



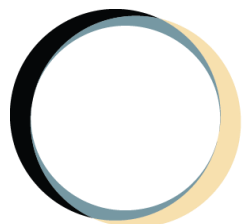
**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Savage, MN

Technical Appendices

FINAL

2016



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# Contents

Appendix A: Complete Survey Responses .....	1
Appendix B: Benchmark Comparisons .....	19
Appendix C: Detailed Survey Methods .....	36
Appendix D: Survey Materials .....	41



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# Appendix A: Complete Survey Responses

## Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Savage:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Savage as a place to live	44%	N=309	47%	N=327	8%	N=59	1%	N=7	100%	N=701
Your neighborhood as a place to live	46%	N=324	41%	N=289	10%	N=71	3%	N=21	100%	N=705
Savage as a place to raise children	45%	N=275	44%	N=267	8%	N=51	2%	N=12	100%	N=605
Savage as a place to work	21%	N=83	31%	N=126	30%	N=120	19%	N=75	100%	N=404
Savage as a place to visit	16%	N=103	32%	N=207	39%	N=253	14%	N=88	100%	N=651
Savage as a place to retire	24%	N=128	34%	N=181	26%	N=139	16%	N=88	100%	N=536
The overall quality of life in Savage	34%	N=241	50%	N=351	15%	N=103	1%	N=6	100%	N=701

Table 2: Question 2

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Savage	35%	N=248	55%	N=384	7%	N=52	3%	N=19	100%	N=703
Overall ease of getting to the places you usually have to visit	37%	N=259	47%	N=328	14%	N=100	3%	N=18	100%	N=705
Quality of overall natural environment in Savage	37%	N=261	48%	N=334	11%	N=74	4%	N=31	100%	N=701
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	21%	N=149	49%	N=347	22%	N=154	7%	N=53	100%	N=702
Health and wellness opportunities in Savage	27%	N=180	48%	N=314	19%	N=123	7%	N=43	100%	N=660
Overall opportunities for education and enrichment	27%	N=169	47%	N=301	21%	N=131	6%	N=36	100%	N=637
Overall economic health of Savage	26%	N=169	51%	N=327	18%	N=115	5%	N=29	100%	N=639
Sense of community	22%	N=152	42%	N=296	26%	N=184	9%	N=66	100%	N=698
Overall image or reputation of Savage	25%	N=171	50%	N=342	20%	N=137	5%	N=37	100%	N=687

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Savage to someone who asks	52%	N=366	37%	N=259	7%	N=52	4%	N=25	100%	N=702
Remain in Savage for the next five years	62%	N=423	22%	N=151	10%	N=65	6%	N=39	100%	N=678

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	76%	N=531	16%	N=114	6%	N=43	1%	N=10	0%	N=3	100%	N=701
In Savage's commercial area during the day	60%	N=402	27%	N=184	9%	N=62	3%	N=19	1%	N=5	100%	N=671

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	14%	N=96	49%	N=342	28%	N=197	8%	N=57	100%	N=691
Ease of travel by car in Savage	22%	N=151	58%	N=404	17%	N=116	3%	N=22	100%	N=693
Ease of travel by public transportation in Savage	7%	N=24	24%	N=78	28%	N=89	41%	N=134	100%	N=325
Ease of travel by bicycle in Savage	13%	N=59	43%	N=205	32%	N=150	12%	N=58	100%	N=472
Ease of walking in Savage	22%	N=147	49%	N=328	22%	N=148	8%	N=52	100%	N=676
Availability of paths and walking trails	26%	N=177	44%	N=296	23%	N=154	7%	N=46	100%	N=674
Air quality	37%	N=249	54%	N=365	7%	N=45	3%	N=21	100%	N=680
Cleanliness of Savage	32%	N=227	55%	N=386	10%	N=69	3%	N=18	100%	N=700
Overall appearance of Savage	28%	N=195	55%	N=382	14%	N=97	4%	N=25	100%	N=698
Public places where people want to spend time	22%	N=152	47%	N=320	24%	N=165	6%	N=44	100%	N=682
Variety of housing options	25%	N=165	50%	N=328	19%	N=127	5%	N=31	100%	N=651
Availability of affordable quality housing	22%	N=130	47%	N=280	23%	N=137	7%	N=43	100%	N=589
Fitness opportunities (including exercise classes and paths or trails, etc.)	34%	N=231	44%	N=296	18%	N=122	4%	N=28	100%	N=677
Recreational opportunities	25%	N=171	48%	N=326	22%	N=147	5%	N=36	100%	N=681
Availability of affordable quality food	22%	N=153	46%	N=317	23%	N=157	9%	N=62	100%	N=689
Availability of affordable quality health care	19%	N=116	52%	N=316	23%	N=138	6%	N=34	100%	N=605
Availability of preventive health services	20%	N=115	51%	N=292	23%	N=133	6%	N=33	100%	N=572
Availability of affordable quality mental health care	21%	N=60	38%	N=108	23%	N=64	18%	N=49	100%	N=281

Table 6: Question 6

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	26%	N=91	45%	N=160	23%	N=80	6%	N=21	100%	N=352
K-12 education	42%	N=200	39%	N=189	13%	N=63	6%	N=28	100%	N=481
Adult educational opportunities	16%	N=77	50%	N=238	26%	N=124	8%	N=36	100%	N=476
Opportunities to attend cultural/arts/music activities	13%	N=77	35%	N=204	37%	N=216	14%	N=80	100%	N=577
Opportunities to participate in religious or spiritual events and activities	24%	N=124	53%	N=269	19%	N=98	4%	N=20	100%	N=511
Employment opportunities	8%	N=33	25%	N=103	43%	N=176	23%	N=95	100%	N=407
Shopping opportunities	15%	N=104	38%	N=256	34%	N=231	13%	N=91	100%	N=682
Cost of living in Savage	11%	N=73	44%	N=297	34%	N=231	11%	N=77	100%	N=679
Overall quality of business and service establishments in Savage	15%	N=101	47%	N=318	28%	N=187	10%	N=66	100%	N=672
Vibrant commercial areas	10%	N=67	33%	N=219	40%	N=262	16%	N=105	100%	N=653
Overall quality of new development in Savage	16%	N=105	47%	N=302	30%	N=192	7%	N=47	100%	N=646
Opportunities to participate in social events and activities	13%	N=81	42%	N=259	35%	N=218	9%	N=57	100%	N=614
Opportunities to volunteer	20%	N=92	47%	N=217	26%	N=123	7%	N=34	100%	N=465
Opportunities to participate in community matters	17%	N=85	51%	N=254	25%	N=123	8%	N=38	100%	N=499
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=94	51%	N=276	19%	N=104	12%	N=68	100%	N=542
Neighborliness of residents in Savage	24%	N=164	44%	N=299	24%	N=163	7%	N=48	100%	N=673

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	19%	N=133	81%	N=550	100%	N=683
Made efforts to make your home more energy efficient	26%	N=178	74%	N=504	100%	N=682
Observed a code violation or other hazard in Savage	58%	N=395	42%	N=285	100%	N=680
Household member was a victim of a crime in Savage	90%	N=614	10%	N=67	100%	N=680
Reported a crime to the police in Savage	80%	N=548	20%	N=134	100%	N=682
Contacted the City of Savage (in-person, phone, email or web) for help or information	53%	N=359	47%	N=324	100%	N=683
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	88%	N=599	12%	N=83	100%	N=682

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Savage?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Savage recreation centers or their services	8%	N=52	14%	N=96	31%	N=209	47%	N=317	100%	N=674
Visited a neighborhood park or City park	23%	N=157	34%	N=230	31%	N=211	11%	N=76	100%	N=675
Used Savage public libraries or their services	6%	N=42	18%	N=118	40%	N=266	36%	N=243	100%	N=669
Attended a City-sponsored event	0%	N=3	2%	N=10	50%	N=339	48%	N=323	100%	N=676
Used public transportation instead of driving	3%	N=21	0%	N=2	4%	N=25	93%	N=631	100%	N=679
Carpooled with other adults or children instead of driving alone	10%	N=66	10%	N=66	21%	N=139	60%	N=407	100%	N=678
Walked or biked instead of driving	7%	N=48	16%	N=109	26%	N=177	51%	N=344	100%	N=678
Volunteered your time to some group/activity in Savage	3%	N=20	7%	N=49	17%	N=115	73%	N=492	100%	N=676
Participated in a club	3%	N=20	6%	N=41	12%	N=83	79%	N=529	100%	N=674
Talked to or visited with your immediate neighbors	45%	N=304	35%	N=238	16%	N=110	4%	N=27	100%	N=679
Done a favor for a neighbor	17%	N=118	26%	N=176	44%	N=299	13%	N=86	100%	N=678

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or advisory boards) in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=0	1%	N=9	14%	N=94	85%	N=565	100%	N=668
Watched (online or on television) a local public meeting	0%	N=1	4%	N=29	16%	N=107	80%	N=538	100%	N=674

