



THE NCSTM
The National Citizen SurveyTM

Savage, MN

Technical Appendices

2018



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Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents

Table 1: Question 1

Please rate each of the following aspects of quality of life in Savage:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Savage as a place to live	44%	N=324	49%	N=362	6%	N=43	1%	N=5	100%	N=734
Your neighborhood as a place to live	48%	N=342	45%	N=321	6%	N=44	1%	N=6	100%	N=713
Savage as a place to raise children	48%	N=304	45%	N=285	5%	N=32	2%	N=11	100%	N=633
Savage as a place to work	20%	N=78	41%	N=161	24%	N=94	15%	N=57	100%	N=389
Savage as a place to visit	12%	N=77	43%	N=280	32%	N=206	14%	N=88	100%	N=651
Savage as a place to retire	22%	N=115	39%	N=202	27%	N=141	12%	N=65	100%	N=522
The overall quality of life in Savage	32%	N=227	59%	N=421	8%	N=56	0%	N=3	100%	N=708

Table 2: Question 2

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Savage	39%	N=284	53%	N=385	6%	N=43	1%	N=10	100%	N=721
Overall ease of getting to the places you usually have to visit	42%	N=292	46%	N=323	11%	N=78	1%	N=10	100%	N=703
Quality of overall natural environment in Savage	33%	N=234	49%	N=344	15%	N=107	2%	N=16	100%	N=700
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	16%	N=111	55%	N=386	24%	N=167	5%	N=36	100%	N=699
Health and wellness opportunities in Savage	25%	N=163	49%	N=318	21%	N=135	4%	N=27	100%	N=642
Overall opportunities for education and enrichment	23%	N=142	48%	N=299	23%	N=145	6%	N=37	100%	N=624
Overall economic health of Savage	27%	N=172	56%	N=364	16%	N=104	1%	N=7	100%	N=648
Sense of community	20%	N=137	45%	N=308	27%	N=182	8%	N=53	100%	N=679
Overall image or reputation of Savage	25%	N=167	55%	N=375	18%	N=122	2%	N=15	100%	N=679

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Savage to someone who asks	57%	N=407	34%	N=243	6%	N=43	3%	N=20	100%	N=713
Remain in Savage for the next five years	65%	N=444	25%	N=167	7%	N=44	3%	N=24	100%	N=679

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	74%	N=516	22%	N=155	2%	N=13	1%	N=8	0%	N=1	100%	N=693
In Savage's downtown/commercial area during the day	57%	N=345	32%	N=197	7%	N=44	3%	N=20	0%	N=0	100%	N=606

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	13%	N=92	57%	N=404	24%	N=170	6%	N=40	100%	N=706
Ease of travel by car in Savage	23%	N=156	62%	N=423	13%	N=91	2%	N=15	100%	N=686
Ease of travel by public transportation in Savage	6%	N=18	18%	N=53	35%	N=100	40%	N=115	100%	N=286
Ease of travel by bicycle in Savage	9%	N=43	36%	N=167	36%	N=170	18%	N=85	100%	N=465
Ease of walking in Savage	21%	N=139	45%	N=292	27%	N=178	6%	N=42	100%	N=651
Availability of paths and walking trails	24%	N=155	45%	N=294	24%	N=160	7%	N=47	100%	N=655
Air quality	39%	N=264	53%	N=359	7%	N=44	1%	N=7	100%	N=674
Cleanliness of Savage	33%	N=228	57%	N=393	9%	N=60	1%	N=6	100%	N=687
Overall appearance of Savage	28%	N=195	55%	N=374	15%	N=106	2%	N=10	100%	N=684
Public places where people want to spend time	18%	N=116	48%	N=319	28%	N=186	6%	N=37	100%	N=657
Variety of housing options	20%	N=127	55%	N=348	19%	N=119	6%	N=38	100%	N=631
Availability of affordable quality housing	15%	N=82	48%	N=259	25%	N=134	12%	N=64	100%	N=539
Fitness opportunities (including exercise classes and paths or trails, etc.)	25%	N=162	47%	N=304	24%	N=156	4%	N=25	100%	N=647
Recreational opportunities	18%	N=118	53%	N=340	24%	N=155	5%	N=30	100%	N=643
Availability of affordable quality food	33%	N=222	43%	N=297	19%	N=128	5%	N=36	100%	N=683
Availability of affordable quality health care	21%	N=126	56%	N=328	18%	N=106	5%	N=27	100%	N=587
Availability of preventive health services	22%	N=124	55%	N=309	20%	N=111	3%	N=16	100%	N=561
Availability of affordable quality mental health care	17%	N=47	39%	N=111	23%	N=66	21%	N=58	100%	N=282

Table 6: Question 6

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	18%	N=63	44%	N=160	29%	N=105	9%	N=33	100%	N=362
K-12 education	31%	N=155	48%	N=240	14%	N=71	7%	N=37	100%	N=503
Adult educational opportunities	11%	N=48	51%	N=221	31%	N=137	7%	N=31	100%	N=438
Opportunities to attend cultural/arts/music activities	8%	N=42	38%	N=212	40%	N=222	14%	N=78	100%	N=554
Opportunities to participate in religious or spiritual events and activities	22%	N=103	55%	N=261	20%	N=95	3%	N=15	100%	N=474
Employment opportunities	7%	N=27	34%	N=137	40%	N=161	18%	N=73	100%	N=399
Shopping opportunities	12%	N=82	42%	N=281	35%	N=234	11%	N=72	100%	N=668
Cost of living in Savage	6%	N=38	51%	N=337	34%	N=228	10%	N=64	100%	N=667
Overall quality of business and service establishments in Savage	13%	N=84	54%	N=356	29%	N=195	4%	N=28	100%	N=663
Vibrant downtown/commercial area	8%	N=50	42%	N=264	41%	N=257	9%	N=57	100%	N=627
Overall quality of new development in Savage	16%	N=97	55%	N=332	24%	N=147	5%	N=29	100%	N=605
Opportunities to participate in social events and activities	13%	N=74	47%	N=276	34%	N=200	7%	N=42	100%	N=592
Opportunities to volunteer	19%	N=87	51%	N=228	23%	N=105	7%	N=31	100%	N=451
Opportunities to participate in community matters	16%	N=81	50%	N=248	29%	N=146	5%	N=25	100%	N=501
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=88	48%	N=255	27%	N=142	8%	N=44	100%	N=528
Neighborliness of residents in Savage	20%	N=131	50%	N=325	25%	N=163	5%	N=34	100%	N=653

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	19%	N=133	81%	N=550	100%	N=683
Made efforts to make your home more energy efficient	24%	N=163	76%	N=519	100%	N=682
Observed a code violation or other hazard in Savage (weeds, abandoned buildings, etc.)	63%	N=431	37%	N=248	100%	N=679
Household member was a victim of a crime in Savage	93%	N=637	7%	N=45	100%	N=682
Reported a crime to the police in Savage	83%	N=563	17%	N=118	100%	N=681
Contacted the City of Savage (in-person, phone, email or web) for help or information	58%	N=396	42%	N=287	100%	N=683
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	88%	N=600	12%	N=82	100%	N=681

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Savage?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Savage recreation centers or their services	7%	N=46	11%	N=73	36%	N=244	46%	N=315	100%	N=678
Visited a neighborhood park or City park	18%	N=122	32%	N=217	40%	N=269	10%	N=66	100%	N=673
Used Savage public libraries or their services	5%	N=37	20%	N=134	40%	N=269	35%	N=237	100%	N=676
Attended a City-sponsored event	1%	N=6	1%	N=9	51%	N=345	47%	N=316	100%	N=677
Used public transportation instead of driving	3%	N=22	2%	N=10	2%	N=16	93%	N=629	100%	N=676
Carpooled with other adults or children instead of driving alone	12%	N=80	11%	N=76	17%	N=118	60%	N=404	100%	N=678
Walked or biked instead of driving	7%	N=45	12%	N=84	34%	N=231	47%	N=318	100%	N=678
Volunteered your time to some group/activity in Savage	3%	N=22	7%	N=48	15%	N=102	75%	N=504	100%	N=676
Participated in a club	3%	N=19	4%	N=24	10%	N=65	84%	N=567	100%	N=676
Talked to or visited with your immediate neighbors	38%	N=258	38%	N=261	18%	N=123	6%	N=37	100%	N=678
Done a favor for a neighbor	15%	N=103	26%	N=173	47%	N=319	12%	N=83	100%	N=678

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=0	1%	N=9	17%	N=114	82%	N=551	100%	N=674
Watched (online or on television) a local public meeting	0%	N=1	1%	N=7	15%	N=104	83%	N=561	100%	N=673

Table 10: Question 10

Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Total	
Police services	44%	N=250	47%	N=266	7%	N=37	2%	N=10	100%	N=563
Fire services	52%	N=241	42%	N=193	5%	N=24	0%	N=2	100%	N=460
Ambulance services	43%	N=145	49%	N=165	7%	N=22	1%	N=4	100%	N=335
Crime prevention	32%	N=153	54%	N=259	13%	N=65	2%	N=7	100%	N=484
Fire prevention and education	35%	N=141	53%	N=210	10%	N=41	1%	N=6	100%	N=397
Traffic enforcement	25%	N=128	50%	N=250	19%	N=94	6%	N=33	100%	N=505
Street repair	13%	N=83	34%	N=215	39%	N=243	14%	N=87	100%	N=629
Street cleaning	19%	N=117	47%	N=296	28%	N=173	7%	N=41	100%	N=627
Street lighting	17%	N=108	52%	N=340	24%	N=158	7%	N=47	100%	N=652

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Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Total	
Snow removal	20%	N=132	40%	N=263	23%	N=149	16%	N=106	100%	N=650
Sidewalk maintenance	13%	N=73	49%	N=280	26%	N=148	12%	N=69	100%	N=571
Traffic signal timing	9%	N=60	46%	N=293	31%	N=195	14%	N=89	100%	N=637
Bus or transit services	8%	N=17	31%	N=63	30%	N=62	31%	N=63	100%	N=205
Storm drainage	16%	N=90	59%	N=331	21%	N=117	4%	N=25	100%	N=563
Drinking water	21%	N=136	46%	N=294	22%	N=139	11%	N=70	100%	N=639
Sewer services	23%	N=131	64%	N=366	12%	N=67	2%	N=13	100%	N=576
Utility billing	16%	N=104	55%	N=347	23%	N=146	6%	N=37	100%	N=634
City parks	35%	N=218	51%	N=317	13%	N=79	1%	N=9	100%	N=622
Recreation programs or classes	19%	N=81	52%	N=216	26%	N=108	2%	N=10	100%	N=415
Recreation facilities	18%	N=91	57%	N=283	21%	N=105	3%	N=14	100%	N=493
Land use, planning and zoning	11%	N=54	46%	N=219	34%	N=163	10%	N=46	100%	N=482
Code enforcement (weeds, abandoned buildings, etc.)	14%	N=61	42%	N=187	29%	N=127	15%	N=68	100%	N=442
Animal control	18%	N=72	57%	N=225	17%	N=67	7%	N=29	100%	N=394
Economic development	13%	N=63	56%	N=278	24%	N=117	7%	N=36	100%	N=495
Health services	14%	N=63	66%	N=306	17%	N=80	3%	N=12	100%	N=461
Public library services	42%	N=213	49%	N=249	9%	N=45	0%	N=2	100%	N=509
Public information services	19%	N=85	60%	N=267	19%	N=85	3%	N=12	100%	N=448
Cable television	6%	N=27	23%	N=97	33%	N=139	38%	N=163	100%	N=426
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	20%	N=73	53%	N=191	21%	N=74	5%	N=19	100%	N=358
Preservation of natural areas such as open space, farmlands and greenbelts	17%	N=90	43%	N=229	27%	N=147	13%	N=73	100%	N=539
Savage open space	15%	N=81	42%	N=231	32%	N=174	11%	N=58	100%	N=544
City-sponsored special events	18%	N=89	53%	N=253	25%	N=119	4%	N=21	100%	N=481
Overall customer service by Savage employees (police, receptionists, planners, etc.)	31%	N=163	53%	N=285	14%	N=77	2%	N=10	100%	N=535

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Savage	26%	N=158	59%	N=356	13%	N=76	2%	N=13	100%	N=602
The Federal Government	5%	N=28	33%	N=177	44%	N=239	18%	N=100	100%	N=545
Scott County	15%	N=86	59%	N=342	21%	N=121	5%	N=26	100%	N=575
The State of Minnesota	11%	N=62	51%	N=292	32%	N=183	7%	N=37	100%	N=575

