City	1	2	3	4	5

14. Fire response time is measured from the time a 9-1-1 call is received from dispatch to the arrival of a fire truck at the scene. Our current paid-on-call fire department response time is 9½ minutes. In your opinion, what amount of time is reasonable to expect Savage Fire Department to respond to your home?

○ 5 minutes or less   ○ 6-7 minutes   ○ 8-9 minutes   ○ 10-11 minutes   ○ 12-13 minutes   ○ Don't know

15. Please rate how important, if at all, it is for the City of Savage to invest in the following types of parks amenities.

	Essential	Very important	Somewhat important	Not at all important	Don't know
Neighborhood Centers in 2-3 parks (with kitchenette, tables/chairs, A/V, and restrooms) that would be available to rent year-round for small gatherings/meetings	1	2	3	4	5
Trail system with connectivity to neighborhoods, shopping areas, schools, and parks	1	2	3	4	5
Small splash pad in neighborhood park	1	2	3	4	5
Indoor sports facility (i.e. basketball, volleyball, etc.)	1	2	3	4	5
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	1	2	3	4	5

16. Thinking about the next few years, what is <u>ONE</u> thing you would like the City to improve on?

_____

_____

The City of Savage 2020 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. **In general, how many times do you:**

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. **Would you say that in general your health is:**
○ Excellent   ○ Very good   ○ Good   ○ Fair   ○ Poor

D3. **What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:**
○ Very positive   ○ Somewhat positive   ○ Neutral   ○ Somewhat negative   ○ Very negative

D4. **How many years have you lived in Savage?**
○ Less than 2 years
○ 2-5 years
○ 6-10 years
○ 11-20 years
○ More than 20 years

D5. **Which best describes the building you live in?**
○ One family house detached from any other houses
○ Building with two or more homes (duplex, townhome, apartment or condominium)
○ Mobile home
○ Other

D6. **Do you rent or own your home?**
○ Rent
○ Own

D7. **About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?**
○ Less than $500   ○ $2,000 to $2,499
○ $500 to $999   ○ $2,500 to $2,999
○ $1,000 to $1,499   ○ $3,000 to $3,499
○ $1,500 to $1,999   ○ $3,500 or more

D8. **Do any children 17 or under live in your household?**
○ No   ○ Yes

D9. **Are you or any other members of your household aged 65 or older?**
○ No   ○ Yes

D10. **How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**
○ Less than $25,000   ○ $75,000 to $99,999
○ $25,000 to $49,999   ○ $100,000 to $149,999
○ $50,000 to $74,999   ○ $150,000 or more

D11. **Are you Spanish, Hispanic or Latino?**
○ No, not Spanish, Hispanic or Latino
○ Yes, I consider myself to be Spanish, Hispanic or Latino

D12. **What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**
❑ American Indian or Alaskan Native
❑ Asian, Asian Indian or Pacific Islander
❑ Black or African American
❑ White
❑ Other

D13. **In which category is your age?**
○ 18-24 years   ○ 55-64 years
○ 25-34 years   ○ 65-74 years
○ 35-44 years   ○ 75 years or older
○ 45-54 years

D14. **What is your gender?**
○ Female
○ Male
○ Identify in another way

Thank you!   Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502