Table 10: Question 10

Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	51%	N=303	39%	N=229	7%	N=41	3%	N=20	100%	N=594
Fire services	60%	N=299	34%	N=171	5%	N=22	1%	N=4	100%	N=497
Ambulance services	52%	N=189	37%	N=135	9%	N=32	2%	N=8	100%	N=364
Crime prevention	35%	N=188	49%	N=262	11%	N=58	4%	N=23	100%	N=531
Fire prevention and education	42%	N=191	44%	N=200	12%	N=55	2%	N=10	100%	N=456
Traffic enforcement	27%	N=155	48%	N=269	20%	N=111	5%	N=30	100%	N=564
Street repair	17%	N=108	40%	N=258	34%	N=214	9%	N=56	100%	N=637
Street cleaning	28%	N=179	50%	N=321	18%	N=117	4%	N=26	100%	N=644
Street lighting	26%	N=168	50%	N=330	18%	N=121	6%	N=39	100%	N=659
Snow removal	30%	N=195	44%	N=292	19%	N=127	6%	N=43	100%	N=657

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Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Total	
Sidewalk maintenance	22%	N=128	51%	N=305	20%	N=120	7%	N=42	100%	N=594
Traffic signal timing	12%	N=76	44%	N=288	29%	N=189	15%	N=98	100%	N=651
Bus or transit services	14%	N=33	34%	N=78	20%	N=46	31%	N=71	100%	N=228
Storm drainage	24%	N=133	58%	N=323	14%	N=79	4%	N=23	100%	N=558
Drinking water	23%	N=147	45%	N=291	21%	N=135	12%	N=77	100%	N=650
Sewer services	28%	N=167	60%	N=357	10%	N=58	2%	N=11	100%	N=592
Utility billing	23%	N=147	54%	N=341	15%	N=96	8%	N=50	100%	N=634
City parks	41%	N=259	46%	N=291	12%	N=74	2%	N=15	100%	N=638
Recreation programs or classes	23%	N=101	50%	N=219	21%	N=91	6%	N=26	100%	N=438
Recreation facilities	24%	N=119	51%	N=251	18%	N=90	7%	N=34	100%	N=493
Land use, planning and zoning	14%	N=71	42%	N=216	27%	N=137	17%	N=84	100%	N=509
Code enforcement (weeds, abandoned buildings, etc.)	15%	N=76	39%	N=194	27%	N=135	18%	N=92	100%	N=497
Animal control	20%	N=86	49%	N=209	18%	N=79	13%	N=56	100%	N=430
Economic development	15%	N=81	46%	N=245	28%	N=147	10%	N=55	100%	N=528
Health services	20%	N=93	53%	N=251	22%	N=105	5%	N=23	100%	N=472
Public library services	41%	N=215	46%	N=238	10%	N=53	3%	N=15	100%	N=521
Public information services	22%	N=107	55%	N=268	17%	N=80	6%	N=28	100%	N=483
Cable television	8%	N=36	26%	N=117	30%	N=135	37%	N=167	100%	N=455
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	24%	N=100	47%	N=198	23%	N=97	6%	N=25	100%	N=420
Preservation of natural areas such as open space, farmlands and greenbelts	21%	N=121	43%	N=250	21%	N=125	16%	N=91	100%	N=588
Savage open space	17%	N=100	43%	N=255	29%	N=172	11%	N=65	100%	N=593
City-sponsored special events	18%	N=87	52%	N=258	23%	N=115	7%	N=35	100%	N=496
Overall customer service by Savage employees (police, receptionists, planners, etc.)	32%	N=185	54%	N=306	11%	N=64	3%	N=16	100%	N=570

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Savage	26%	N=165	58%	N=369	11%	N=72	5%	N=32	0%	N=0	100%	N=638
The Federal Government	8%	N=46	37%	N=219	38%	N=221	17%	N=100	0%	N=0	100%	N=586
Scott County	14%	N=96	52%	N=345	19%	N=130	5%	N=31	10%	N=65	100%	N=666
The State of Minnesota	11%	N=76	45%	N=302	23%	N=154	10%	N=66	10%	N=70	100%	N=666

Table 12: Question 12

Please rate the following categories of Savage government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Savage	12%	N=71	41%	N=243	33%	N=196	14%	N=84	100%	N=594
The overall direction that Savage is taking	14%	N=82	48%	N=288	27%	N=161	12%	N=71	100%	N=602
The job Savage government does at welcoming citizen involvement	18%	N=87	41%	N=200	28%	N=138	13%	N=65	100%	N=490
Overall confidence in Savage government	17%	N=101	46%	N=273	26%	N=156	11%	N=64	100%	N=594
Generally acting in the best interest of the community	18%	N=107	47%	N=272	23%	N=131	12%	N=67	100%	N=577
Being honest	20%	N=102	51%	N=258	21%	N=107	8%	N=42	100%	N=509
Treating all residents fairly	21%	N=111	48%	N=250	19%	N=103	12%	N=62	100%	N=526

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Table 13: Question 13

Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Savage	61%	N=404	30%	N=199	8%	N=54	0%	N=2	100%	N=660
Overall ease of getting to the places you usually have to visit	30%	N=197	49%	N=323	19%	N=127	2%	N=11	100%	N=659
Quality of overall natural environment in Savage	37%	N=245	40%	N=267	20%	N=135	2%	N=14	100%	N=660
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	27%	N=176	51%	N=334	20%	N=132	2%	N=16	100%	N=659
Health and wellness opportunities in Savage	20%	N=133	43%	N=281	33%	N=214	4%	N=29	100%	N=657
Overall opportunities for education and enrichment	29%	N=189	43%	N=280	26%	N=168	3%	N=20	100%	N=657
Overall economic health of Savage	43%	N=281	45%	N=297	12%	N=77	1%	N=6	100%	N=660
Sense of community	29%	N=193	47%	N=312	22%	N=144	2%	N=10	100%	N=660

Table 14: Question 14

Please indicate if each of the following is a major source, minor source, or not a source of information for you about the City of Savage and its activities:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
City of Savage Newsletter in water bill	45%	N=296	39%	N=259	16%	N=102	100%	N=657
City of Savage Website (www.cityofsavage.com)	32%	N=210	49%	N=324	19%	N=124	100%	N=658
Savage Police Dept. InfoNet	33%	N=219	27%	N=180	39%	N=258	100%	N=657
Cable television channel	6%	N=40	19%	N=124	75%	N=490	100%	N=654
Savage Pacer	61%	N=399	21%	N=138	18%	N=121	100%	N=658
Star Tribune	19%	N=126	27%	N=175	54%	N=355	100%	N=656
Pioneer Press	6%	N=42	12%	N=81	81%	N=531	100%	N=655
Social media (e.g., Facebook, Twitter, YouTube)	24%	N=160	34%	N=223	41%	N=271	100%	N=654

Table 15: Question 15

How important, if at all, is it for the City of Savage to address each of the following issues in the next five years?	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Building a sense of community and neighborhood vitality	31%	N=203	38%	N=247	27%	N=177	4%	N=23	100%	N=649
Public transit	13%	N=82	26%	N=169	39%	N=256	22%	N=144	100%	N=651
Jobs and unemployment	20%	N=133	41%	N=266	32%	N=211	6%	N=42	100%	N=651
Aging infrastructure (e.g. streets, water, sewer parks, city buildings)	35%	N=231	44%	N=288	19%	N=123	1%	N=9	100%	N=652
Racial and ethnic diversity	12%	N=78	25%	N=160	39%	N=252	25%	N=163	100%	N=653
Poverty and social service needs	14%	N=90	29%	N=192	38%	N=249	18%	N=119	100%	N=650
Property taxes	45%	N=292	39%	N=254	14%	N=91	3%	N=18	100%	N=655
House values	43%	N=284	42%	N=272	13%	N=84	2%	N=14	100%	N=653
Housing maintenance	32%	N=211	38%	N=246	26%	N=167	4%	N=29	100%	N=653
Housing and services for seniors	18%	N=117	37%	N=240	36%	N=234	9%	N=60	100%	N=651
Affordable housing	19%	N=124	27%	N=177	35%	N=228	19%	N=123	100%	N=653
Crime	65%	N=425	25%	N=166	10%	N=63	0%	N=1	100%	N=655
Maintaining and improving streets	44%	N=289	45%	N=292	11%	N=72	0%	N=3	100%	N=656
Maintaining and improving parks, sidewalks and trails	41%	N=269	44%	N=290	13%	N=86	1%	N=9	100%	N=654

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Table 16: Question 16

Please indicate the extent to which you agree or disagree with the following statements:	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
The City should invest in improvements that enhance quality of life for all residents	62%	N=401	34%	N=221	4%	N=26	0%	N=3	100%	N=650
The City needs to be a leader in environmental stewardship	41%	N=270	43%	N=280	12%	N=81	3%	N=22	100%	N=653
The City should use property tax funds to clear all sidewalks and trails in the City	15%	N=95	41%	N=264	29%	N=190	16%	N=102	100%	N=652
The City should continue to operate the Municipal Liquor Stores	16%	N=101	32%	N=205	25%	N=160	28%	N=177	100%	N=643

Table 17: Question 17

Please rate how important, if at all, it is for the City of Savage to invest in the following type of park amenities?	Essential		Very important		Somewhat important		Not at all important		Total	
Parks within neighborhoods	38%	N=248	42%	N=270	18%	N=115	2%	N=12	100%	N=645
Trail system with connectivity	37%	N=240	36%	N=230	22%	N=143	5%	N=29	100%	N=642
Splash pad	9%	N=51	17%	N=97	36%	N=202	38%	N=210	100%	N=560
Skate park	3%	N=21	10%	N=62	35%	N=212	51%	N=304	100%	N=597
Indoor sports facility (e.g., basketball, volleyball, etc.)	11%	N=69	24%	N=147	40%	N=249	25%	N=153	100%	N=618
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	9%	N=58	20%	N=124	36%	N=219	35%	N=213	100%	N=615
Multi-use turf fields	10%	N=59	26%	N=161	39%	N=240	25%	N=150	100%	N=610
Community Center	21%	N=134	35%	N=218	30%	N=189	14%	N=85	100%	N=627
Outdoor refrigerated ice facility	7%	N=40	16%	N=96	29%	N=180	48%	N=294	100%	N=609