Table 12: Question 12

Please rate the following categories of Savage government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Savage	10%	N=59	47%	N=272	32%	N=187	11%	N=66	100%	N=582
The overall direction that Savage is taking	16%	N=95	55%	N=318	24%	N=138	5%	N=31	100%	N=582
The job Savage government does at welcoming citizen involvement	15%	N=72	47%	N=231	31%	N=150	8%	N=38	100%	N=491
Overall confidence in Savage government	16%	N=88	52%	N=297	25%	N=144	7%	N=37	100%	N=566
Generally acting in the best interest of the community	19%	N=106	52%	N=298	22%	N=128	7%	N=40	100%	N=572
Being honest	21%	N=100	53%	N=256	22%	N=110	4%	N=22	100%	N=488
Treating all residents fairly	21%	N=105	53%	N=259	22%	N=107	4%	N=21	100%	N=491

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Table 13: Question 13

Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Savage	61%	N=395	33%	N=210	6%	N=39	0%	N=2	100%	N=647
Overall ease of getting to the places you usually have to visit	27%	N=173	54%	N=349	18%	N=114	2%	N=10	100%	N=646
Quality of overall natural environment in Savage	37%	N=234	45%	N=285	17%	N=107	2%	N=13	100%	N=640
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	23%	N=151	52%	N=336	23%	N=148	2%	N=10	100%	N=645
Health and wellness opportunities in Savage	18%	N=115	47%	N=301	31%	N=202	4%	N=26	100%	N=644
Overall opportunities for education and enrichment	30%	N=191	38%	N=247	28%	N=181	4%	N=28	100%	N=646
Overall economic health of Savage	38%	N=242	52%	N=333	10%	N=65	1%	N=5	100%	N=646
Sense of community	29%	N=190	48%	N=308	21%	N=138	1%	N=8	100%	N=644

Table 14: Question 14

Please indicate if each of the following is a major source, minor source, or not a source of information for you about the City of Savage and its activities:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
City Connection newsletter in water bill	43%	N=275	41%	N=265	16%	N=104	100%	N=643
City website (www.cityofsavage.com)	29%	N=183	51%	N=326	21%	N=132	100%	N=641
City Enews	13%	N=82	35%	N=220	52%	N=333	100%	N=635
Council meetings or other public meetings	8%	N=51	28%	N=180	64%	N=407	100%	N=638
Local government cable channel (Mediacom channel 107.2; Integra channel 18)	3%	N=19	19%	N=119	78%	N=500	100%	N=638
City communications via social media (i.e., Facebook, Twitter)	34%	N=213	29%	N=185	37%	N=236	100%	N=634
Savage Pacer	58%	N=368	25%	N=158	18%	N=113	100%	N=639
StarTribune	18%	N=115	29%	N=188	52%	N=335	100%	N=638
Word-of-mouth	33%	N=214	49%	N=311	18%	N=114	100%	N=638

Table 15: Question 15

Please select the option that best describes how you think the City should address each of the following areas in the future:	Invest more		Invest same		Invest less		Total	
	%	N	%	N	%	N	%	N
Public transportation improvements	26%	N=130	49%	N=239	25%	N=123	100%	N=492
Entry level single family housing options	25%	N=141	49%	N=275	25%	N=141	100%	N=557
Entry level rental housing options	14%	N=78	34%	N=187	52%	N=285	100%	N=550
Senior housing options	21%	N=107	60%	N=313	19%	N=98	100%	N=518
Reducing traffic congestion	43%	N=257	49%	N=288	8%	N=48	100%	N=593
Assisting redevelopment	20%	N=106	61%	N=320	19%	N=103	100%	N=529
Reducing crime	40%	N=239	58%	N=349	2%	N=13	100%	N=601
Preservation of natural areas	46%	N=279	48%	N=289	6%	N=37	100%	N=605
Senior recreational programs	13%	N=68	67%	N=342	19%	N=98	100%	N=508
Stormwater pond improvements	20%	N=98	68%	N=342	12%	N=61	100%	N=502

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Table 16: Question 16

Please rate how important, if at all, it is for the City of Savage to invest in the following type of park amenities:	Essential		Very important		Somewhat important		Not at all important		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
3-4 neighborhood center buildings with bathrooms, rentable space	12%	N=69	23%	N=141	49%	N=297	16%	N=94	100%	N=601
Trail system with connectivity to neighborhoods, shopping areas, schools and parks	35%	N=222	37%	N=233	22%	N=140	5%	N=31	100%	N=626
Small splash pad in neighborhood park	16%	N=97	22%	N=133	32%	N=195	30%	N=180	100%	N=605
Indoor sports facility (i.e. basketball, volleyball, etc.)	16%	N=97	27%	N=164	35%	N=209	22%	N=136	100%	N=605
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	10%	N=58	18%	N=108	36%	N=208	36%	N=212	100%	N=586

Table 17: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	0%	N=3	0%	N=3	4%	N=26	12%	N=80	83%	N=530	100%	N=642
Purchase goods or services from a business located in Savage	1%	N=4	2%	N=12	20%	N=131	55%	N=351	23%	N=145	100%	N=642
Eat at least 5 portions of fruits and vegetables a day	2%	N=10	15%	N=95	42%	N=268	30%	N=189	12%	N=76	100%	N=638
Participate in moderate or vigorous physical activity	1%	N=4	10%	N=65	37%	N=237	34%	N=214	18%	N=117	100%	N=637
Read or watch local news (via television, paper, computer, etc.)	2%	N=14	10%	N=64	21%	N=136	36%	N=227	31%	N=197	100%	N=638
Vote in local elections	6%	N=40	7%	N=43	13%	N=83	26%	N=165	48%	N=310	100%	N=641

Table 18: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	22%	N=140
Very good	46%	N=294
Good	29%	N=184
Fair	4%	N=24
Poor	0%	N=0
Total	100%	N=642

Table 19: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=58
Somewhat positive	36%	N=226
Neutral	47%	N=299
Somewhat negative	7%	N=47
Very negative	0%	N=3
Total	100%	N=632

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Table 20: Question D4

What is your employment status?	Percent	Number
Working full time for pay	80%	N=515
Working part time for pay	8%	N=52
Unemployed, looking for paid work	1%	N=4
Unemployed, not looking for paid work	2%	N=10
Fully retired	9%	N=59
Total	100%	N=641

Table 21: Question D5

Do you work inside the boundaries of Savage?	Percent	Number
Yes, outside the home	19%	N=120
Yes, from home	11%	N=67
No	70%	N=430
Total	100%	N=617

Table 22: Question D6

How many years have you lived in Savage?	Percent	Number
Less than 2 years	14%	N=91
2 to 5 years	26%	N=164
6 to 10 years	16%	N=101
11 to 20 years	25%	N=160
More than 20 years	19%	N=125
Total	100%	N=641

Table 23: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	75%	N=454
Building with two or more homes (duplex, townhome, apartment or condominium)	25%	N=151
Mobile home	0%	N=0
Other	0%	N=2
Total	100%	N=607

Table 24: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	12%	N=70
Owned	88%	N=535
Total	100%	N=604

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Table 25: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=6
\$300 to \$599 per month	4%	N=26
\$600 to \$999 per month	9%	N=57
\$1,000 to \$1,499 per month	25%	N=158
\$1,500 to \$2,499 per month	46%	N=287
\$2,500 or more per month	14%	N=89
Total	100%	N=624

Table 26: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	48%	N=295
Yes	52%	N=316
Total	100%	N=611

Table 27: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	88%	N=537
Yes	12%	N=74
Total	100%	N=610

Table 28: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=15
\$25,000 to \$49,999	8%	N=47
\$50,000 to \$99,999	24%	N=151
\$100,000 to \$149,999	33%	N=205
\$150,000 or more	32%	N=197
Total	100%	N=615

Table 29: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=615
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=15
Total	100%	N=630

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Table 30: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=5
Asian, Asian Indian or Pacific Islander	7%	N=43
Black or African American	2%	N=16
White	90%	N=563
Other	3%	N=18

Total may exceed 100% as respondents could select more than one option.

Table 31: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=9
25 to 34 years	25%	N=161
35 to 44 years	24%	N=153
45 to 54 years	29%	N=187
55 to 64 years	10%	N=66
65 to 74 years	6%	N=36
75 years or older	4%	N=23
Total	100%	N=636

Table 32: Question D16

What is your sex?	Percent	Number
Female	49%	N=281
Male	51%	N=288
Total	100%	N=569

Table 33: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	76%	N=436
Land line	9%	N=54
Both	15%	N=86
Total	100%	N=576

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 34: Question 1

Please rate each of the following aspects of quality of life in Savage:	Excellent		Good		Fair		Poor		Don't know		Total	
Savage as a place to live	44%	N=324	49%	N=362	6%	N=43	1%	N=5	0%	N=0	100%	N=734
Your neighborhood as a place to live	48%	N=342	45%	N=321	6%	N=44	1%	N=6	0%	N=0	100%	N=713
Savage as a place to raise children	43%	N=304	40%	N=285	5%	N=32	2%	N=11	11%	N=75	100%	N=708
Savage as a place to work	11%	N=78	23%	N=161	13%	N=94	8%	N=57	45%	N=317	100%	N=706
Savage as a place to visit	11%	N=77	40%	N=280	29%	N=206	13%	N=88	8%	N=55	100%	N=706
Savage as a place to retire	16%	N=115	28%	N=202	20%	N=141	9%	N=65	26%	N=186	100%	N=708
The overall quality of life in Savage	32%	N=227	59%	N=421	8%	N=56	0%	N=3	0%	N=0	100%	N=708

Table 35: Question 2

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Savage	39%	N=284	53%	N=385	6%	N=43	1%	N=10	0%	N=0	100%	N=721
Overall ease of getting to the places you usually have to visit	42%	N=292	46%	N=323	11%	N=78	1%	N=10	0%	N=1	100%	N=704
Quality of overall natural environment in Savage	33%	N=234	49%	N=344	15%	N=107	2%	N=16	0%	N=2	100%	N=702
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	16%	N=111	55%	N=386	24%	N=167	5%	N=36	0%	N=3	100%	N=703
Health and wellness opportunities in Savage	23%	N=163	45%	N=318	19%	N=135	4%	N=27	8%	N=57	100%	N=699
Overall opportunities for education and enrichment	20%	N=142	43%	N=299	21%	N=145	5%	N=37	10%	N=73	100%	N=697
Overall economic health of Savage	25%	N=172	52%	N=364	15%	N=104	1%	N=7	8%	N=53	100%	N=701
Sense of community	20%	N=137	44%	N=308	26%	N=182	8%	N=53	3%	N=21	100%	N=699
Overall image or reputation of Savage	24%	N=167	54%	N=375	17%	N=122	2%	N=15	3%	N=22	100%	N=701

Table 36: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Savage to someone who asks	57%	N=407	34%	N=243	6%	N=43	3%	N=20	0%	N=2	100%	N=714
Remain in Savage for the next five years	64%	N=444	24%	N=167	6%	N=44	3%	N=24	2%	N=11	100%	N=690

Table 37: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	74%	N=516	22%	N=155	2%	N=13	1%	N=8	0%	N=1	0%	N=0	100%	N=693
In Savage's downtown/commercial area during the day	50%	N=345	28%	N=197	6%	N=44	3%	N=20	0%	N=0	13%	N=87	100%	N=693

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Table 38: Question 5

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	13%	N=92	57%	N=404	24%	N=170	6%	N=40	0%	N=1	100%	N=707
Ease of travel by car in Savage	23%	N=156	62%	N=423	13%	N=91	2%	N=15	0%	N=0	100%	N=686
Ease of travel by public transportation in Savage	3%	N=18	8%	N=53	15%	N=100	17%	N=115	58%	N=398	100%	N=684
Ease of travel by bicycle in Savage	6%	N=43	24%	N=167	25%	N=170	12%	N=85	32%	N=217	100%	N=682
Ease of walking in Savage	20%	N=139	43%	N=292	26%	N=178	6%	N=42	5%	N=35	100%	N=686
Availability of paths and walking trails	23%	N=155	43%	N=294	23%	N=160	7%	N=47	4%	N=29	100%	N=685
Air quality	38%	N=264	52%	N=359	6%	N=44	1%	N=7	2%	N=13	100%	N=687
Cleanliness of Savage	33%	N=228	57%	N=393	9%	N=60	1%	N=6	0%	N=0	100%	N=687
Overall appearance of Savage	28%	N=195	55%	N=374	15%	N=106	2%	N=10	0%	N=0	100%	N=684
Public places where people want to spend time	17%	N=116	46%	N=319	27%	N=186	5%	N=37	4%	N=29	100%	N=686
Variety of housing options	18%	N=127	51%	N=348	17%	N=119	5%	N=38	8%	N=56	100%	N=688
Availability of affordable quality housing	12%	N=82	38%	N=259	20%	N=134	9%	N=64	21%	N=146	100%	N=685
Fitness opportunities (including exercise classes and paths or trails, etc.)	24%	N=162	44%	N=304	23%	N=156	4%	N=25	5%	N=36	100%	N=684
Recreational opportunities	17%	N=118	50%	N=340	23%	N=155	4%	N=30	6%	N=40	100%	N=684
Availability of affordable quality food	32%	N=222	43%	N=297	19%	N=128	5%	N=36	1%	N=4	100%	N=687
Availability of affordable quality health care	18%	N=126	48%	N=328	16%	N=106	4%	N=27	14%	N=98	100%	N=685
Availability of preventive health services	18%	N=124	45%	N=309	16%	N=111	2%	N=16	18%	N=125	100%	N=686
Availability of affordable quality mental health care	7%	N=47	16%	N=111	10%	N=66	9%	N=58	59%	N=403	100%	N=686