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=14	2%	N=13	4%	N=23	15%	N=95	78%	N=506	100%	N=651
Purchase goods or services from a business located in Savage	1%	N=7	4%	N=28	24%	N=157	49%	N=318	22%	N=140	100%	N=651
Eat at least 5 portions of fruits and vegetables a day	3%	N=17	13%	N=87	34%	N=221	38%	N=246	12%	N=82	100%	N=654
Participate in moderate or vigorous physical activity	2%	N=11	11%	N=73	35%	N=227	35%	N=231	17%	N=108	100%	N=650
Read or watch local news (via television, paper, computer, etc.)	1%	N=8	9%	N=57	20%	N=130	36%	N=232	35%	N=227	100%	N=654
Vote in local elections	7%	N=43	7%	N=47	14%	N=93	30%	N=198	41%	N=270	100%	N=651

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	20%	N=134
Very good	53%	N=347
Good	21%	N=140
Fair	5%	N=33
Poor	0%	N=3
Total	100%	N=656



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Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=38
Somewhat positive	31%	N=198
Neutral	49%	N=321
Somewhat negative	11%	N=74
Very negative	3%	N=19
Total	100%	N=650

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	77%	N=503
Working part time for pay	5%	N=35
Unemployed, looking for paid work	2%	N=13
Unemployed, not looking for paid work	4%	N=24
Fully retired	12%	N=79
Total	100%	N=654

Table 22: Question D5

Do you work inside the boundaries of Savage?	Percent	Number
Yes, outside the home	14%	N=90
Yes, from home	9%	N=59
No	77%	N=497
Total	100%	N=646

Table 23: Question D6

How many years have you lived in Savage?	Percent	Number
Less than 2 years	13%	N=86
2 to 5 years	21%	N=140
6 to 10 years	17%	N=108
11 to 20 years	29%	N=190
More than 20 years	20%	N=131
Total	100%	N=656

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	77%	N=501
Building with two or more homes (duplex, townhome, apartment or condominium)	23%	N=150
Other	0%	N=3
Total	100%	N=654

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Table 25: Question D8

Is this house or apartment...	Percent	Number
Rented	11%	N=74
Owned	89%	N=578
Total	100%	N=652

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=20
\$300 to \$599 per month	5%	N=29
\$600 to \$999 per month	10%	N=64
\$1,000 to \$1,499 per month	26%	N=167
\$1,500 to \$2,499 per month	43%	N=277
\$2,500 or more per month	13%	N=84
Total	100%	N=642

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	51%	N=333
Yes	49%	N=321
Total	100%	N=654

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	85%	N=552
Yes	15%	N=101
Total	100%	N=653

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=20
\$25,000 to \$49,999	10%	N=62
\$50,000 to \$99,999	25%	N=159
\$100,000 to \$149,999	31%	N=195
\$150,000 or more	30%	N=189
Total	100%	N=625

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	97%	N=622
Yes, I consider myself to be Spanish, Hispanic or Latino	3%	N=19
Total	100%	N=641

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Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=3
Asian, Asian Indian or Pacific Islander	5%	N=36
Black or African American	4%	N=27
White	88%	N=571
Other	5%	N=36

Total may exceed 100% as respondents could select more than one option.

Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=5
25 to 34 years	26%	N=168
35 to 44 years	23%	N=149
45 to 54 years	30%	N=193
55 to 64 years	10%	N=68
65 to 74 years	8%	N=51
75 years or older	3%	N=18
Total	100%	N=651

Table 33: Question D16

What is your sex?	Percent	Number
Female	51%	N=328
Male	49%	N=320
Total	100%	N=648

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	70%	N=458
Land line	14%	N=90
Both	16%	N=104
Total	100%	N=652

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Savage:	Excellent		Good		Fair		Poor		Don't know		Total	
Savage as a place to live	44%	N=309	47%	N=327	8%	N=59	1%	N=7	0%	N=0	100%	N=701
Your neighborhood as a place to live	46%	N=324	41%	N=289	10%	N=71	3%	N=21	0%	N=0	100%	N=705
Savage as a place to raise children	39%	N=275	38%	N=267	7%	N=51	2%	N=12	14%	N=98	100%	N=703
Savage as a place to work	12%	N=83	18%	N=126	17%	N=120	11%	N=75	43%	N=299	100%	N=703
Savage as a place to visit	15%	N=103	30%	N=207	36%	N=253	13%	N=88	7%	N=47	100%	N=698
Savage as a place to retire	18%	N=128	26%	N=181	20%	N=139	13%	N=88	23%	N=157	100%	N=694
The overall quality of life in Savage	34%	N=241	50%	N=351	15%	N=103	1%	N=6	0%	N=2	100%	N=703

Table 36: Question 2

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Savage	35%	N=248	55%	N=384	7%	N=52	3%	N=19	0%	N=0	100%	N=703
Overall ease of getting to the places you usually have to visit	37%	N=259	47%	N=328	14%	N=100	3%	N=18	0%	N=0	100%	N=705
Quality of overall natural environment in Savage	37%	N=261	48%	N=334	11%	N=74	4%	N=31	0%	N=1	100%	N=702
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	21%	N=149	49%	N=347	22%	N=154	7%	N=53	0%	N=1	100%	N=704
Health and wellness opportunities in Savage	26%	N=180	45%	N=314	17%	N=123	6%	N=43	6%	N=44	100%	N=704
Overall opportunities for education and enrichment	24%	N=169	43%	N=301	19%	N=131	5%	N=36	9%	N=63	100%	N=700
Overall economic health of Savage	24%	N=169	47%	N=327	16%	N=115	4%	N=29	9%	N=62	100%	N=701
Sense of community	22%	N=152	42%	N=296	26%	N=184	9%	N=66	1%	N=5	100%	N=703
Overall image or reputation of Savage	24%	N=171	49%	N=342	19%	N=137	5%	N=37	2%	N=17	100%	N=704

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Savage to someone who asks	52%	N=366	37%	N=259	7%	N=52	4%	N=25	0%	N=2	100%	N=704
Remain in Savage for the next five years	61%	N=423	22%	N=151	9%	N=65	6%	N=39	2%	N=17	100%	N=695

Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	75%	N=531	16%	N=114	6%	N=43	1%	N=10	0%	N=3	0%	N=3	100%	N=704
In Savage's commercial area during the day	57%	N=402	26%	N=184	9%	N=62	3%	N=19	1%	N=5	4%	N=29	100%	N=700

The National Citizen Survey™

Table 39: Question 5

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	14%	N=96	49%	N=342	28%	N=197	8%	N=57	0%	N=3	100%	N=694
Ease of travel by car in Savage	22%	N=151	58%	N=404	17%	N=116	3%	N=22	0%	N=2	100%	N=694
Ease of travel by public transportation in Savage	4%	N=24	11%	N=78	13%	N=89	19%	N=134	53%	N=371	100%	N=696
Ease of travel by bicycle in Savage	9%	N=59	30%	N=205	22%	N=150	8%	N=58	32%	N=222	100%	N=694
Ease of walking in Savage	21%	N=147	47%	N=328	21%	N=148	7%	N=52	3%	N=22	100%	N=698
Availability of paths and walking trails	25%	N=177	42%	N=296	22%	N=154	7%	N=46	3%	N=24	100%	N=697
Air quality	36%	N=249	52%	N=365	6%	N=45	3%	N=21	3%	N=19	100%	N=699
Cleanliness of Savage	32%	N=227	55%	N=386	10%	N=69	3%	N=18	0%	N=0	100%	N=700
Overall appearance of Savage	28%	N=195	55%	N=382	14%	N=97	4%	N=25	0%	N=0	100%	N=698
Public places where people want to spend time	22%	N=152	46%	N=320	24%	N=165	6%	N=44	2%	N=15	100%	N=697
Variety of housing options	24%	N=165	47%	N=328	18%	N=127	4%	N=31	7%	N=46	100%	N=697
Availability of affordable quality housing	19%	N=130	40%	N=280	20%	N=137	6%	N=43	15%	N=107	100%	N=695
Fitness opportunities (including exercise classes and paths or trails, etc.)	33%	N=231	42%	N=296	17%	N=122	4%	N=28	3%	N=20	100%	N=697
Recreational opportunities	25%	N=171	47%	N=326	21%	N=147	5%	N=36	2%	N=16	100%	N=696
Availability of affordable quality food	22%	N=153	46%	N=317	23%	N=157	9%	N=62	0%	N=2	100%	N=691
Availability of affordable quality health care	17%	N=116	45%	N=316	20%	N=138	5%	N=34	13%	N=92	100%	N=696
Availability of preventive health services	16%	N=115	42%	N=292	19%	N=133	5%	N=33	18%	N=126	100%	N=698
Availability of affordable quality mental health care	9%	N=60	16%	N=108	9%	N=64	7%	N=49	60%	N=415	100%	N=696