Table 39: Question 6

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	9%	N=63	24%	N=160	15%	N=105	5%	N=33	47%	N=319	100%	N=681
K-12 education	23%	N=155	36%	N=240	11%	N=71	6%	N=37	25%	N=170	100%	N=673
Adult educational opportunities	7%	N=48	33%	N=221	20%	N=137	5%	N=31	35%	N=236	100%	N=673
Opportunities to attend cultural/arts/music activities	6%	N=42	32%	N=212	33%	N=222	12%	N=78	18%	N=118	100%	N=672
Opportunities to participate in religious or spiritual events and activities	15%	N=103	39%	N=261	14%	N=95	2%	N=15	30%	N=200	100%	N=674
Employment opportunities	4%	N=27	20%	N=137	24%	N=161	11%	N=73	41%	N=272	100%	N=670
Shopping opportunities	12%	N=82	42%	N=281	35%	N=234	11%	N=72	1%	N=5	100%	N=673
Cost of living in Savage	6%	N=38	50%	N=337	34%	N=228	10%	N=64	1%	N=5	100%	N=672
Overall quality of business and service establishments in Savage	12%	N=84	53%	N=356	29%	N=195	4%	N=28	2%	N=11	100%	N=674
Vibrant downtown/commercial area	7%	N=50	39%	N=264	38%	N=257	8%	N=57	6%	N=42	100%	N=669
Overall quality of new development in Savage	14%	N=97	49%	N=332	22%	N=147	4%	N=29	10%	N=66	100%	N=672
Opportunities to participate in social events and activities	11%	N=74	41%	N=276	30%	N=200	6%	N=42	12%	N=80	100%	N=672
Opportunities to volunteer	13%	N=87	34%	N=228	16%	N=105	5%	N=31	33%	N=223	100%	N=674
Opportunities to participate in community matters	12%	N=81	37%	N=248	22%	N=146	4%	N=25	25%	N=170	100%	N=671
Openness and acceptance of the community toward people of diverse backgrounds	13%	N=88	38%	N=255	21%	N=142	7%	N=44	21%	N=141	100%	N=670
Neighborliness of residents in Savage	20%	N=131	48%	N=325	24%	N=163	5%	N=34	3%	N=19	100%	N=672

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Table 40: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	Percentage	N	Percentage	N	Percentage	N
Made efforts to conserve water	19%	N=133	81%	N=550	100%	N=683
Made efforts to make your home more energy efficient	24%	N=163	76%	N=519	100%	N=682
Observed a code violation or other hazard in Savage (weeds, abandoned buildings, etc.)	63%	N=431	37%	N=248	100%	N=679
Household member was a victim of a crime in Savage	93%	N=637	7%	N=45	100%	N=682
Reported a crime to the police in Savage	83%	N=563	17%	N=118	100%	N=681
Contacted the City of Savage (in-person, phone, email or web) for help or information	58%	N=396	42%	N=287	100%	N=683
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	88%	N=600	12%	N=82	100%	N=681

Table 41: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Savage?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Used Savage recreation centers or their services	7%	N=46	11%	N=73	36%	N=244	46%	N=315	100%	N=678
Visited a neighborhood park or City park	18%	N=122	32%	N=217	40%	N=269	10%	N=66	100%	N=673
Used Savage public libraries or their services	5%	N=37	20%	N=134	40%	N=269	35%	N=237	100%	N=676
Attended a City-sponsored event	1%	N=6	1%	N=9	51%	N=345	47%	N=316	100%	N=677
Used public transportation instead of driving	3%	N=22	2%	N=10	2%	N=16	93%	N=629	100%	N=676
Carpooled with other adults or children instead of driving alone	12%	N=80	11%	N=76	17%	N=118	60%	N=404	100%	N=678
Walked or biked instead of driving	7%	N=45	12%	N=84	34%	N=231	47%	N=318	100%	N=678
Volunteered your time to some group/activity in Savage	3%	N=22	7%	N=48	15%	N=102	75%	N=504	100%	N=676
Participated in a club	3%	N=19	4%	N=24	10%	N=65	84%	N=567	100%	N=676
Talked to or visited with your immediate neighbors	38%	N=258	38%	N=261	18%	N=123	6%	N=37	100%	N=678
Done a favor for a neighbor	15%	N=103	26%	N=173	47%	N=319	12%	N=83	100%	N=678

Table 42: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Attended a local public meeting	0%	N=0	1%	N=9	17%	N=114	82%	N=551	100%	N=674
Watched (online or on television) a local public meeting	0%	N=1	1%	N=7	15%	N=104	83%	N=561	100%	N=673

Table 43: Question 10

Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Don't know		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Police services	38%	N=250	40%	N=266	6%	N=37	1%	N=10	15%	N=96	100%	N=659
Fire services	37%	N=241	29%	N=193	4%	N=24	0%	N=2	30%	N=199	100%	N=659
Ambulance services	22%	N=145	25%	N=165	3%	N=22	1%	N=4	49%	N=320	100%	N=655
Crime prevention	23%	N=153	39%	N=259	10%	N=65	1%	N=7	26%	N=173	100%	N=658
Fire prevention and education	22%	N=141	32%	N=210	6%	N=41	1%	N=6	39%	N=254	100%	N=652
Traffic enforcement	20%	N=128	38%	N=250	14%	N=94	5%	N=33	23%	N=149	100%	N=653
Street repair	13%	N=83	33%	N=215	37%	N=243	13%	N=87	5%	N=30	100%	N=659
Street cleaning	18%	N=117	45%	N=296	26%	N=173	6%	N=41	4%	N=27	100%	N=654
Street lighting	16%	N=108	52%	N=340	24%	N=158	7%	N=47	1%	N=7	100%	N=659

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Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Snow removal	20%	N=132	40%	N=263	23%	N=149	16%	N=106	1%	N=9	100%	N=658
Sidewalk maintenance	11%	N=73	43%	N=280	23%	N=148	11%	N=69	12%	N=82	100%	N=653
Traffic signal timing	9%	N=60	45%	N=293	30%	N=195	14%	N=89	3%	N=20	100%	N=657
Bus or transit services	3%	N=17	10%	N=63	9%	N=62	10%	N=63	69%	N=452	100%	N=656
Storm drainage	14%	N=90	50%	N=331	18%	N=117	4%	N=25	14%	N=93	100%	N=656
Drinking water	21%	N=136	45%	N=294	21%	N=139	11%	N=70	3%	N=18	100%	N=657
Sewer services	20%	N=131	56%	N=366	10%	N=67	2%	N=13	12%	N=78	100%	N=654
Utility billing	16%	N=104	53%	N=347	22%	N=146	6%	N=37	3%	N=21	100%	N=654
City parks	33%	N=218	48%	N=317	12%	N=79	1%	N=9	5%	N=33	100%	N=655
Recreation programs or classes	12%	N=81	33%	N=216	16%	N=108	2%	N=10	37%	N=243	100%	N=658
Recreation facilities	14%	N=91	43%	N=283	16%	N=105	2%	N=14	24%	N=159	100%	N=652
Land use, planning and zoning	8%	N=54	34%	N=219	25%	N=163	7%	N=46	26%	N=172	100%	N=654
Code enforcement (weeds, abandoned buildings, etc.)	9%	N=61	28%	N=187	19%	N=127	10%	N=68	33%	N=214	100%	N=656
Animal control	11%	N=72	34%	N=225	10%	N=67	4%	N=29	40%	N=263	100%	N=657
Economic development	10%	N=63	43%	N=278	18%	N=117	6%	N=36	24%	N=158	100%	N=653
Health services	10%	N=63	47%	N=306	12%	N=80	2%	N=12	29%	N=192	100%	N=654
Public library services	32%	N=213	38%	N=249	7%	N=45	0%	N=2	22%	N=146	100%	N=655
Public information services	13%	N=85	41%	N=267	13%	N=85	2%	N=12	31%	N=205	100%	N=653
Cable television	4%	N=27	15%	N=97	21%	N=139	25%	N=163	35%	N=231	100%	N=657
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	11%	N=73	29%	N=191	11%	N=74	3%	N=19	45%	N=292	100%	N=650
Preservation of natural areas such as open space, farmlands and greenbelts	14%	N=90	35%	N=229	23%	N=147	11%	N=73	17%	N=107	100%	N=646
Savage open space	12%	N=81	36%	N=231	27%	N=174	9%	N=58	16%	N=106	100%	N=650
City-sponsored special events	14%	N=89	39%	N=253	18%	N=119	3%	N=21	26%	N=167	100%	N=648
Overall customer service by Savage employees (police, receptionists, planners, etc.)	25%	N=163	44%	N=285	12%	N=77	2%	N=10	17%	N=113	100%	N=649

Table 44: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The City of Savage	25%	N=158	55%	N=356	12%	N=76	2%	N=13	6%	N=38	100%	N=641
The Federal Government	4%	N=28	28%	N=177	37%	N=239	16%	N=100	15%	N=95	100%	N=640
Scott County	13%	N=86	53%	N=342	19%	N=121	4%	N=26	10%	N=66	100%	N=641
The State of Minnesota	10%	N=62	46%	N=292	29%	N=183	6%	N=37	10%	N=66	100%	N=641

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Table 45: Question 12

Please rate the following categories of Savage government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Savage	9%	N=59	42%	N=272	29%	N=187	10%	N=66	9%	N=60	100%	N=642
The overall direction that Savage is taking	15%	N=95	50%	N=318	21%	N=138	5%	N=31	9%	N=59	100%	N=641
The job Savage government does at welcoming citizen involvement	11%	N=72	36%	N=231	23%	N=150	6%	N=38	23%	N=150	100%	N=641
Overall confidence in Savage government	14%	N=88	46%	N=297	23%	N=144	6%	N=37	11%	N=72	100%	N=639
Generally acting in the best interest of the community	17%	N=106	47%	N=298	20%	N=128	6%	N=40	11%	N=68	100%	N=640
Being honest	16%	N=100	40%	N=256	17%	N=110	3%	N=22	24%	N=152	100%	N=640
Treating all residents fairly	16%	N=105	40%	N=259	17%	N=107	3%	N=21	23%	N=148	100%	N=640

Table 46: Question 13

Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Savage	61%	N=395	33%	N=210	6%	N=39	0%	N=2	100%	N=647
Overall ease of getting to the places you usually have to visit	27%	N=173	54%	N=349	18%	N=114	2%	N=10	100%	N=646
Quality of overall natural environment in Savage	37%	N=234	45%	N=285	17%	N=107	2%	N=13	100%	N=640
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	23%	N=151	52%	N=336	23%	N=148	2%	N=10	100%	N=645
Health and wellness opportunities in Savage	18%	N=115	47%	N=301	31%	N=202	4%	N=26	100%	N=644
Overall opportunities for education and enrichment	30%	N=191	38%	N=247	28%	N=181	4%	N=28	100%	N=646
Overall economic health of Savage	38%	N=242	52%	N=333	10%	N=65	1%	N=5	100%	N=646
Sense of community	29%	N=190	48%	N=308	21%	N=138	1%	N=8	100%	N=644

Table 47: Question 14

Please indicate if each of the following is a major source, minor source, or not a source of information for you about the City of Savage and its activities:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
City Connection newsletter in water bill	43%	N=275	41%	N=265	16%	N=104	100%	N=643
City website (www.cityofsavage.com)	29%	N=183	51%	N=326	21%	N=132	100%	N=641
City Enews	13%	N=82	35%	N=220	52%	N=333	100%	N=635
Council meetings or other public meetings	8%	N=51	28%	N=180	64%	N=407	100%	N=638
Local government cable channel (Mediacom channel 107.2; Integra channel 18)	3%	N=19	19%	N=119	78%	N=500	100%	N=638
City communications via social media (i.e., Facebook, Twitter)	34%	N=213	29%	N=185	37%	N=236	100%	N=634
Savage Pacer	58%	N=368	25%	N=158	18%	N=113	100%	N=639
StarTribune	18%	N=115	29%	N=188	52%	N=335	100%	N=638
Word-of-mouth	33%	N=214	49%	N=311	18%	N=114	100%	N=638