Table 40: Question 6

Please rate each of the following characteristics as they relate to Savage as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	13%	N=91	23%	N=160	12%	N=80	3%	N=21	48%	N=330	100%	N=682
K-12 education	30%	N=200	28%	N=189	9%	N=63	4%	N=28	28%	N=191	100%	N=671
Adult educational opportunities	11%	N=77	35%	N=238	18%	N=124	5%	N=36	30%	N=200	100%	N=676
Opportunities to attend cultural/arts/music activities	11%	N=77	30%	N=204	32%	N=216	12%	N=80	16%	N=106	100%	N=683
Opportunities to participate in religious or spiritual events and activities	18%	N=124	40%	N=269	14%	N=98	3%	N=20	25%	N=169	100%	N=680
Employment opportunities	5%	N=33	15%	N=103	26%	N=176	14%	N=95	40%	N=272	100%	N=679
Shopping opportunities	15%	N=104	37%	N=256	34%	N=231	13%	N=91	0%	N=2	100%	N=684
Cost of living in Savage	11%	N=73	44%	N=297	34%	N=231	11%	N=77	1%	N=4	100%	N=683
Overall quality of business and service establishments in Savage	15%	N=101	47%	N=318	27%	N=187	10%	N=66	1%	N=10	100%	N=682
Vibrant commercial areas	10%	N=67	32%	N=219	39%	N=262	15%	N=105	4%	N=24	100%	N=678
Overall quality of new development in Savage	15%	N=105	44%	N=302	28%	N=192	7%	N=47	5%	N=35	100%	N=681
Opportunities to participate in social events and activities	12%	N=81	38%	N=259	32%	N=218	8%	N=57	10%	N=65	100%	N=679
Opportunities to volunteer	13%	N=92	32%	N=217	18%	N=123	5%	N=34	32%	N=220	100%	N=685
Opportunities to participate in community matters	13%	N=85	37%	N=254	18%	N=123	6%	N=38	26%	N=179	100%	N=678
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=94	41%	N=276	15%	N=104	10%	N=68	20%	N=138	100%	N=680
Neighborliness of residents in Savage	24%	N=164	44%	N=299	24%	N=163	7%	N=48	1%	N=8	100%	N=681

The National Citizen Survey™

Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	19%	N=133	81%	N=550	100%	N=683
Made efforts to make your home more energy efficient	26%	N=178	74%	N=504	100%	N=682
Observed a code violation or other hazard in Savage	58%	N=395	42%	N=285	100%	N=680
Household member was a victim of a crime in Savage	90%	N=614	10%	N=67	100%	N=680
Reported a crime to the police in Savage	80%	N=548	20%	N=134	100%	N=682
Contacted the City of Savage (in-person, phone, email or web) for help or information	53%	N=359	47%	N=324	100%	N=683
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	88%	N=599	12%	N=83	100%	N=682

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Savage?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Savage recreation centers or their services	8%	N=52	14%	N=96	31%	N=209	47%	N=317	100%	N=674
Visited a neighborhood park or City park	23%	N=157	34%	N=230	31%	N=211	11%	N=76	100%	N=675
Used Savage public libraries or their services	6%	N=42	18%	N=118	40%	N=266	36%	N=243	100%	N=669
Attended a City-sponsored event	0%	N=3	2%	N=10	50%	N=339	48%	N=323	100%	N=676
Used public transportation instead of driving	3%	N=21	0%	N=2	4%	N=25	93%	N=631	100%	N=679
Carpooled with other adults or children instead of driving alone	10%	N=66	10%	N=66	21%	N=139	60%	N=407	100%	N=678
Walked or biked instead of driving	7%	N=48	16%	N=109	26%	N=177	51%	N=344	100%	N=678
Volunteered your time to some group/activity in Savage	3%	N=20	7%	N=49	17%	N=115	73%	N=492	100%	N=676
Participated in a club	3%	N=20	6%	N=41	12%	N=83	79%	N=529	100%	N=674
Talked to or visited with your immediate neighbors	45%	N=304	35%	N=238	16%	N=110	4%	N=27	100%	N=679
Done a favor for a neighbor	17%	N=118	26%	N=176	44%	N=299	13%	N=86	100%	N=678

Table 43: Question 9

Thinking about local public meetings (of local elected officials like City Council or advisory boards) in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=0	1%	N=9	14%	N=94	85%	N=565	100%	N=668
Watched (online or on television) a local public meeting	0%	N=1	4%	N=29	16%	N=107	80%	N=538	100%	N=674

Table 44: Question 10

Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	45%	N=303	34%	N=229	6%	N=41	3%	N=20	11%	N=73	100%	N=667
Fire services	45%	N=299	26%	N=171	3%	N=22	1%	N=4	26%	N=171	100%	N=668
Ambulance services	28%	N=189	20%	N=135	5%	N=32	1%	N=8	45%	N=303	100%	N=667
Crime prevention	28%	N=188	39%	N=262	9%	N=58	3%	N=23	20%	N=135	100%	N=666
Fire prevention and education	29%	N=191	30%	N=200	8%	N=55	1%	N=10	32%	N=211	100%	N=666
Traffic enforcement	23%	N=155	40%	N=269	17%	N=111	4%	N=30	15%	N=102	100%	N=665
Street repair	16%	N=108	39%	N=258	32%	N=214	8%	N=56	5%	N=31	100%	N=668
Street cleaning	27%	N=179	48%	N=321	18%	N=117	4%	N=26	3%	N=22	100%	N=666
Street lighting	25%	N=168	50%	N=330	18%	N=121	6%	N=39	1%	N=8	100%	N=667
Snow removal	29%	N=195	44%	N=292	19%	N=127	6%	N=43	2%	N=10	100%	N=668

The National Citizen Survey™

Please rate the quality of each of the following services in Savage:	Excellent		Good		Fair		Poor		Don't know		Total	
Sidewalk maintenance	19%	N=128	46%	N=305	18%	N=120	6%	N=42	11%	N=72	100%	N=666
Traffic signal timing	11%	N=76	43%	N=288	28%	N=189	15%	N=98	3%	N=17	100%	N=667
Bus or transit services	5%	N=33	12%	N=78	7%	N=46	11%	N=71	66%	N=439	100%	N=668
Storm drainage	20%	N=133	49%	N=323	12%	N=79	4%	N=23	16%	N=105	100%	N=664
Drinking water	22%	N=147	44%	N=291	20%	N=135	12%	N=77	3%	N=17	100%	N=667
Sewer services	25%	N=167	53%	N=357	9%	N=58	2%	N=11	11%	N=77	100%	N=669
Utility billing	22%	N=147	51%	N=341	14%	N=96	7%	N=50	5%	N=32	100%	N=666
City parks	39%	N=259	44%	N=291	11%	N=74	2%	N=15	3%	N=21	100%	N=659
Recreation programs or classes	15%	N=101	33%	N=219	14%	N=91	4%	N=26	34%	N=226	100%	N=663
Recreation facilities	18%	N=119	38%	N=251	14%	N=90	5%	N=34	26%	N=170	100%	N=664
Land use, planning and zoning	11%	N=71	32%	N=216	21%	N=137	13%	N=84	24%	N=158	100%	N=667
Code enforcement (weeds, abandoned buildings, etc.)	11%	N=76	29%	N=194	20%	N=135	14%	N=92	25%	N=169	100%	N=666
Animal control	13%	N=86	32%	N=209	12%	N=79	8%	N=56	35%	N=234	100%	N=663
Economic development	12%	N=81	37%	N=245	22%	N=147	8%	N=55	21%	N=138	100%	N=666
Health services	14%	N=93	38%	N=251	16%	N=105	3%	N=23	29%	N=190	100%	N=663
Public library services	32%	N=215	36%	N=238	8%	N=53	2%	N=15	22%	N=146	100%	N=667
Public information services	16%	N=107	40%	N=268	12%	N=80	4%	N=28	27%	N=183	100%	N=666
Cable television	5%	N=36	18%	N=117	20%	N=135	25%	N=167	32%	N=210	100%	N=665
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	15%	N=100	30%	N=198	15%	N=97	4%	N=25	37%	N=245	100%	N=665
Preservation of natural areas such as open space, farmlands and greenbelts	18%	N=121	38%	N=250	19%	N=125	14%	N=91	12%	N=79	100%	N=667
Savage open space	15%	N=100	39%	N=255	26%	N=172	10%	N=65	10%	N=65	100%	N=657
City-sponsored special events	13%	N=87	40%	N=258	18%	N=115	5%	N=35	24%	N=156	100%	N=652
Overall customer service by Savage employees (police, receptionists, planners, etc.)	28%	N=185	46%	N=306	10%	N=64	2%	N=16	14%	N=91	100%	N=661

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Savage	25%	N=165	55%	N=369	11%	N=72	5%	N=32	4%	N=29	100%	N=666
The Federal Government	7%	N=46	33%	N=219	33%	N=221	15%	N=100	12%	N=79	100%	N=665
Scott County	14%	N=96	52%	N=345	19%	N=130	5%	N=31	10%	N=65	100%	N=666
The State of Minnesota	11%	N=76	45%	N=302	23%	N=154	10%	N=66	10%	N=70	100%	N=666