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Table 48: Question 15

Please select the option that best describes how you think the City should address each of the following areas in the future:	Invest more		Invest same		Invest less		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Public transportation improvements	21%	N=130	38%	N=239	20%	N=123	22%	N=140	100%	N=632
Entry level single family housing options	22%	N=141	43%	N=275	22%	N=141	12%	N=78	100%	N=634
Entry level rental housing options	12%	N=78	30%	N=187	45%	N=285	13%	N=83	100%	N=633
Senior housing options	17%	N=107	49%	N=313	15%	N=98	18%	N=117	100%	N=636
Reducing traffic congestion	40%	N=257	45%	N=288	7%	N=48	7%	N=43	100%	N=636
Assisting redevelopment	17%	N=106	51%	N=320	16%	N=103	16%	N=102	100%	N=631
Reducing crime	38%	N=239	55%	N=349	2%	N=13	5%	N=35	100%	N=635
Preservation of natural areas	44%	N=279	45%	N=289	6%	N=37	5%	N=31	100%	N=635
Senior recreational programs	11%	N=68	54%	N=342	15%	N=98	20%	N=126	100%	N=634
Stormwater pond improvements	16%	N=98	55%	N=342	10%	N=61	20%	N=124	100%	N=626

Table 49: Question 16

Please rate how important, if at all, it is for the City of Savage to invest in the following type of park amenities:	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
3-4 neighborhood center buildings with bathrooms, rentable space	11%	N=69	22%	N=141	46%	N=297	15%	N=94	6%	N=38	100%	N=639
Trail system with connectivity to neighborhoods, shopping areas, schools and parks	35%	N=222	37%	N=233	22%	N=140	5%	N=31	2%	N=12	100%	N=638
Small splash pad in neighborhood park	15%	N=97	21%	N=133	31%	N=195	28%	N=180	5%	N=32	100%	N=638
Indoor sports facility (i.e. basketball, volleyball, etc.)	15%	N=97	26%	N=164	33%	N=209	21%	N=136	5%	N=30	100%	N=635
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	9%	N=58	17%	N=108	33%	N=208	33%	N=212	8%	N=51	100%	N=637

Table 50: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	0%	N=3	0%	N=3	4%	N=26	12%	N=80	83%	N=530	100%	N=642
Purchase goods or services from a business located in Savage	1%	N=4	2%	N=12	20%	N=131	55%	N=351	23%	N=145	100%	N=642
Eat at least 5 portions of fruits and vegetables a day	2%	N=10	15%	N=95	42%	N=268	30%	N=189	12%	N=76	100%	N=638
Participate in moderate or vigorous physical activity	1%	N=4	10%	N=65	37%	N=237	34%	N=214	18%	N=117	100%	N=637
Read or watch local news (via television, paper, computer, etc.)	2%	N=14	10%	N=64	21%	N=136	36%	N=227	31%	N=197	100%	N=638
Vote in local elections	6%	N=40	7%	N=43	13%	N=83	26%	N=165	48%	N=310	100%	N=641

Table 51: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	22%	N=140
Very good	46%	N=294
Good	29%	N=184
Fair	4%	N=24
Poor	0%	N=0
Total	100%	N=642

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Table 52: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=58
Somewhat positive	36%	N=226
Neutral	47%	N=299
Somewhat negative	7%	N=47
Very negative	0%	N=3
Total	100%	N=632

Table 53: Question D4

What is your employment status?	Percent	Number
Working full time for pay	80%	N=515
Working part time for pay	8%	N=52
Unemployed, looking for paid work	1%	N=4
Unemployed, not looking for paid work	2%	N=10
Fully retired	9%	N=59
Total	100%	N=641

Table 54: Question D5

Do you work inside the boundaries of Savage?	Percent	Number
Yes, outside the home	19%	N=120
Yes, from home	11%	N=67
No	70%	N=430
Total	100%	N=617

Table 55: Question D6

How many years have you lived in Savage?	Percent	Number
Less than 2 years	14%	N=91
2 to 5 years	26%	N=164
6 to 10 years	16%	N=101
11 to 20 years	25%	N=160
More than 20 years	19%	N=125
Total	100%	N=641

Table 56: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	75%	N=454
Building with two or more homes (duplex, townhome, apartment or condominium)	25%	N=151
Mobile home	0%	N=0
Other	0%	N=2
Total	100%	N=607

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Table 57: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	12%	N=70
Owned	88%	N=535
Total	100%	N=604

Table 58: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=6
\$300 to \$599 per month	4%	N=26
\$600 to \$999 per month	9%	N=57
\$1,000 to \$1,499 per month	25%	N=158
\$1,500 to \$2,499 per month	46%	N=287
\$2,500 or more per month	14%	N=89
Total	100%	N=624

Table 59: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	48%	N=295
Yes	52%	N=316
Total	100%	N=611

Table 60: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	88%	N=537
Yes	12%	N=74
Total	100%	N=610

Table 61: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=15
\$25,000 to \$49,999	8%	N=47
\$50,000 to \$99,999	24%	N=151
\$100,000 to \$149,999	33%	N=205
\$150,000 or more	32%	N=197
Total	100%	N=615

Table 62: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=615
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=15
Total	100%	N=630

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Table 63: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=5
Asian, Asian Indian or Pacific Islander	7%	N=43
Black or African American	2%	N=16
White	90%	N=563
Other	3%	N=18

Total may exceed 100% as respondents could select more than one option.

Table 64: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=9
25 to 34 years	25%	N=161
35 to 44 years	24%	N=153
45 to 54 years	29%	N=187
55 to 64 years	10%	N=66
65 to 74 years	6%	N=36
75 years or older	4%	N=23
Total	100%	N=636

Table 65: Question D16

What is your sex?	Percent	Number
Female	49%	N=281
Male	51%	N=288
Total	100%	N=569

Table 66: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	76%	N=436
Land line	9%	N=54
Both	15%	N=86
Total	100%	N=576

Appendix B: Benchmark Comparisons

Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Savage chose to have comparisons made to the entire database and communities in Minnesota.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Savage’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Savage’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Savage’s rating to the benchmark.

In that final column, Savage’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Savage residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as “much higher” or “much lower.”

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 67: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Savage	92%	142	471	Similar
Overall image or reputation of Savage	80%	148	358	Similar
Savage as a place to live	94%	134	403	Similar
Your neighborhood as a place to live	93%	53	319	Similar
Savage as a place to raise children	93%	99	393	Higher
Savage as a place to retire	61%	228	366	Similar
Overall appearance of Savage	83%	113	368	Similar

Table 68: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Savage	93%	105	342	Similar
	In your neighborhood during the day	97%	133	365	Similar
	In Savage's downtown/commercial area during the day	89%	172	319	Similar
Mobility	Overall ease of getting to the places you usually have to visit	87%	23	245	Higher
	Availability of paths and walking trails	68%	129	319	Similar
	Ease of walking in Savage	66%	134	307	Similar
	Ease of travel by bicycle in Savage	45%	192	309	Similar
	Ease of travel by public transportation in Savage	25%	155	208	Similar
	Ease of travel by car in Savage	84%	46	308	Higher
Natural Environment	Traffic flow on major streets	70%	45	352	Higher
	Quality of overall natural environment in Savage	82%	106	280	Similar
	Cleanliness of Savage	90%	72	287	Similar
Built Environment	Air quality	92%	44	247	Higher
	Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	71%	80	234	Similar
	Overall quality of new development in Savage	71%	47	292	Similar
	Availability of affordable quality housing	63%	44	306	Higher
	Variety of housing options	75%	42	283	Higher
	Public places where people want to spend time	66%	121	227	Similar
	Overall economic health of Savage	83%	48	240	Higher
	Vibrant downtown/commercial area	50%	106	218	Similar
	Overall quality of business and service establishments in Savage	66%	131	274	Similar
	Cost of living in Savage	56%	70	237	Similar
Economy	Shopping opportunities	54%	163	298	Similar
	Employment opportunities	41%	145	315	Similar
	Savage as a place to visit	55%	187	257	Similar
	Savage as a place to work	61%	208	369	Similar
	Health and wellness opportunities in Savage	75%	104	235	Similar
	Availability of affordable quality mental health care	56%	75	206	Similar
	Availability of preventive health services	77%	53	235	Similar
	Availability of affordable quality health care	77%	61	262	Similar
	Availability of affordable quality food	76%	33	240	Similar
	Recreational opportunities	71%	147	303	Similar
Recreation and Wellness	Fitness opportunities (including exercise classes and paths or trails, etc.)	72%	97	225	Similar
	Overall opportunities for education and enrichment	71%	120	237	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Opportunities to participate in religious or spiritual events and activities	77%	138	204	Similar
	Opportunities to attend cultural/arts/music activities	46%	218	301	Similar
	Adult educational opportunities	62%	101	213	Similar
	K-12 education	79%	129	275	Similar
	Availability of affordable quality child care/preschool	62%	70	254	Similar
Community Engagement	Opportunities to participate in social events and activities	59%	153	264	Similar
	Neighborliness of Savage	70%	66	229	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	65%	124	296	Similar
	Opportunities to participate in community matters	66%	122	275	Similar
	Opportunities to volunteer	70%	159	267	Similar

Table 69: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Savage	85%	90	444	Similar
Overall customer service by Savage employees (police, receptionists, planners, etc.)	84%	92	387	Similar
Value of services for the taxes paid to Savage	57%	180	413	Similar
Overall direction that Savage is taking	71%	64	324	Similar
Job Savage government does at welcoming citizen involvement	62%	68	323	Similar
Overall confidence in Savage government	68%	39	240	Similar
Generally acting in the best interest of the community	71%	35	240	Similar
Being honest	73%	24	232	Higher
Treating all residents fairly	74%	15	237	Higher
Services provided by the Federal Government	38%	129	251	Similar

Table 70: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	92%	67	482	Similar
	Fire services	94%	114	402	Similar
	Ambulance services	92%	169	363	Similar
	Crime prevention	85%	70	370	Higher
	Fire prevention and education	88%	67	292	Similar
	Animal control	75%	100	352	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	74%	75	280	Similar
Mobility	Traffic enforcement	75%	73	384	Similar
	Street repair	48%	184	408	Similar
	Street cleaning	66%	139	329	Similar
	Street lighting	69%	98	340	Similar
	Snow removal	61%	184	301	Similar
	Sidewalk maintenance	62%	131	331	Similar
	Traffic signal timing	55%	112	268	Similar
Natural Environment	Bus or transit services	39%	174	231	Similar
	Drinking water	67%	205	329	Similar
Natural Environment	Preservation of natural areas such as open space, farmlands and greenbelts	59%	149	259	Similar
	Savage open space	57%	128	215	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Built Environment	Storm drainage	75%	118	366	Similar
	Sewer services	86%	113	334	Similar
	Utility billing	71%	118	211	Similar
	Land use, planning and zoning	57%	81	310	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	56%	158	399	Similar
	Cable television	29%	200	205	Lower
Economy	Economic development	69%	67	291	Similar
Recreation and Wellness	City parks	86%	126	336	Similar
	Recreation programs or classes	72%	157	335	Similar
	Recreation facilities	76%	123	279	Similar
	Health services	80%	79	218	Similar
Education and Enrichment	City-sponsored special events	71%	115	259	Similar
	Public library services	91%	98	353	Similar
Community Engagement	Public information services	78%	80	289	Similar

Table 71: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	65%	143	316	Similar
Recommend living in Savage to someone who asks	91%	105	288	Similar
Remain in Savage for the next five years	90%	39	279	Similar
Contacted Savage (in-person, phone, email or web) for help or information	42%	204	326	Similar

Table 72: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	83%	84	231	Similar
	Household member was NOT a victim of a crime	93%	44	276	Similar
Mobility	Used public transportation instead of driving	7%	152	188	Lower
	Carpooled with other adults or children instead of driving alone	40%	134	219	Similar
	Walked or biked instead of driving	53%	137	227	Similar
Natural Environment	Made efforts to conserve water	81%	109	214	Similar
	Made efforts to make your home more energy efficient	76%	101	215	Similar
Built Environment	Recycle at home	99%	3	261	Higher
	Did NOT observe a code violation or other hazard in Savage	63%	56	221	Similar
Economy	NOT experiencing housing costs stress	80%	31	257	Higher
	Purchase goods or services from a business located in Savage	98%	87	225	Similar
	Economy will have positive impact on income	45%	17	258	Higher
Recreation and Wellness	Work inside boundaries of Savage	30%	159	226	Lower
	Used Savage recreation centers or their services	54%	160	237	Similar
	Visited a neighborhood park or City park	90%	50	271	Similar
	Eat at least 5 portions of fruits and vegetables a day	83%	106	217	Similar
	Participate in moderate or vigorous physical activity	89%	52	221	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	In very good to excellent health	68%	68	221	Similar
Education and Enrichment	Used Savage public libraries or their services	65%	112	244	Similar
	Attended City-sponsored event	53%	131	227	Similar
Community Engagement	Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	12%	194	224	Similar
	Volunteered your time to some group/activity in Savage	25%	234	266	Lower
	Participated in a club	16%	224	241	Lower
	Talked to or visited with your immediate neighbors	94%	48	222	Similar
	Done a favor for a neighbor	88%	31	218	Similar
	Attended a local public meeting	18%	180	265	Similar
	Watched (online or on television) a local public meeting	17%	183	228	Similar
	Read or watch local news (via television, paper, computer, etc.)	88%	64	226	Similar
	Vote in local elections	87%	71	259	Similar

Communities included in national comparisons

The communities included in Savage’s comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO.....	441,603	Battle Creek city, MI.....	52,347
Airway Heights city, WA.....	6,114	Bay City city, MI.....	34,932
Albany city, OR.....	50,158	Bay Village city, OH.....	15,651
Albemarle County, VA.....	98,970	Baytown city, TX.....	71,802
Albert Lea city, MN.....	18,016	Bedford city, TX.....	46,979
Alexandria city, VA.....	139,966	Bedford town, MA.....	13,320
Algonquin village, IL.....	30,046	Bellevue city, WA.....	122,363
Aliso Viejo city, CA.....	47,823	Bellingham city, WA.....	80,885
Altoona city, IA.....	14,541	Benbrook city, TX.....	21,234
American Canyon city, CA.....	19,454	Bend city, OR.....	76,639
Ames city, IA.....	58,965	Bethlehem township, PA.....	23,730
Andover CDP, MA.....	8,762	Bettendorf city, IA.....	33,217
Ankeny city, IA.....	45,582	Billings city, MT.....	104,170
Ann Arbor city, MI.....	113,934	Blaine city, MN.....	57,186
Annapolis city, MD.....	38,394	Bloomfield Hills city, MI.....	3,869
Apache Junction city, AZ.....	35,840	Bloomington city, IN.....	80,405
Arapahoe County, CO.....	572,003	Bloomington city, MN.....	82,893
Arkansas City city, AR.....	366	Blue Springs city, MO.....	52,575
Arlington city, TX.....	365,438	Boise City city, ID.....	205,671
Arvada city, CO.....	106,433	Bonner Springs city, KS.....	7,314
Asheville city, NC.....	83,393	Boone County, KY.....	118,811
Ashland city, OR.....	20,078	Boulder city, CO.....	97,385
Ashland town, MA.....	16,593	Bowling Green city, KY.....	58,067
Ashland town, VA.....	7,225	Bozeman city, MT.....	37,280
Aspen city, CO.....	6,658	Brentwood city, MO.....	8,055
Athens-Clarke County, GA.....	115,452	Brentwood city, TN.....	37,060
Auburn city, AL.....	53,380	Brighton city, CO.....	33,352
Augusta CCD, GA.....	134,777	Brighton city, MI.....	7,444
Aurora city, CO.....	325,078	Bristol city, TN.....	26,702
Austin city, TX.....	790,390	Broken Arrow city, OK.....	98,850
Avon town, CO.....	6,447	Brookfield city, WI.....	37,920
Avon town, IN.....	12,446	Brookline CDP, MA.....	58,732
Avondale city, AZ.....	76,238	Brooklyn Center city, MN.....	30,104
Azusa city, CA.....	46,361	Brooklyn city, OH.....	11,169
Bainbridge Island city, WA.....	23,025	Broomfield city, CO.....	55,889
Baltimore city, MD.....	620,961	Brownsburg town, IN.....	21,285
Bartonville town, TX.....	1,469	Buffalo Grove village, IL.....	41,496

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Burien city, WA.....	33,313	Darien city, IL.....	22,086
Burleson city, TX.....	36,690	Davenport city, FL.....	2,888
Burlingame city, CA.....	28,806	Davenport city, IA.....	99,685
Cabarrus County, NC.....	178,011	Davidson town, NC.....	10,944
Cambridge city, MA.....	105,162	Dayton city, OH.....	141,527
Cannon Beach city, OR.....	1,690	Dayton town, WY.....	757
Cañon City city, CO.....	16,400	Dearborn city, MI.....	98,153
Canton city, SD.....	3,057	Decatur city, GA.....	19,335
Cape Coral city, FL.....	154,305	Del Mar city, CA.....	4,161
Cape Girardeau city, MO.....	37,941	DeLand city, FL.....	27,031
Carlisle borough, PA.....	18,682	Delaware city, OH.....	34,753
Carlsbad city, CA.....	105,328	Delray Beach city, FL.....	60,522
Carroll city, IA.....	10,103	Denison city, TX.....	22,682
Cartersville city, GA.....	19,731	Denton city, TX.....	113,383
Cary town, NC.....	135,234	Denver city, CO.....	600,158
Castine town, ME.....	1,366	Derby city, KS.....	22,158
Castle Pines North city, CO.....	10,360	Des Moines city, IA.....	203,433
Castle Rock town, CO.....	48,231	Des Peres city, MO.....	8,373
Cedar Hill city, TX.....	45,028	Destin city, FL.....	12,305
Cedar Rapids city, IA.....	126,326	Dothan city, AL.....	65,496
Celina city, TX.....	6,028	Douglas County, CO.....	285,465
Centennial city, CO.....	100,377	Dover city, NH.....	29,987
Chandler city, AZ.....	236,123	Dublin city, CA.....	46,036
Chandler city, TX.....	2,734	Dublin city, OH.....	41,751
Chanhassen city, MN.....	22,952	Duluth city, MN.....	86,265
Chapel Hill town, NC.....	57,233	Durham city, NC.....	228,330
Chardon city, OH.....	5,148	Durham County, NC.....	267,587
Charles County, MD.....	146,551	Dyer town, IN.....	16,390
Charlotte city, NC.....	731,424	Eagan city, MN.....	64,206
Charlotte County, FL.....	159,978	Eagle Mountain city, UT.....	21,415
Charlottesville city, VA.....	43,475	Eagle town, CO.....	6,508
Chattanooga city, TN.....	167,674	East Grand Forks city, MN.....	8,601
Chautauqua town, NY.....	4,464	East Lansing city, MI.....	48,579
Chesterfield County, VA.....	316,236	Eau Claire city, WI.....	65,883
Citrus Heights city, CA.....	83,301	Eden Prairie city, MN.....	60,797
Clackamas County, OR.....	375,992	Eden town, VT.....	1,323
Clarendon Hills village, IL.....	8,427	Egerton city, KS.....	1,671
Clayton city, MO.....	15,939	Edgewater city, CO.....	5,170
Clearwater city, FL.....	107,685	Edina city, MN.....	47,941
Cleveland Heights city, OH.....	46,121	Edmond city, OK.....	81,405
Clinton city, SC.....	8,490	Edmonds city, WA.....	39,709
Clive city, IA.....	15,447	El Cerrito city, CA.....	23,549
Clovis city, CA.....	95,631	El Dorado County, CA.....	181,058
College Park city, MD.....	30,413	El Paso de Robles (Paso Robles) city, CA.....	29,793
College Station city, TX.....	93,857	Elk Grove city, CA.....	153,015
Colleyville city, TX.....	22,807	Elko New Market city, MN.....	4,110
Columbia city, MO.....	108,500	Elmhurst city, IL.....	44,121
Columbia city, SC.....	129,272	Encinitas city, CA.....	59,518
Columbia Falls city, MT.....	4,688	Englewood city, CO.....	30,255
Commerce City city, CO.....	45,913	Erie town, CO.....	18,135
Concord city, CA.....	122,067	Escambia County, FL.....	297,619
Concord town, MA.....	17,668	Estes Park town, CO.....	5,858
Conshohocken borough, PA.....	7,833	Euclid city, OH.....	48,920
Coolidge city, AZ.....	11,825	Fairview town, TX.....	7,248
Coon Rapids city, MN.....	61,476	Farmers Branch city, TX.....	28,616
Copperas Cove city, TX.....	32,032	Farmersville city, TX.....	3,301
Coral Springs city, FL.....	121,096	Farmington Hills city, MI.....	79,740
Coronado city, CA.....	18,912	Farmington town, CT.....	25,340
Corvallis city, OR.....	54,462	Fayetteville city, NC.....	200,564
Cottonwood Heights city, UT.....	33,433	Fernandina Beach city, FL.....	11,487
Creve Coeur city, MO.....	17,833	Fishers town, IN.....	76,794
Cross Roads town, TX.....	1,563	Flagstaff city, AZ.....	65,870
Cupertino city, CA.....	58,302	Flower Mound town, TX.....	64,669
Dacono city, CO.....	4,152	Forest Grove city, OR.....	21,083
Dade City city, FL.....	6,437	Fort Collins city, CO.....	143,986
Dakota County, MN.....	398,552	Fort Lauderdale city, FL.....	165,521
Dallas city, OR.....	14,583	Fort Smith city, AR.....	86,209
Dallas city, TX.....	1,197,816	Franklin city, TN.....	62,487
Danville city, KY.....	16,218	Fremont city, CA.....	214,089
Dardenne Prairie city, MO.....	11,494	Friendswood city, TX.....	35,805

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Fruita city, CO.....	12,646	Johnston city, IA.....	17,278
Gahanna city, OH.....	33,248	Jupiter town, FL.....	55,156
Gaithersburg city, MD.....	59,933	Kalamazoo city, MI.....	74,262
Galveston city, TX.....	47,743	Kansas City city, KS.....	145,786
Gardner city, KS.....	19,123	Kansas City city, MO.....	459,787
Georgetown city, TX.....	47,400	Keizer city, OR.....	36,478
Germantown city, TN.....	38,844	Kenmore city, WA.....	20,460
Gilbert town, AZ.....	208,453	Kennedale city, TX.....	6,763
Gillette city, WY.....	29,087	Kennett Square borough, PA.....	6,072
Glen Ellyn village, IL.....	27,450	Kent city, WA.....	92,411
Glendora city, CA.....	50,073	Kerrville city, TX.....	22,347
Glenview village, IL.....	44,692	Kettering city, OH.....	56,163
Globe city, AZ.....	7,532	Key West city, FL.....	24,649
Golden city, CO.....	18,867	King City city, CA.....	12,874
Golden Valley city, MN.....	20,371	King County, WA.....	1,931,249
Goodyear city, AZ.....	65,275	Kirkland city, WA.....	48,787
Grafton village, WI.....	11,459	Kirkwood city, MO.....	27,540
Grand Blanc city, MI.....	8,276	Knoxville city, IA.....	7,313
Grants Pass city, OR.....	34,533	La Plata town, MD.....	8,753
Grass Valley city, CA.....	12,860	La Porte city, TX.....	33,800
Greeley city, CO.....	92,889	La Vista city, NE.....	15,758
Greenville city, NC.....	84,554	Lafayette city, CO.....	24,453
Greenwich town, CT.....	61,171	Laguna Beach city, CA.....	22,723
Greenwood Village city, CO.....	13,925	Laguna Niguel city, CA.....	62,979
Greer city, SC.....	25,515	Lake Forest city, IL.....	19,375
Gunnison County, CO.....	15,324	Lake in the Hills village, IL.....	28,965
Hailey city, ID.....	7,960	Lake Stevens city, WA.....	28,069
Haines Borough, AK.....	2,508	Lake Worth city, FL.....	34,910
Haltom City city, TX.....	42,409	Lake Zurich village, IL.....	19,631
Hamilton city, OH.....	62,477	Lakeville city, MN.....	55,954
Hamilton town, MA.....	7,764	Lakewood city, CO.....	142,980
Hampton city, VA.....	137,436	Lakewood city, WA.....	58,163
Hanover County, VA.....	99,863	Lane County, OR.....	351,715
Harrisburg city, SD.....	4,089	Lansing city, MI.....	114,297
Harrisonburg city, VA.....	48,914	Laramie city, WY.....	30,816
Harrisonville city, MO.....	10,019	Larimer County, CO.....	299,630
Hastings city, MN.....	22,172	Las Cruces city, NM.....	97,618
Hayward city, CA.....	144,186	Las Vegas city, NM.....	13,753
Henderson city, NV.....	257,729	Las Vegas city, NV.....	583,756
Herndon town, VA.....	23,292	Lawrence city, KS.....	87,643
High Point city, NC.....	104,371	Lawrenceville city, GA.....	28,546
Highland Park city, IL.....	29,763	Lee's Summit city, MO.....	91,364
Highlands Ranch CDP, CO.....	96,713	Lehi city, UT.....	47,407
Holland city, MI.....	33,051	Lenexa city, KS.....	48,190
Homer Glen village, IL.....	24,220	Lewis County, NY.....	27,087
Honolulu County, HI.....	953,207	Lewiston city, ID.....	31,894
Hooksett town, NH.....	13,451	Lewisville city, TX.....	95,290
Hopkins city, MN.....	17,591	Lewisville town, NC.....	12,639
Hopkinton town, MA.....	14,925	Libertyville village, IL.....	20,315
Hoquiam city, WA.....	8,726	Lincoln city, NE.....	258,379
Horry County, SC.....	269,291	Lincolnwood village, IL.....	12,590
Howard village, WI.....	17,399	Lindsborg city, KS.....	3,458
Hudson city, OH.....	22,262	Little Chute village, WI.....	10,449
Hudson town, CO.....	2,356	Littleton city, CO.....	41,737
Huntley village, IL.....	24,291	Livermore city, CA.....	80,968
Hurst city, TX.....	37,337	Lombard village, IL.....	43,165
Hutchinson city, MN.....	14,178	Lone Tree city, CO.....	10,218
Hutto city, TX.....	14,698	Long Grove village, IL.....	8,043
Independence city, MO.....	116,830	Longmont city, CO.....	86,270
Indianola city, IA.....	14,782	Longview city, TX.....	80,455
Indio city, CA.....	76,036	Lonsdale city, MN.....	3,674
Iowa City city, IA.....	67,862	Los Alamos County, NM.....	17,950
Irving city, TX.....	216,290	Los Altos Hills town, CA.....	7,922
Issaquah city, WA.....	30,434	Louisville city, CO.....	18,376
Jackson city, MO.....	13,758	Lower Merion township, PA.....	57,825
Jackson County, MI.....	160,248	Lynchburg city, VA.....	75,568
James City County, VA.....	67,009	Lynnwood city, WA.....	35,836
Jefferson County, NY.....	116,229	Macomb County, MI.....	840,978
Jefferson Parish, LA.....	432,552	Manassas city, VA.....	37,821
Johnson City city, TN.....	63,152	Manhattan Beach city, CA.....	35,135