Table 46: Question 12

Please rate the following categories of Savage government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Savage	11%	N=71	38%	N=243	30%	N=196	13%	N=84	8%	N=54	100%	N=648
The overall direction that Savage is taking	13%	N=82	44%	N=288	25%	N=161	11%	N=71	7%	N=46	100%	N=648
The job Savage government does at welcoming citizen involvement	13%	N=87	31%	N=200	21%	N=138	10%	N=65	24%	N=157	100%	N=647
Overall confidence in Savage government	16%	N=101	42%	N=273	24%	N=156	10%	N=64	8%	N=54	100%	N=648
Generally acting in the best interest of the community	16%	N=107	42%	N=272	20%	N=131	10%	N=67	11%	N=71	100%	N=648
Being honest	16%	N=102	40%	N=258	16%	N=107	7%	N=42	21%	N=138	100%	N=648
Treating all residents fairly	17%	N=111	39%	N=250	16%	N=103	10%	N=62	19%	N=121	100%	N=646

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Table 47: Question 13

Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Savage	61%	N=404	30%	N=199	8%	N=54	0%	N=2	100%	N=660
Overall ease of getting to the places you usually have to visit	30%	N=197	49%	N=323	19%	N=127	2%	N=11	100%	N=659
Quality of overall natural environment in Savage	37%	N=245	40%	N=267	20%	N=135	2%	N=14	100%	N=660
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	27%	N=176	51%	N=334	20%	N=132	2%	N=16	100%	N=659
Health and wellness opportunities in Savage	20%	N=133	43%	N=281	33%	N=214	4%	N=29	100%	N=657
Overall opportunities for education and enrichment	29%	N=189	43%	N=280	26%	N=168	3%	N=20	100%	N=657
Overall economic health of Savage	43%	N=281	45%	N=297	12%	N=77	1%	N=6	100%	N=660
Sense of community	29%	N=193	47%	N=312	22%	N=144	2%	N=10	100%	N=660

Table 48: Question 14

Please indicate if each of the following is a major source, minor source, or not a source of information for you about the City of Savage and its activities:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
City of Savage Newsletter in water bill	45%	N=296	39%	N=259	16%	N=102	100%	N=657
City of Savage Website (www.cityofsavage.com)	32%	N=210	49%	N=324	19%	N=124	100%	N=658
Savage Police Dept. InfoNet	33%	N=219	27%	N=180	39%	N=258	100%	N=657
Cable television channel	6%	N=40	19%	N=124	75%	N=490	100%	N=654
Savage Pacer	61%	N=399	21%	N=138	18%	N=121	100%	N=658
Star Tribune	19%	N=126	27%	N=175	54%	N=355	100%	N=656
Pioneer Press	6%	N=42	12%	N=81	81%	N=531	100%	N=655
Social media (e.g., Facebook, Twitter, YouTube)	24%	N=160	34%	N=223	41%	N=271	100%	N=654

Table 49: Question 15

How important, if at all, is it for the City of Savage to address each of the following issues in the next five years?	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Building a sense of community and neighborhood vitality	31%	N=203	38%	N=247	27%	N=177	4%	N=23	100%	N=649
Public transit	13%	N=82	26%	N=169	39%	N=256	22%	N=144	100%	N=651
Jobs and unemployment	20%	N=133	41%	N=266	32%	N=211	6%	N=42	100%	N=651
Aging infrastructure (e.g. streets, water, sewer parks, city buildings)	35%	N=231	44%	N=288	19%	N=123	1%	N=9	100%	N=652
Racial and ethnic diversity	12%	N=78	25%	N=160	39%	N=252	25%	N=163	100%	N=653
Poverty and social service needs	14%	N=90	29%	N=192	38%	N=249	18%	N=119	100%	N=650
Property taxes	45%	N=292	39%	N=254	14%	N=91	3%	N=18	100%	N=655
House values	43%	N=284	42%	N=272	13%	N=84	2%	N=14	100%	N=653
Housing maintenance	32%	N=211	38%	N=246	26%	N=167	4%	N=29	100%	N=653
Housing and services for seniors	18%	N=117	37%	N=240	36%	N=234	9%	N=60	100%	N=651
Affordable housing	19%	N=124	27%	N=177	35%	N=228	19%	N=123	100%	N=653
Crime	65%	N=425	25%	N=166	10%	N=63	0%	N=1	100%	N=655
Maintaining and improving streets	44%	N=289	45%	N=292	11%	N=72	0%	N=3	100%	N=656
Maintaining and improving parks, sidewalks and trails	41%	N=269	44%	N=290	13%	N=86	1%	N=9	100%	N=654



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Table 50: Question 16

Please indicate the extent to which you agree or disagree with the following statements:	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
The City should invest in improvements that enhance quality of life for all residents	62%	N=401	34%	N=221	4%	N=26	0%	N=3	100%	N=650
The City needs to be a leader in environmental stewardship	41%	N=270	43%	N=280	12%	N=81	3%	N=22	100%	N=653
The City should use property tax funds to clear all sidewalks and trails in the City	15%	N=95	41%	N=264	29%	N=190	16%	N=102	100%	N=652
The City should continue to operate the Municipal Liquor Stores	16%	N=101	32%	N=205	25%	N=160	28%	N=177	100%	N=643

Table 51: Question 17

Please rate how important, if at all, it is for the City of Savage to invest in the following type of park amenities?	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Parks within neighborhoods	38%	N=248	42%	N=270	18%	N=115	2%	N=12	0%	N=2	100%	N=647
Trail system with connectivity	37%	N=240	36%	N=230	22%	N=143	4%	N=29	1%	N=4	100%	N=646
Splash pad	8%	N=51	15%	N=97	31%	N=202	32%	N=210	14%	N=90	100%	N=650
Skate park	3%	N=21	10%	N=62	33%	N=212	47%	N=304	8%	N=51	100%	N=648
Indoor sports facility (e.g., basketball, volleyball, etc.)	11%	N=69	23%	N=147	39%	N=249	24%	N=153	4%	N=27	100%	N=645
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	9%	N=58	19%	N=124	34%	N=219	33%	N=213	5%	N=34	100%	N=648
Multi-use turf fields	9%	N=59	25%	N=161	37%	N=240	23%	N=150	6%	N=38	100%	N=648
Community Center	21%	N=134	34%	N=218	29%	N=189	13%	N=85	3%	N=18	100%	N=645
Outdoor refrigerated ice facility	6%	N=40	15%	N=96	28%	N=180	45%	N=294	6%	N=38	100%	N=647

Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=14	2%	N=13	4%	N=23	15%	N=95	78%	N=506	100%	N=651
Purchase goods or services from a business located in Savage	1%	N=7	4%	N=28	24%	N=157	49%	N=318	22%	N=140	100%	N=651
Eat at least 5 portions of fruits and vegetables a day	3%	N=17	13%	N=87	34%	N=221	38%	N=246	12%	N=82	100%	N=654
Participate in moderate or vigorous physical activity	2%	N=11	11%	N=73	35%	N=227	35%	N=231	17%	N=108	100%	N=650
Read or watch local news (via television, paper, computer, etc.)	1%	N=8	9%	N=57	20%	N=130	36%	N=232	35%	N=227	100%	N=654
Vote in local elections	7%	N=43	7%	N=47	14%	N=93	30%	N=198	41%	N=270	100%	N=651

Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	20%	N=134
Very good	53%	N=347
Good	21%	N=140
Fair	5%	N=33
Poor	0%	N=3
Total	100%	N=656

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Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=38
Somewhat positive	31%	N=198
Neutral	49%	N=321
Somewhat negative	11%	N=74
Very negative	3%	N=19
Total	100%	N=650

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	77%	N=503
Working part time for pay	5%	N=35
Unemployed, looking for paid work	2%	N=13
Unemployed, not looking for paid work	4%	N=24
Fully retired	12%	N=79
Total	100%	N=654

Table 56: Question D5

Do you work inside the boundaries of Savage?	Percent	Number
Yes, outside the home	14%	N=90
Yes, from home	9%	N=59
No	77%	N=497
Total	100%	N=646

Table 57: Question D6

How many years have you lived in Savage?	Percent	Number
Less than 2 years	13%	N=86
2 to 5 years	21%	N=140
6 to 10 years	17%	N=108
11 to 20 years	29%	N=190
More than 20 years	20%	N=131
Total	100%	N=656

Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	77%	N=501
Building with two or more homes (duplex, townhome, apartment or condominium)	23%	N=150
Other	0%	N=3
Total	100%	N=654

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Table 59: Question D8

Is this house or apartment...	Percent	Number
Rented	11%	N=74
Owned	89%	N=578
Total	100%	N=652

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=20
\$300 to \$599 per month	5%	N=29
\$600 to \$999 per month	10%	N=64
\$1,000 to \$1,499 per month	26%	N=167
\$1,500 to \$2,499 per month	43%	N=277
\$2,500 or more per month	13%	N=84
Total	100%	N=642

Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	51%	N=333
Yes	49%	N=321
Total	100%	N=654

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	85%	N=552
Yes	15%	N=101
Total	100%	N=653

Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=20
\$25,000 to \$49,999	10%	N=62
\$50,000 to \$99,999	25%	N=159
\$100,000 to \$149,999	31%	N=195
\$150,000 or more	30%	N=189
Total	100%	N=625

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	97%	N=622
Yes, I consider myself to be Spanish, Hispanic or Latino	3%	N=19
Total	100%	N=641

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Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=3
Asian, Asian Indian or Pacific Islander	5%	N=36
Black or African American	4%	N=27
White	88%	N=571
Other	5%	N=36

Total may exceed 100% as respondents could select more than one option.

Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=5
25 to 34 years	26%	N=168
35 to 44 years	23%	N=149
45 to 54 years	30%	N=193
55 to 64 years	10%	N=68
65 to 74 years	8%	N=51
75 years or older	3%	N=18
Total	100%	N=651

Table 67: Question D16

What is your sex?	Percent	Number
Female	51%	N=328
Male	49%	N=320
Total	100%	N=648

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	70%	N=458
Land line	14%	N=90
Both	16%	N=104
Total	100%	N=652

## Appendix B: Benchmark Comparisons

### Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Savage chose to have comparisons made to the entire database and to two subsets of similar jurisdictions from the database. These subsets were Minnesota communities and communities in the North Central region with populations from 20,000 to 35,000.

### Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Savage’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Savage’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Savage’s rating to the benchmark.

In that final column, Savage’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Savage residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as “much higher” or “much lower.”

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

## National Benchmark Comparisons

Table 69: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Savage	85%	168	413	Similar
Overall image or reputation of Savage	75%	155	313	Similar
Savage as a place to live	91%	140	357	Similar
Your neighborhood as a place to live	87%	92	279	Similar
Savage as a place to raise children	90%	117	349	Similar
Savage as a place to retire	58%	228	331	Similar
Overall appearance of Savage	83%	103	326	Similar

Table 70: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Overall feeling of safety in Savage	90%	101	247	Similar	
	In your neighborhood during the day	92%	126	320	Similar	
	In Savage's downtown/commercial area during the day	87%	149	272	Similar	
Mobility	Overall ease of getting to the places you usually have to visit	83%	36	164	Similar	
	Availability of paths and walking trails	70%	106	281	Similar	
	Ease of walking in Savage	70%	106	263	Similar	
	Ease of travel by bicycle in Savage	56%	120	267	Similar	
	Ease of travel by public transportation in Savage	31%	106	144	Lower	
	Ease of travel by car in Savage	80%	54	271	Similar	
	Traffic flow on major streets	63%	71	316	Similar	
Natural Environment	Quality of overall natural environment in Savage	85%	75	250	Similar	
	Cleanliness of Savage	87%	75	245	Similar	
	Air quality	90%	44	226	Similar	
Built Environment	Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	71%	49	157	Similar	
	Overall quality of new development in Savage	63%	84	258	Similar	
	Availability of affordable quality housing	70%	15	272	Higher	
	Variety of housing options	76%	28	250	Higher	
	Public places where people want to spend time	69%	63	151	Similar	
	Overall economic health of Savage	78%	46	162	Higher	
	Vibrant downtown/commercial area	44%	70	145	Similar	
Economy	Overall quality of business and service establishments in Savage	62%	138	243	Similar	
	Cost of living in Savage	55%	46	158	Similar	
	Shopping opportunities	53%	151	267	Similar	
	Employment opportunities	33%	147	282	Similar	
	Savage as a place to visit	48%	122	170	Similar	
	Savage as a place to work	52%	225	323	Similar	
	Recreation and Wellness	Health and wellness opportunities in Savage	75%	68	159	Similar
		Availability of affordable quality mental health care	60%	28	136	Similar
		Availability of preventive health services	71%	69	207	Similar
		Availability of affordable quality health care	71%	66	232	Similar
		Availability of affordable quality food	68%	96	207	Similar
Recreational opportunities		73%	102	274	Similar	
Education and	Fitness opportunities (including exercise classes and paths or trails, etc.)	78%	39	152	Similar	
	Overall opportunities for education and enrichment	74%	66	157	Similar	

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Enrichment	Opportunities to participate in religious or spiritual events and activities	77%	108	181	Similar
	Opportunities to attend cultural/arts/music activities	49%	158	267	Similar
	Adult educational opportunities	66%	56	143	Similar
	K-12 education	81%	67	237	Similar
	Availability of affordable quality child care/preschool	71%	19	229	Higher
Community Engagement	Opportunities to participate in social events and activities	55%	142	232	Similar
	Neighborliness of Savage	69%	40	152	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	68%	115	261	Similar
	Opportunities to participate in community matters	68%	96	244	Similar
	Opportunities to volunteer	66%	152	237	Similar

Table 71: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Savage	84%	124	401	Similar
Overall customer service by Savage employees (police, receptionists, planners, etc.)	86%	72	336	Similar
Value of services for the taxes paid to Savage	53%	203	363	Similar
Overall direction that Savage is taking	61%	146	295	Similar
Job Savage government does at welcoming citizen involvement	59%	88	282	Similar
Overall confidence in Savage government	63%	46	158	Similar
Generally acting in the best interest of the community	66%	41	159	Similar
Being honest	71%	30	153	Similar
Treating all residents fairly	69%	30	157	Similar
Services provided by the Federal Government	45%	45	222	Similar

Table 72: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Police/Sheriff services	90%	36	404	Higher	
	Fire services	95%	45	326	Similar	
	Ambulance or emergency medical services	89%	115	313	Similar	
	Crime prevention	85%	53	323	Higher	
	Fire prevention and education	86%	41	259	Similar	
	Animal control	69%	136	308	Similar	
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	71%	59	256	Similar	
	Mobility	Traffic enforcement	75%	48	343	Similar
		Street repair	57%	108	387	Similar
		Street cleaning	78%	46	291	Higher
Street lighting		76%	28	286	Higher	
Snow removal		74%	53	266	Similar	
Sidewalk maintenance		73%	32	291	Higher	
Traffic signal timing		56%	88	230	Similar	
Natural Environment	Bus or transit services	49%	142	197	Similar	
	Drinking water	67%	213	309	Similar	
Natural Environment	Preservation of natural areas such as open space, farmlands and greenbelts	63%	117	236	Similar	
	Savage open space	60%	74	144	Similar	

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Built Environment	Storm drainage	82%	35	330	Higher
	Sewer services	88%	59	293	Similar
	Utility billing	77%	49	138	Similar
	Land use, planning and zoning	56%	97	271	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	54%	156	331	Similar
	Cable television	34%	174	176	Lower
Economy	Economic development	62%	80	260	Similar
Recreation and Wellness	City parks	86%	94	302	Similar
	Recreation programs or classes	73%	161	313	Similar
	Recreation centers or facilities	75%	121	258	Similar
	Health services	73%	70	182	Similar
Education and Enrichment	City-sponsored special events	70%	80	166	Similar
	Public library services	87%	124	314	Similar
Community Engagement	Public information services	78%	75	264	Similar

Table 73: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	64%	142	278	Similar
Recommend living in Savage to someone who asks	89%	123	253	Similar
Remain in Savage for the next five years	85%	121	248	Similar
Contacted Savage (in-person, phone, email or web) for help or information	47%	121	283	Similar

Table 74: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	80%	67	153	Similar
	Household member was NOT a victim of a crime	90%	102	244	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	7%	106	128	Much lower
	Carpooled with other adults or children instead of driving alone	40%	87	147	Similar
	Walked or biked instead of driving	49%	101	152	Similar
Natural Environment	Made efforts to conserve water	81%	81	141	Similar
	Made efforts to make your home more energy efficient	74%	110	142	Similar
Built Environment	Recycle at home	96%	44	231	Higher
	Did NOT observe a code violation or other hazard in Savage	58%	61	146	Similar
Economy	NOT experiencing housing costs stress	79%	24	227	Higher
	Purchase goods or services from a business located in Savage	95%	119	149	Similar
	Economy will have positive impact on income	36%	30	229	Similar
Recreation and Wellness	Work inside boundaries of Savage	23%	137	149	Lower
	Used Savage recreation centers or their services	53%	145	216	Similar
	Visited a neighborhood park or City park	89%	65	248	Similar
	Eat at least 5 portions of fruits and vegetables a day	84%	73	145	Similar



The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Participate in moderate or vigorous physical activity	87%	51	148	Similar
	In very good to excellent health	73%	47	148	Similar
	Used Savage public libraries or their services	64%	129	216	Similar
	Attended City-sponsored event	52%	78	150	Similar
Community Engagement	Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	12%	118	147	Similar
	Volunteered your time to some group/activity in Savage	27%	201	237	Lower
	Participated in a club	21%	164	213	Similar
	Talked to or visited with your immediate neighbors	96%	17	149	Similar
	Done a favor for a neighbor	87%	30	143	Similar
	Attended a local public meeting	15%	189	236	Similar
	Watched (online or on television) a local public meeting	20%	143	198	Similar
	Read or watch local news (via television, paper, computer, etc.)	90%	26	149	Similar
	Vote in local elections	86%	40	229	Similar