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Manhattan city, KS	52,281	North Yarmouth town, ME	3,565
Mankato city, MN	39,309	Novato city, CA	51,904
Maple Grove city, MN	61,567	Novi city, MI	55,224
Maplewood city, MN	38,018	O'Fallon city, IL	28,281
Maricopa County, AZ	3,817,117	O'Fallon city, MO	79,329
Marion city, IA	34,768	Oak Park village, IL	51,878
Marshfield city, WI	19,118	Oakland city, CA	390,724
Martinez city, CA	35,824	Oakley city, CA	35,432
Marysville city, WA	60,020	Oklahoma City city, OK	579,999
Matthews town, NC	27,198	Olathe city, KS	125,872
McAllen city, TX	129,877	Old Town city, ME	7,840
McKinney city, TX	131,117	Olmsted County, MN	144,248
McMinnville city, OR	32,187	Olympia city, WA	46,478
Menlo Park city, CA	32,026	Orange village, OH	3,323
Menomonee Falls village, WI	35,626	Orland Park village, IL	56,767
Mercer Island city, WA	22,699	Orleans Parish, LA	343,829
Meridian charter township, MI	39,688	Oshkosh city, WI	66,083
Meridian city, ID	75,092	Oshtemo charter township, MI	21,705
Merriam city, KS	11,003	Oswego village, IL	30,355
Mesa city, AZ	439,041	Otsego County, MI	24,164
Mesa County, CO	146,723	Ottawa County, MI	263,801
Miami Beach city, FL	87,779	Overland Park city, KS	173,372
Miami city, FL	399,457	Paducah city, KY	25,024
Middleton city, WI	17,442	Palm Beach Gardens city, FL	48,452
Midland city, MI	41,863	Palm Coast city, FL	75,180
Milford city, DE	9,559	Palo Alto city, CA	64,403
Milton city, GA	32,661	Palos Verdes Estates city, CA	13,438
Minneapolis city, MN	382,578	Papillion city, NE	18,894
Minnetrissa city, MN	6,384	Paradise Valley town, AZ	12,820
Missouri City city, TX	67,358	Park City city, UT	7,558
Modesto city, CA	201,165	Parker town, CO	45,297
Monterey city, CA	27,810	Parkland city, FL	23,962
Montgomery city, MN	2,956	Pasco city, WA	59,781
Montgomery County, MD	971,777	Pasco County, FL	464,697
Monticello city, UT	1,972	Payette city, ID	7,433
Montrose city, CO	19,132	Pearland city, TX	91,252
Monument town, CO	5,530	Peoria city, AZ	154,065
Mooreville town, NC	32,711	Peoria city, IL	115,007
Moraga town, CA	16,016	Pflugerville city, TX	46,936
Morristown city, TN	29,137	Phoenix city, AZ	1,445,632
Morrisville town, NC	18,576	Pinehurst village, NC	13,124
Morro Bay city, CA	10,234	Piqua city, OH	20,522
Mountain Village town, CO	1,320	Pitkin County, CO	17,148
Mountlake Terrace city, WA	19,909	Plano city, TX	259,841
Murphy city, TX	17,708	Platte City city, MO	4,691
Naperville city, IL	141,853	Pleasant Hill city, IA	8,785
Napoleon city, OH	8,749	Pleasanton city, CA	70,285
Nederland city, TX	17,547	Plymouth city, MN	70,576
Needham CDP, MA	28,886	Polk County, IA	430,640
Nevada City city, CA	3,068	Pompano Beach city, FL	99,845
Nevada County, CA	98,764	Port Orange city, FL	56,048
New Braunfels city, TX	57,740	Port St. Lucie city, FL	164,603
New Brighton city, MN	21,456	Portland city, OR	583,776
New Hanover County, NC	202,667	Post Falls city, ID	27,574
New Hope city, MN	20,339	Powell city, OH	11,500
New Orleans city, LA	343,829	Prince William County, VA	402,002
New Port Richey city, FL	14,911	Prior Lake city, MN	22,796
New Smyrna Beach city, FL	22,464	Pueblo city, CO	106,595
New Ulm city, MN	13,522	Purcellville town, VA	7,727
Newberg city, OR	22,068	Queen Creek town, AZ	26,361
Newport city, RI	24,672	Raleigh city, NC	403,892
Newport News city, VA	180,719	Ramsey city, MN	23,668
Newton city, IA	15,254	Raymond town, ME	4,436
Noblesville city, IN	51,969	Raymore city, MO	19,206
Nogales city, AZ	20,837	Redmond city, OR	26,215
Norcross city, GA	9,116	Redmond city, WA	54,144
Norfolk city, VA	242,803	Redwood City city, CA	76,815
North Mankato city, MN	13,394	Reno city, NV	225,221
North Port city, FL	57,357	Reston CDP, VA	58,404
North Richland Hills city, TX	63,343	Richland city, WA	48,058

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Richmond city, CA.....	103,701	Spearfish city, SD.....	10,494
Richmond Heights city, MO.....	8,603	Spring Hill city, KS.....	5,437
Rio Rancho city, NM.....	87,521	Springboro city, OH.....	17,409
River Falls city, WI.....	15,000	Springfield city, MO.....	159,498
Riverside city, CA.....	303,871	Springville city, UT.....	29,466
Riverside city, MO.....	2,937	St. Augustine city, FL.....	12,975
Roanoke city, VA.....	97,032	St. Charles city, IL.....	32,974
Roanoke County, VA.....	92,376	St. Cloud city, FL.....	35,183
Rochester Hills city, MI.....	70,995	St. Cloud city, MN.....	65,842
Rock Hill city, SC.....	66,154	St. Joseph city, MO.....	76,780
Rockville city, MD.....	61,209	St. Joseph town, WI.....	3,842
Roeland Park city, KS.....	6,731	St. Louis County, MN.....	200,226
Rogers city, MN.....	8,597	State College borough, PA.....	42,034
Rohnert Park city, CA.....	40,971	Steamboat Springs city, CO.....	12,088
Rolla city, MO.....	19,559	Sterling Heights city, MI.....	129,699
Roselle village, IL.....	22,763	Sugar Grove village, IL.....	8,997
Rosemount city, MN.....	21,874	Sugar Land city, TX.....	78,817
Rosenberg city, TX.....	30,618	Suisun City city, CA.....	28,111
Roseville city, MN.....	33,660	Summit city, NJ.....	21,457
Round Rock city, TX.....	99,887	Summit County, UT.....	36,324
Royal Oak city, MI.....	57,236	Summit village, IL.....	11,054
Royal Palm Beach village, FL.....	34,140	Sunnyvale city, CA.....	140,081
Saco city, ME.....	18,482	Surprise city, AZ.....	117,517
Sahuarita town, AZ.....	25,259	Suwanee city, GA.....	15,355
Salida city, CO.....	5,236	Tacoma city, WA.....	198,397
Sammamish city, WA.....	45,780	Takoma Park city, MD.....	16,715
San Anselmo town, CA.....	12,336	Tamarac city, FL.....	60,427
San Diego city, CA.....	1,307,402	Temecula city, CA.....	100,097
San Francisco city, CA.....	805,235	Tempe city, AZ.....	161,719
San Jose city, CA.....	945,942	Temple city, TX.....	66,102
San Juan County, NM.....	130,044	Texarkana city, TX.....	36,411
San Marcos city, CA.....	83,781	The Woodlands CDP, TX.....	93,847
San Marcos city, TX.....	44,894	Thousand Oaks city, CA.....	126,683
San Rafael city, CA.....	57,713	Tigard city, OR.....	48,035
Sanford city, FL.....	53,570	Tracy city, CA.....	82,922
Sangamon County, IL.....	197,465	Trinidad CCD, CO.....	12,017
Santa Clarita city, CA.....	176,320	Tualatin city, OR.....	26,054
Santa Fe city, NM.....	67,947	Tulsa city, OK.....	391,906
Santa Fe County, NM.....	144,170	Twin Falls city, ID.....	44,125
Santa Monica city, CA.....	89,736	Tyler city, TX.....	96,900
Sarasota County, FL.....	379,448	Unalaska city, AK.....	4,376
Savage city, MN.....	26,911	University Heights city, OH.....	13,539
Schaumburg village, IL.....	74,227	University Park city, TX.....	23,068
Schertz city, TX.....	31,465	Upper Arlington city, OH.....	33,771
Scott County, MN.....	129,928	Urbandale city, IA.....	39,463
Scottsdale city, AZ.....	217,385	Vail town, CO.....	5,305
Seaside city, CA.....	33,025	Vancouver city, WA.....	161,791
Sedona city, AZ.....	10,031	Ventura CCD, CA.....	111,889
Sevierville city, TN.....	14,807	Vernon Hills village, IL.....	25,113
Shakopee city, MN.....	37,076	Vestavia Hills city, AL.....	34,033
Sharonville city, OH.....	13,560	Victoria city, MN.....	7,345
Shawnee city, KS.....	62,209	Vienna town, VA.....	15,687
Shawnee city, OK.....	29,857	Virginia Beach city, VA.....	437,994
Sherborn town, MA.....	4,119	Walnut Creek city, CA.....	64,173
Shoreline city, WA.....	53,007	Warrensburg city, MO.....	18,838
Shoreview city, MN.....	25,043	Washington County, MN.....	238,136
Shorewood village, IL.....	15,615	Washington town, NH.....	1,123
Shorewood village, WI.....	13,162	Washoe County, NV.....	421,407
Sierra Vista city, AZ.....	43,888	Washougal city, WA.....	14,095
Silverton city, OR.....	9,222	Wauwatosa city, WI.....	46,396
Sioux Center city, IA.....	7,048	Waverly city, IA.....	9,874
Sioux Falls city, SD.....	153,888	Weddington town, NC.....	9,459
Skokie village, IL.....	64,784	Wentzville city, MO.....	29,070
Snellville city, GA.....	18,242	West Carrollton city, OH.....	13,143
Snoqualmie city, WA.....	10,670	West Chester borough, PA.....	18,461
Snowmass Village town, CO.....	2,826	West Des Moines city, IA.....	56,609
Somerset town, MA.....	18,165	Western Springs village, IL.....	12,975
South Jordan city, UT.....	50,418	Westerville city, OH.....	36,120
South Lake Tahoe city, CA.....	21,403	Westlake town, TX.....	992
Southlake city, TX.....	26,575	Westminster city, CO.....	106,114