Communities included in national comparisons

The communities included in Savage’s comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO.....	441,603	Bay City city, MI.....	34,932
Airway Heights city, WA.....	6,114	Baytown city, TX.....	71,802
Albany city, OR.....	50,158	Bedford city, TX.....	46,979
Albemarle County, VA.....	98,970	Bedford town, MA.....	13,320
Albert Lea city, MN.....	18,016	Bellevue city, WA.....	122,363
Alexandria city, VA.....	139,966	Bellingham city, WA.....	80,885
Algonquin village, IL.....	30,046	Beltrami County, MN.....	44,442
Aliso Viejo city, CA.....	47,823	Benbrook city, TX.....	21,234
Altoona city, IA.....	14,541	Bend city, OR.....	76,639
American Canyon city, CA.....	19,454	Benicia city, CA.....	26,997
Ames city, IA.....	58,965	Bettendorf city, IA.....	33,217
Andover CDP, MA.....	8,762	Billings city, MT.....	104,170
Ankeny city, IA.....	45,582	Blaine city, MN.....	57,186
Ann Arbor city, MI.....	113,934	Bloomfield Hills city, MI.....	3,869
Annapolis city, MD.....	38,394	Bloomington city, MN.....	82,893
Apache Junction city, AZ.....	35,840	Blue Springs city, MO.....	52,575
Apple Valley town, CA.....	69,135	Boise City city, ID.....	205,671
Arapahoe County, CO.....	572,003	Boone County, KY.....	118,811
Arkansas City city, AR.....	366	Boulder city, CO.....	97,385
Arlington city, TX.....	365,438	Bowling Green city, KY.....	58,067
Arlington County, VA.....	207,627	Bozeman city, MT.....	37,280
Arvada city, CO.....	106,433	Brentwood city, MO.....	8,055
Asheville city, NC.....	83,393	Brentwood city, TN.....	37,060
Ashland city, OR.....	20,078	Brighton city, CO.....	33,352
Ashland town, VA.....	7,225	Bristol city, TN.....	26,702
Aspen city, CO.....	6,658	Broken Arrow city, OK.....	98,850
Athens-Clarke County unified government (balance), 115,452		Brookfield city, WI.....	37,920
Auburn city, AL.....	53,380	Brookline CDP, MA.....	58,732
Auburn city, WA.....	70,180	Broomfield city, CO.....	55,889
Augusta CCD, GA.....	134,777	Brownsburg town, IN.....	21,285
Aurora city, CO.....	325,078	Bryan city, TX.....	76,201
Austin city, TX.....	790,390	Burien city, WA.....	33,313
Bainbridge Island city, WA.....	23,025	Burleson city, TX.....	36,690
Baltimore city, MD.....	620,961	Cabarrus County, NC.....	178,011
Bartonville town, TX.....	1,469	Cambridge city, MA.....	105,162
Battle Creek city, MI.....	52,347	Cannon Beach city, OR.....	1,690

## The National Citizen Survey™

Canton city, SD.....	3,057	Derby city, KS.....	22,158
Cape Coral city, FL.....	154,305	Des Peres city, MO.....	8,373
Cape Girardeau city, MO.....	37,941	Destin city, FL.....	12,305
Carlisle borough, PA.....	18,682	Dorchester County, MD.....	32,618
Carlsbad city, CA.....	105,328	Dothan city, AL.....	65,496
Carroll city, IA.....	10,103	Douglas County, CO.....	285,465
Cartersville city, GA.....	19,731	Dover city, NH.....	29,987
Cary town, NC.....	135,234	Dublin city, CA.....	46,036
Casa Grande city, AZ.....	48,571	Duluth city, MN.....	86,265
Casper city, WY.....	55,316	Duncanville city, TX.....	38,524
Castine town, ME.....	1,366	Durham city, NC.....	228,330
Castle Pines North city, CO.....	10,360	Eagle town, CO.....	6,508
Castle Rock town, CO.....	48,231	East Baton Rouge Parish, LA.....	440,171
Cedar Rapids city, IA.....	126,326	East Grand Forks city, MN.....	8,601
Centennial city, CO.....	100,377	East Lansing city, MI.....	48,579
Centralia city, IL.....	13,032	Eau Claire city, WI.....	65,883
Chambersburg borough, PA.....	20,268	Eden Prairie city, MN.....	60,797
Chandler city, AZ.....	236,123	Edgerton city, KS.....	1,671
Chanhassen city, MN.....	22,952	Edgewater city, CO.....	5,170
Chapel Hill town, NC.....	57,233	Edina city, MN.....	47,941
Charlotte city, NC.....	731,424	Edmond city, OK.....	81,405
Charlotte County, FL.....	159,978	Edmonds city, WA.....	39,709
Charlottesville city, VA.....	43,475	El Cerrito city, CA.....	23,549
Chattanooga city, TN.....	167,674	El Dorado County, CA.....	181,058
Chesterfield County, VA.....	316,236	El Paso city, TX.....	649,121
Chippewa Falls city, WI.....	13,661	Elk Grove city, CA.....	153,015
Citrus Heights city, CA.....	83,301	Elk River city, MN.....	22,974
Clackamas County, OR.....	375,992	Elko New Market city, MN.....	4,110
Clarendon Hills village, IL.....	8,427	Elmhurst city, IL.....	44,121
Clayton city, MO.....	15,939	Encinitas city, CA.....	59,518
Clearwater city, FL.....	107,685	Englewood city, CO.....	30,255
Cleveland Heights city, OH.....	46,121	Erie town, CO.....	18,135
Clinton city, SC.....	8,490	Escambia County, FL.....	297,619
Clive city, IA.....	15,447	Estes Park town, CO.....	5,858
Clovis city, CA.....	95,631	Fairview town, TX.....	7,248
College Park city, MD.....	30,413	Farmington Hills city, MI.....	79,740
College Station city, TX.....	93,857	Fayetteville city, NC.....	200,564
Colleyville city, TX.....	22,807	Fishers town, IN.....	76,794
Collinsville city, IL.....	25,579	Flower Mound town, TX.....	64,669
Columbia city, MO.....	108,500	Forest Grove city, OR.....	21,083
Columbia city, SC.....	129,272	Fort Collins city, CO.....	143,986
Columbia Falls city, MT.....	4,688	Fort Smith city, AR.....	86,209
Columbus city, WI.....	4,991	Fort Worth city, TX.....	741,206
Commerce City city, CO.....	45,913	Fountain Hills town, AZ.....	22,489
Concord city, CA.....	122,067	Franklin city, TN.....	62,487
Concord town, MA.....	17,668	Fredericksburg city, VA.....	24,286
Cookeville city, TN.....	30,435	Fremont city, CA.....	214,089
Coon Rapids city, MN.....	61,476	Friendswood city, TX.....	35,805
Copperas Cove city, TX.....	32,032	Fruita city, CO.....	12,646
Coronado city, CA.....	18,912	Gahanna city, OH.....	33,248
Corvallis city, OR.....	54,462	Gaithersburg city, MD.....	59,933
Creve Coeur city, MO.....	17,833	Galveston city, TX.....	47,743
Cross Roads town, TX.....	1,563	Gardner city, KS.....	19,123
Crystal Lake city, IL.....	40,743	Geneva city, NY.....	13,261
Dacono city, CO.....	4,152	Georgetown city, TX.....	47,400
Dade City city, FL.....	6,437	Gilbert town, AZ.....	208,453
Dakota County, MN.....	398,552	Gillette city, WY.....	29,087
Dallas city, OR.....	14,583	Glendora city, CA.....	50,073
Dallas city, TX.....	1,197,816	Glenview village, IL.....	44,692
Danville city, KY.....	16,218	Globe city, AZ.....	7,532
Dardenne Prairie city, MO.....	11,494	Golden city, CO.....	18,867
Davenport city, IA.....	99,685	Golden Valley city, MN.....	20,371
Davidson town, NC.....	10,944	Goodyear city, AZ.....	65,275
Dayton city, OH.....	141,527	Grafton village, WI.....	11,459
Decatur city, GA.....	19,335	Grand Blanc city, MI.....	8,276
Del Mar city, CA.....	4,161	Grand Island city, NE.....	48,520
Delray Beach city, FL.....	60,522	Grass Valley city, CA.....	12,860
Denison city, TX.....	22,682	Greeley city, CO.....	92,889
Denton city, TX.....	113,383	Green Valley CDP, AZ.....	21,391
Denver city, CO.....	600,158	Greenville city, NC.....	84,554