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Weston town, MA.....	11,261	Woodbury city, MN.....	61,961
White House city, TN	10,255	Woodinville city, WA.....	10,938
Wichita city, KS.....	382,368	Woodland city, CA.....	55,468
Williamsburg city, VA.....	14,068	Wrentham town, MA	10,955
Willowbrook village, IL	8,540	Wyandotte County, KS	157,505
Wilmington city, NC.....	106,476	Yakima city, WA.....	91,067
Wilsonville city, OR.....	19,509	York County, VA.....	65,464
Windsor town, CO.....	18,644	Yorktown town, IN.....	9,405
Windsor town, CT	29,044	Yorkville city, IL	16,921
Winnetka village, IL	12,187	Yountville city, CA	2,933
Winter Garden city, FL.....	34,568		

Minnesota Benchmark Comparisons

Table 73: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Savage	92%	15	34	Similar
Overall image or reputation of Savage	80%	12	25	Similar
Savage as a place to live	94%	10	26	Similar
Your neighborhood as a place to live	93%	5	22	Similar
Savage as a place to raise children	93%	10	25	Similar
Savage as a place to retire	61%	17	26	Similar
Overall appearance of Savage	83%	7	26	Similar

Table 74: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Overall feeling of safety in Savage	93%	9	25	Similar	
	In your neighborhood during the day	97%	9	20	Similar	
	In Savage's downtown/commercial area during the day	89%	13	19	Similar	
Mobility	Overall ease of getting to the places you usually have to visit	87%	4	19	Similar	
	Availability of paths and walking trails	68%	18	21	Similar	
	Ease of walking in Savage	66%	15	21	Similar	
	Ease of travel by bicycle in Savage	45%	20	20	Lower	
	Ease of travel by public transportation in Savage	25%	14	16	Lower	
	Ease of travel by car in Savage	84%	11	22	Similar	
	Traffic flow on major streets	70%	9	20	Similar	
Natural Environment	Quality of overall natural environment in Savage	82%	10	21	Similar	
	Cleanliness of Savage	90%	8	21	Similar	
	Air quality	92%	6	16	Similar	
Built Environment	Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	71%	9	17	Similar	
	Overall quality of new development in Savage	71%	6	18	Similar	
	Availability of affordable quality housing	63%	6	26	Similar	
	Variety of housing options	75%	8	22	Similar	
	Public places where people want to spend time	66%	11	16	Similar	
Economy	Overall economic health of Savage	83%	7	18	Similar	
	Vibrant downtown/commercial area	50%	7	14	Similar	
	Overall quality of business and service establishments in Savage	66%	10	21	Similar	
	Cost of living in Savage	56%	5	17	Similar	
	Shopping opportunities	54%	10	21	Similar	
	Employment opportunities	41%	16	24	Similar	
	Savage as a place to visit	55%	14	17	Similar	
	Savage as a place to work	61%	17	25	Similar	
	Recreation and Wellness	Health and wellness opportunities in Savage	75%	10	18	Similar
		Availability of affordable quality mental health care	56%	11	15	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Availability of preventive health services	77%	7	16	Similar
	Availability of affordable quality health care	77%	7	19	Similar
	Availability of affordable quality food	76%	3	14	Similar
	Recreational opportunities	71%	18	25	Similar
	Fitness opportunities (including exercise classes and paths or trails, etc.)	72%	13	18	Similar
Education and Enrichment	Overall opportunities for education and enrichment	71%	10	18	Similar
	Opportunities to participate in religious or spiritual events and activities	77%	10	12	Similar
	Opportunities to attend cultural/arts/music activities	46%	15	19	Similar
	Adult educational opportunities	62%	8	16	Similar
	K-12 education	79%	11	18	Similar
	Availability of affordable quality child care/preschool	62%	6	18	Similar
Community Engagement	Opportunities to participate in social events and activities	59%	10	16	Similar
	Neighborliness of Savage	70%	5	15	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	65%	8	23	Similar
	Opportunities to participate in community matters	66%	7	17	Similar
	Opportunities to volunteer	70%	10	19	Similar

Table 75: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Savage	85%	10	34	Similar
Overall customer service by Savage employees (police, receptionists, planners, etc.)	84%	16	31	Similar
Value of services for the taxes paid to Savage	57%	20	34	Similar
Overall direction that Savage is taking	71%	7	20	Similar
Job Savage government does at welcoming citizen involvement	62%	7	21	Similar
Overall confidence in Savage government	68%	6	17	Similar
Generally acting in the best interest of the community	71%	4	18	Similar
Being honest	73%	2	14	Higher
Treating all residents fairly	74%	2	16	Higher
Services provided by the Federal Government	38%	13	15	Similar

Table 76: Governance by Facet

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark		
Safety	Police services	92%	9	34	Similar	
	Fire services	94%	10	28	Similar	
	Ambulance services	92%	9	18	Similar	
	Crime prevention	85%	8	21	Similar	
	Fire prevention and education	88%	8	21	Similar	
	Animal control	75%	14	28	Similar	
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	74%	8	20	Similar	
	Mobility	Traffic enforcement	75%	9	20	Similar
		Street repair	48%	17	29	Similar
		Street cleaning	66%	15	21	Similar
Street lighting		69%	13	26	Similar	
Snow removal		61%	35	39	Similar	

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Sidewalk maintenance	62%	16	21	Similar
	Traffic signal timing	55%	15	20	Similar
	Bus or transit services	39%	13	16	Lower
Natural Environment	Drinking water	67%	23	27	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	59%	17	19	Similar
	Savage open space	57%	13	16	Similar
Built Environment	Storm drainage	75%	19	25	Similar
	Sewer services	86%	17	26	Similar
	Utility billing	71%	14	16	Similar
	Land use, planning and zoning	57%	14	24	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	56%	15	25	Similar
Economy	Cable television	29%	15	15	Lower
Economy	Economic development	69%	10	22	Similar
	City parks	86%	14	24	Similar
	Recreation programs or classes	72%	16	22	Similar
Recreation and Wellness	Recreation facilities	76%	12	19	Similar
	Health services	80%	7	14	Similar
Education and Enrichment	City-sponsored special events	71%	8	14	Similar
	Public library services	91%	6	18	Similar
Community Engagement	Public information services	78%	8	18	Similar

Table 77: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	65%	10	24	Similar
Recommend living in Savage to someone who asks	91%	10	19	Similar
Remain in Savage for the next five years	90%	7	19	Similar
Contacted Savage (in-person, phone, email or web) for help or information	42%	10	25	Similar

Table 78: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	83%	8	15	Similar
	Household member was NOT a victim of a crime	93%	5	17	Similar
Mobility	Used public transportation instead of driving	7%	13	15	Lower
	Carpooled with other adults or children instead of driving alone	40%	9	14	Similar
	Walked or biked instead of driving	53%	13	15	Similar
Natural Environment	Made efforts to conserve water	81%	4	13	Similar
	Made efforts to make your home more energy efficient	76%	6	13	Similar
Built Environment	Recycle at home	99%	1	18	Similar
	Did NOT observe a code violation or other hazard in Savage	63%	7	13	Similar
Economy	NOT experiencing housing costs stress	80%	5	16	Similar
	Purchase goods or services from a business located in Savage	98%	7	15	Similar
	Economy will have positive impact on income	45%	2	17	Higher
	Work inside boundaries of Savage	30%	9	15	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recreation and Wellness	Used Savage recreation centers or their services	54%	10	16	Similar
	Visited a neighborhood park or City park	90%	7	19	Similar
	Eat at least 5 portions of fruits and vegetables a day	83%	5	12	Similar
	Participate in moderate or vigorous physical activity	89%	3	13	Similar
	In very good to excellent health	68%	5	14	Similar
Education and Enrichment	Used Savage public libraries or their services	65%	7	15	Similar
	Attended City-sponsored event	53%	9	15	Similar
Community Engagement	Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	12%	12	15	Similar
	Volunteered your time to some group/activity in Savage	25%	17	20	Lower
	Participated in a club	16%	14	16	Similar
	Talked to or visited with your immediate neighbors	94%	5	14	Similar
	Done a favor for a neighbor	88%	2	13	Similar
	Attended a local public meeting	18%	7	19	Similar
	Watched (online or on television) a local public meeting	17%	16	19	Similar
	Read or watch local news (via television, paper, computer, etc.)	88%	6	14	Similar
	Vote in local elections	87%	7	18	Similar

Communities included in Minnesota comparisons

The communities included in Savage’s Minnesota comparisons are listed below along with their population according to the 2010 Census.

Albert Lea city, MN.....	18,016	Minnetrista city, MN	6,384
Blaine city, MN.....	57,186	Montgomery city, MN	2,956
Bloomington city, MN	82,893	New Brighton city, MN.....	21,456
Brooklyn Center city, MN	30,104	New Hope city, MN	20,339
Chanhassen city, MN	22,952	New Ulm city, MN	13,522
Coon Rapids city, MN	61,476	North Mankato city, MN.....	13,394
Dakota County, MN	398,552	Olmsted County, MN	144,248
Duluth city, MN.....	86,265	Plymouth city, MN.....	70,576
Eagan city, MN	64,206	Prior Lake city, MN.....	22,796
East Grand Forks city, MN	8,601	Ramsey city, MN.....	23,668
Eden Prairie city, MN.....	60,797	Rogers city, MN	8,597
Edina city, MN	47,941	Rosemount city, MN	21,874
Elko New Market city, MN.....	4,110	Roseville city, MN.....	33,660
Golden Valley city, MN.....	20,371	Savage city, MN.....	26,911
Hastings city, MN	22,172	Scott County, MN	129,928
Hopkins city, MN.....	17,591	Shakopee city, MN	37,076
Hutchinson city, MN	14,178	Shoreview city, MN	25,043
Lakeville city, MN	55,954	St. Cloud city, MN	65,842
Lonsdale city, MN.....	3,674	St. Louis County, MN.....	200,226
Mankato city, MN	39,309	Victoria city, MN.....	7,345
Maple Grove city, MN	61,567	Washington County, MN.....	238,136
Maplewood city, MN.....	38,018	Woodbury city, MN.....	61,961
Minneapolis city, MN	382,578		

Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Savage funded this research. Please contact Emily Gunderson of the City of Savage at EGunderson@ci.savage.mn.us if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

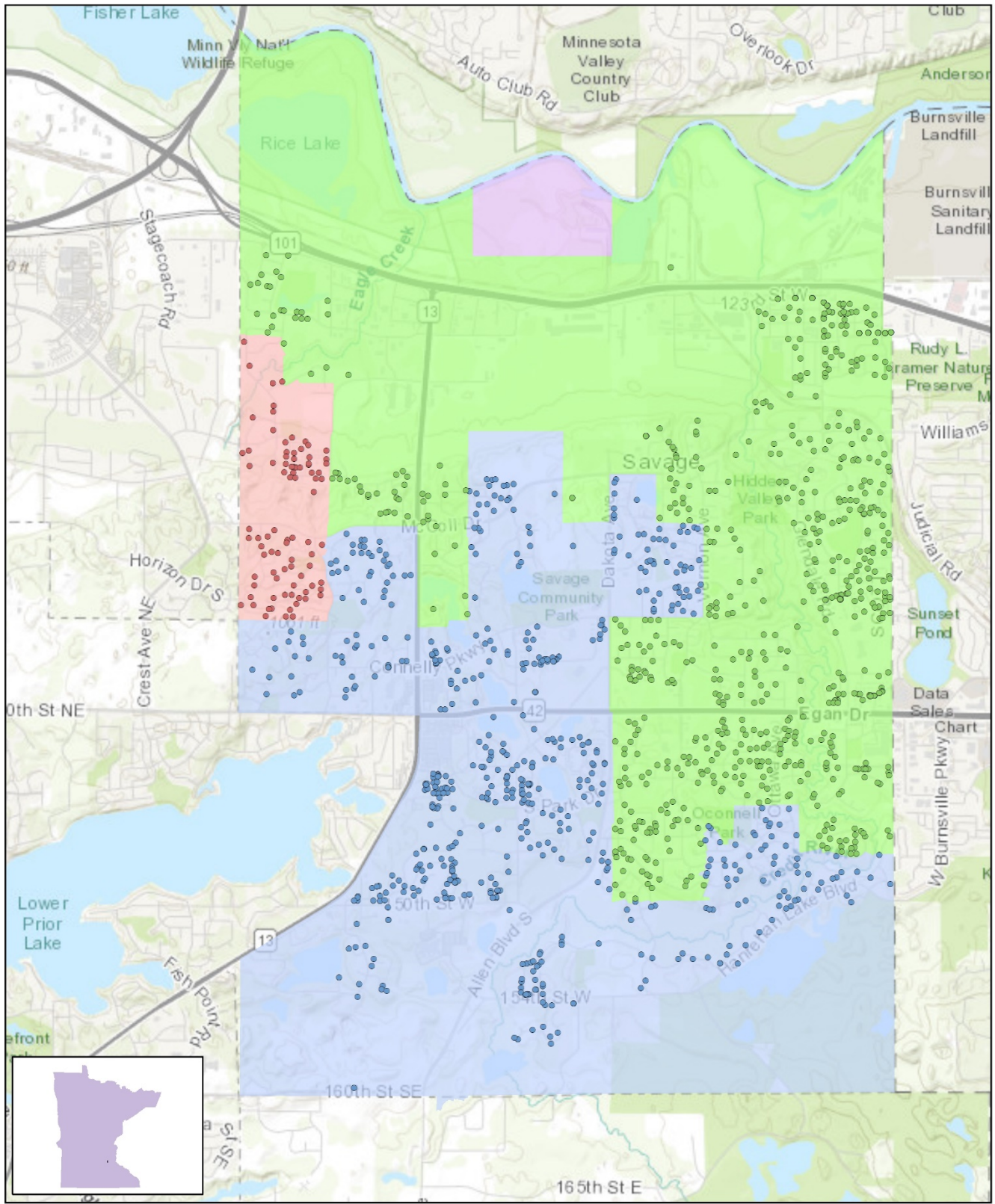
"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Savage were eligible to participate in the survey. A list of all households within the zip codes serving Savage was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Savage households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Savage boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of three school districts: Burnsville/Eagan/Savage 191, Prior Lake/Savage 719 and Shakopee 720.

To choose the 1,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

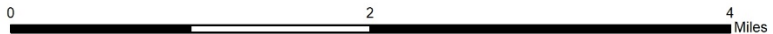
In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the City of Savage website. This opt-in survey was identical to the scientific survey and open to all City residents.

Figure 1: Location of Survey Recipients



Survey Recipients in Savage, MN

- In Burnsville/Eagan/Savage ● In Shakopee ■ Bloomington ■ Prior Lake/Savage
- In Prior Lake/Savage ■ Burnsville/Eagan/Savage ■ Shakopee



Survey Administration and Response

Selected households received three mailings, one week apart, beginning on February 23, 2018. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English. The City of Savage chose to augment their administration of The NCS with an open-ended question where residents could write in their responses and the results for this additional service has been provided under separate cover. Completed surveys were collected over the following seven weeks. The online “opt-in” survey became available to all residents on March 28, 2018 and remained open for about two weeks.

About 2% of the 1,500 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 1,463 households that received the survey, 442 completed the survey, providing an overall response rate of 30%. Of the 442 completed surveys, 56 were completed online. Additionally, responses were tracked by school district; response rates by school district ranged from 29% to 35%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 294 residents completed the online opt-in survey, providing a grand total of 736 completed surveys.

Table 79: Survey Response Rates by School District

	Burnsville/Eagan/Savage 191	Prior Lake/Savage 719	Shakopee 720	Overall
Total sample used	752	662	86	1500
I=Complete Interviews	212	192	30	434
P=Partial Interviews	1	7	0	8
R=Refusal and break off	0	0	0	0
NC=Non Contact	0	0	0	0
O=Other	0	0	0	0
UH=Unknown household	0	0	0	0
UO=Unknown other	515	450	56	1021
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	29%	31%	35%	30%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for the City of Savage survey is no greater than plus or minus four³ percentage points around any given percent reported for all respondents (736 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

¹ See AAPOR’s Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

³ Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of “confidence interval” or “margin of error,” such as “credibility intervals.” We hew to the traditional way of describing sample-driven uncertainty while we work with the industry to sort out the best ways to describe these new approaches.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, data were compared in order to determine whether it was appropriate to combine, or blend, both datasets together. In the case of Savage, characteristics of respondents to the non-probability survey were similar to the probability survey, in both respondent trait and opinion, indicating that the two datasets could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability survey respondents and non-probability survey respondents (opt-in).

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Savage. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently and then combined into one final dataset. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), race/ethnicity, sex, age and school district. No adjustments were made for design effects.

The results of the weighting scheme are presented in the following table.

The National Citizen Survey™

Table 80: Savage, MN 2018 Weighting Table

Characteristic	2010 Census	Unweighted Data	Weighted Data
Housing			
Rent home	13%	6%	12%
Own home	87%	94%	88%
Detached unit*	73%	78%	75%
Attached unit*	27%	22%	25%
Race and Ethnicity			
White	85%	92%	87%
Not white	15%	8%	13%
Not Hispanic	97%	98%	98%
Hispanic	3%	2%	2%
Sex and Age			
Female	50%	51%	49%
Male	50%	49%	51%
18-34 years of age	28%	13%	27%
35-54 years of age	52%	46%	54%
55+ years of age	20%	41%	20%
Females 18-34	14%	8%	14%
Females 35-54	26%	24%	26%
Females 55+	10%	20%	10%
Males 18-34	14%	5%	14%
Males 35-54	26%	20%	27%
Males 55+	10%	24%	10%
School District			
Burnsville/Eagan/Savage 191	50%	46%	47%
Prior Lake/Savage 719	44%	48%	47%
Shakopee 720	6%	6%	6%

* American Community Survey 2011 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials


Dear Savage Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,



Janet Williams
Mayor


Dear Savage Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,



Janet Williams
Mayor

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Sincerely,



Janet Williams
Mayor



City of Savage
6000 McColl Drive
Savage, MN 55378

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



City of Savage
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Savage, MN 55378

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City of Savage
6000 McColl Drive
Savage, MN 55378

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US Postage
PAID
Boulder, CO
Permit NO. 94



City of Savage
6000 McColl Drive
Savage, MN 55378

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



March 2018

Dear City of Savage Resident:

Please help us shape the future of Savage! You have been selected at random to participate in the 2018 Savage Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Savage make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<http://bit.ly/savage2018>

If you have any questions about the survey please call Emily Gunderson at 952-882-2655.

Thank you for your time and participation!

Sincerely,

Janet Williams
Mayor



March 2018

Dear City of Savage Resident:

Here's a second chance if you haven't already responded to the 2018 Savage Citizen Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Savage! You have been selected at random to participate in the 2018 Savage Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Savage make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<http://bit.ly/savage2018>

If you have any questions about the survey please call Emily Gunderson at 952-882-2655.

Thank you for your time and participation!

Sincerely,

Janet Williams
Mayor

The City of Savage 2018 Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Savage:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Savage as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Savage as a place to raise children	1	2	3	4	5
Savage as a place to work	1	2	3	4	5
Savage as a place to visit.....	1	2	3	4	5
Savage as a place to retire.....	1	2	3	4	5
The overall quality of life in Savage	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Savage as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Savage.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit	1	2	3	4	5
Quality of overall natural environment in Savage	1	2	3	4	5
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems).....	1	2	3	4	5
Health and wellness opportunities in Savage.....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Savage.....	1	2	3	4	5
Sense of community	1	2	3	4	5
Overall image or reputation of Savage.....	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Savage to someone who asks	1	2	3	4	5
Remain in Savage for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day	1	2	3	4	5	6
In Savage's downtown/commercial area during the day.....	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Savage as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets	1	2	3	4	5
Ease of travel by car in Savage.....	1	2	3	4	5
Ease of travel by public transportation in Savage	1	2	3	4	5
Ease of travel by bicycle in Savage.....	1	2	3	4	5
Ease of walking in Savage	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Savage.....	1	2	3	4	5
Overall appearance of Savage	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.).....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Savage as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities.....	1	2	3	4	5
Employment opportunities.....	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Savage.....	1	2	3	4	5
Overall quality of business and service establishments in Savage.....	1	2	3	4	5
Vibrant commercial areas.....	1	2	3	4	5
Overall quality of new development in Savage.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5
Neighborliness of residents in Savage.....	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water.....	1	2
Made efforts to make your home more energy efficient.....	1	2
Observed a code violation or other hazard in Savage (weeds, abandoned buildings, etc.).....	1	2
Household member was a victim of a crime in Savage.....	1	2
Reported a crime to the police in Savage.....	1	2
Contacted the City of Savage (in-person, phone, email or web) for help or information.....	1	2
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion.....	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Savage?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Savage recreation centers or their services.....	1	2	3	4
Visited a neighborhood park or City park.....	1	2	3	4
Used Savage public libraries or their services.....	1	2	3	4
Attended a City-sponsored event.....	1	2	3	4
Used public transportation instead of driving.....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Walked or biked instead of driving.....	1	2	3	4
Volunteered your time to some group/activity in Savage.....	1	2	3	4
Participated in a club.....	1	2	3	4
Talked to or visited with your immediate neighbors.....	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Attended a local public meeting.....	1	2	3	4
Watched (online or on television) a local public meeting.....	1	2	3	4

The City of Savage 2018 Citizen Survey

10. Please rate the quality of each of the following services in Savage:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Storm drainage.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation facilities.....	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Public information services.....	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts.....	1	2	3	4	5
Savage open space.....	1	2	3	4	5
City-sponsored special events.....	1	2	3	4	5
Overall customer service by Savage employees (police, receptionists, planners, etc.).....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of Savage.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5
Scott County.....	1	2	3	4	5
The State of Minnesota.....	1	2	3	4	5

12. Please rate the following categories of Savage government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Savage.....	1	2	3	4	5
The overall direction that Savage is taking.....	1	2	3	4	5
The job Savage government does at welcoming citizen involvement.....	1	2	3	4	5
Overall confidence in Savage government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years:

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Savage.....	1	2	3	4
Overall ease of getting to the places you usually have to visit	1	2	3	4
Quality of overall natural environment in Savage	1	2	3	4
Overall “built environment” of Savage (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Savage.....	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Savage.....	1	2	3	4
Sense of community	1	2	3	4

14. Please indicate if each of the following is a major source, minor source, or not a source of information for you about the City of Savage and its activities:

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
City Connection newsletter in water bill	1	2	3
City website (www.cityofsavage.com)	1	2	3
City Enews	1	2	3
Council meetings or other public meetings	1	2	3
Local government cable channel (Mediacom channel 107.2; Integra channel 18)	1	2	3
City communications via social media (i.e., Facebook, Twitter).....	1	2	3
<i>Savage Pacer</i>	1	2	3
<i>Star Tribune</i>	1	2	3
Word-of-mouth	1	2	3

15. Please select the option that best describes how you think the City should address each of the following areas in the future:

	<i>Invest more</i>	<i>Invest same</i>	<i>Invest less</i>	<i>Don't know</i>
Public transportation improvements	1	2	3	4
Entry level single family housing options.....	1	2	3	4
Entry level rental housing options	1	2	3	4
Senior housing options	1	2	3	4
Reducing traffic congestion	1	2	3	4
Assisting redevelopment	1	2	3	4
Reducing crime	1	2	3	4
Preservation of natural areas.....	1	2	3	4
Senior recreational programs.....	1	2	3	4
Stormwater pond improvements.....	1	2	3	4

16. Please rate how important, if at all, it is for the City of Savage to invest in the following type of park amenities:

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>	<i>Don't know</i>
3-4 neighborhood center buildings with bathrooms, rentable space	1	2	3	4	5
Trail system with connectivity to neighborhoods, shopping areas, schools and parks	1	2	3	4	5
Small splash pad in neighborhood park	1	2	3	4	5
Indoor sports facility (i.e. basketball, volleyball, etc.)	1	2	3	4	5
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	1	2	3	4	5

17. Thinking about the next few years, what is ONE thing you would like the City to improve on?

The City of Savage 2018 Citizen Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home.....	1	2	3	4	5
Purchase goods or services from a business located in Savage.....	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections	1	2	3	4	5

D2. Would you say that in general your health is:

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. What is your employment status?

- Working full time for pay
 Working part time for pay
 Unemployed, looking for paid work
 Unemployed, not looking for paid work
 Fully retired

D5. Do you work inside the boundaries of Savage?

- Yes, outside the home
 Yes, from home
 No

D6. How many years have you lived in Savage?

- Less than 2 years 11-20 years
 2-5 years More than 20 years
 6-10 years

D7. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment or condominium)
 Mobile home
 Other

D8. Is this house, apartment or mobile home...

- Rented
 Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- Less than \$300 per month
 \$300 to \$599 per month
 \$600 to \$999 per month
 \$1,000 to \$1,499 per month
 \$1,500 to \$2,499 per month
 \$2,500 or more per month

D10. Do any children 17 or under live in your household?

- No Yes

D11. Are you or any other members of your household aged 65 or older?

- No Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000
 \$25,000 to \$49,999
 \$50,000 to \$99,999
 \$100,000 to \$149,999
 \$150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic or Latino
 Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian or Pacific Islander
 Black or African American
 White
 Other

D15. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D16. What is your sex?

- Female Male

D17. Do you consider a cell phone or land line your primary telephone number?

- Cell Land line Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



City of Savage
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