## The National Citizen Survey™

Greenwich town, CT.....	61,171	Lake Oswego city, OR.....	36,619
Greenwood Village city, CO.....	13,925	Lake Stevens city, WA.....	28,069
Greer city, SC.....	25,515	Lake Worth city, FL.....	34,910
Guilford County, NC.....	488,406	Lake Zurich village, IL.....	19,631
Gunnison County, CO.....	15,324	Lakeville city, MN.....	55,954
Gurnee village, IL.....	31,295	Lakewood city, CO.....	142,980
Hailey city, ID.....	7,960	Lakewood city, WA.....	58,163
Haines Borough, AK.....	2,508	Lane County, OR.....	351,715
Hallandale Beach city, FL.....	37,113	Larimer County, CO.....	299,630
Hamilton city, OH.....	62,477	Las Cruces city, NM.....	97,618
Hanover County, VA.....	99,863	Las Vegas city, NV.....	583,756
Harrisonburg city, VA.....	48,914	Lawrence city, KS.....	87,643
Harrisonville city, MO.....	10,019	League City city, TX.....	83,560
Hayward city, CA.....	144,186	Lee's Summit city, MO.....	91,364
Henderson city, NV.....	257,729	Lehi city, UT.....	47,407
Herndon town, VA.....	23,292	Lenexa city, KS.....	48,190
High Point city, NC.....	104,371	Lewis County, NY.....	27,087
Highland Park city, IL.....	29,763	Lewisville city, TX.....	95,290
Highlands Ranch CDP, CO.....	96,713	Libertyville village, IL.....	20,315
Hillsborough town, NC.....	6,087	Lincoln city, NE.....	258,379
Holland city, MI.....	33,051	Lindsborg city, KS.....	3,458
Honolulu County, HI.....	953,207	Littleton city, CO.....	41,737
Hooksett town, NH.....	13,451	Livermore city, CA.....	80,968
Hopkins city, MN.....	17,591	Lombard village, IL.....	43,165
Hopkinton town, MA.....	14,925	Lone Tree city, CO.....	10,218
Hoquiam city, WA.....	8,726	Long Grove village, IL.....	8,043
Horry County, SC.....	269,291	Longmont city, CO.....	86,270
Hudson city, OH.....	22,262	Longview city, TX.....	80,455
Hudson town, CO.....	2,356	Los Alamos County, NM.....	17,950
Hudsonville city, MI.....	7,116	Louisville city, CO.....	18,376
Huntersville town, NC.....	46,773	Lynchburg city, VA.....	75,568
Hurst city, TX.....	37,337	Lynnwood city, WA.....	35,836
Hutchinson city, MN.....	14,178	Macomb County, MI.....	840,978
Hutto city, TX.....	14,698	Madison city, WI.....	233,209
Hyattsville city, MD.....	17,557	Manhattan Beach city, CA.....	35,135
Independence city, MO.....	116,830	Mankato city, MN.....	39,309
Indian Trail town, NC.....	33,518	Maple Grove city, MN.....	61,567
Indianola city, IA.....	14,782	Maple Valley city, WA.....	22,684
Iowa City city, IA.....	67,862	Maricopa County, AZ.....	3,817,117
Issaquah city, WA.....	30,434	Martinez city, CA.....	35,824
Jackson County, MI.....	160,248	Maryland Heights city, MO.....	27,472
James City County, VA.....	67,009	Matthews town, NC.....	27,198
Jefferson City city, MO.....	43,079	McAllen city, TX.....	129,877
Jefferson County, CO.....	534,543	McDonough city, GA.....	22,084
Jefferson County, NY.....	116,229	McKinney city, TX.....	131,117
Jerome city, ID.....	10,890	McMinnville city, OR.....	32,187
Johnson City city, TN.....	63,152	Medford city, OR.....	74,907
Johnston city, IA.....	17,278	Menlo Park city, CA.....	32,026
Jupiter town, FL.....	55,156	Mercer Island city, WA.....	22,699
Kalamazoo city, MI.....	74,262	Meridian charter township, MI.....	39,688
Kansas City city, KS.....	145,786	Meridian city, ID.....	75,092
Kansas City city, MO.....	459,787	Merriam city, KS.....	11,003
Keizer city, OR.....	36,478	Mesa County, CO.....	146,723
Kenmore city, WA.....	20,460	Miami Beach city, FL.....	87,779
Kennedale city, TX.....	6,763	Miami city, FL.....	399,457
Kennett Square borough, PA.....	6,072	Middleton city, WI.....	17,442
Kettering city, OH.....	56,163	Midland city, MI.....	41,863
Key West city, FL.....	24,649	Milford city, DE.....	9,559
King County, WA.....	1,931,249	Milton city, GA.....	32,661
Kirkland city, WA.....	48,787	Minneapolis city, MN.....	382,578
Kirkwood city, MO.....	27,540	Mission Viejo city, CA.....	93,305
Knoxville city, IA.....	7,313	Modesto city, CA.....	201,165
La Mesa city, CA.....	57,065	Monterey city, CA.....	27,810
La Plata town, MD.....	8,753	Montgomery County, VA.....	94,392
La Porte city, TX.....	33,800	Monticello city, UT.....	1,972
La Vista city, NE.....	15,758	Monument town, CO.....	5,530
Lafayette city, CO.....	24,453	Mooreville town, NC.....	32,711
Laguna Beach city, CA.....	22,723	Morristown city, TN.....	29,137
Laguna Hills city, CA.....	30,344	Morrisville town, NC.....	18,576
Laguna Niguel city, CA.....	62,979	Moscow city, ID.....	23,800

## The National Citizen Survey™

Mountain Village town, CO.....	1,320	Post Falls city, ID.....	27,574
Mountlake Terrace city, WA.....	19,909	Prince William County, VA.....	402,002
Muscataine city, IA.....	22,886	Prior Lake city, MN.....	22,796
Naperville city, IL.....	141,853	Provo city, UT.....	112,488
Needham CDP, MA.....	28,886	Pueblo city, CO.....	106,595
New Braunfels city, TX.....	57,740	Purcellville town, VA.....	7,727
New Brighton city, MN.....	21,456	Queen Creek town, AZ.....	26,361
New Hanover County, NC.....	202,667	Radnor township, PA.....	31,531
New Orleans city, LA.....	343,829	Ramsey city, MN.....	23,668
New Smyrna Beach city, FL.....	22,464	Rapid City city, SD.....	67,956
Newberg city, OR.....	22,068	Raymore city, MO.....	19,206
Newport Beach city, CA.....	85,186	Redmond city, WA.....	54,144
Newport News city, VA.....	180,719	Rehoboth Beach city, DE.....	1,327
Newton city, IA.....	15,254	Reno city, NV.....	225,221
Noblesville city, IN.....	51,969	Reston CDP, VA.....	58,404
Nogales city, AZ.....	20,837	Richmond city, CA.....	103,701
Norfolk city, VA.....	242,803	Richmond Heights city, MO.....	8,603
North Port city, FL.....	57,357	Rifle city, CO.....	9,172
North Richland Hills city, TX.....	63,343	Rio Rancho city, NM.....	87,521
Northglenn city, CO.....	35,789	River Falls city, WI.....	15,000
Novato city, CA.....	51,904	Riverdale city, UT.....	8,426
Novi city, MI.....	55,224	Riverside city, CA.....	303,871
O'Fallon city, IL.....	28,281	Riverside city, MO.....	2,937
O'Fallon city, MO.....	79,329	Rochester Hills city, MI.....	70,995
Oak Park village, IL.....	51,878	Rock Hill city, SC.....	66,154
Oakland city, CA.....	390,724	Rockford city, IL.....	152,871
Oakland Park city, FL.....	41,363	Rockville city, MD.....	61,209
Oakley city, CA.....	35,432	Rogers city, MN.....	8,597
Ogdensburg city, NY.....	11,128	Rolla city, MO.....	19,559
Oklahoma City city, OK.....	579,999	Roselle village, IL.....	22,763
Olathe city, KS.....	125,872	Rosemount city, MN.....	21,874
Old Town city, ME.....	7,840	Rosenberg city, TX.....	30,618
Olmsted County, MN.....	144,248	Roseville city, MN.....	33,660
Olympia city, WA.....	46,478	Roswell city, GA.....	88,346
Orland Park village, IL.....	56,767	Round Rock city, TX.....	99,887
Oshkosh city, WI.....	66,083	Royal Oak city, MI.....	57,236
Oshtemo charter township, MI.....	21,705	Saco city, ME.....	18,482
Otsego County, MI.....	24,164	Sahuarita town, AZ.....	25,259
Overland Park city, KS.....	173,372	Sammamish city, WA.....	45,780
Oviedo city, FL.....	33,342	San Anselmo town, CA.....	12,336
Paducah city, KY.....	25,024	San Antonio city, TX.....	1,327,407
Palm Coast city, FL.....	75,180	San Carlos city, CA.....	28,406
Palo Alto city, CA.....	64,403	San Diego city, CA.....	1,307,402
Papillion city, NE.....	18,894	San Francisco city, CA.....	805,235
Park City city, UT.....	7,558	San Jose city, CA.....	945,942
Parker town, CO.....	45,297	San Juan County, NM.....	130,044
Parkland city, FL.....	23,962	San Marcos city, CA.....	83,781
Pasadena city, CA.....	137,122	San Marcos city, TX.....	44,894
Pasco city, WA.....	59,781	San Rafael city, CA.....	57,713
Pasco County, FL.....	464,697	Sandy Springs city, GA.....	93,853
Pearland city, TX.....	91,252	Sanford city, FL.....	53,570
Peoria city, AZ.....	154,065	Sangamon County, IL.....	197,465
Peoria city, IL.....	115,007	Santa Clarita city, CA.....	176,320
Peoria County, IL.....	186,494	Santa Fe County, NM.....	144,170
Petoskey city, MI.....	5,670	Santa Monica city, CA.....	89,736
Pflugerville city, TX.....	46,936	Sarasota County, FL.....	379,448
Phoenix city, AZ.....	1,445,632	Savage city, MN.....	26,911
Pinal County, AZ.....	375,770	Scarborough CDP, ME.....	4,403
Pinehurst village, NC.....	13,124	Schaumburg village, IL.....	74,227
Piqua city, OH.....	20,522	Scott County, MN.....	129,928
Pitkin County, CO.....	17,148	Scottsdale city, AZ.....	217,385
Plano city, TX.....	259,841	Seaside city, CA.....	33,025
Platte City city, MO.....	4,691	SeaTac city, WA.....	26,909
Plymouth city, MN.....	70,576	Sevierville city, TN.....	14,807
Pocatello city, ID.....	54,255	Shawnee city, KS.....	62,209
Polk County, IA.....	430,640	Sheboygan city, WI.....	49,288
Pompano Beach city, FL.....	99,845	Shoreview city, MN.....	25,043
Port Huron city, MI.....	30,184	Shorewood city, MN.....	7,307
Port Orange city, FL.....	56,048	Shorewood village, IL.....	15,615
Portland city, OR.....	583,776	Shorewood village, WI.....	13,162

## The National Citizen Survey™

Sierra Vista city, AZ.....	43,888	Tyler city, TX.....	96,900
Sioux Center city, IA.....	7,048	Umatilla city, OR.....	6,906
Sioux Falls city, SD.....	153,888	Upper Arlington city, OH.....	33,771
Skokie village, IL.....	64,784	Urbandale city, IA.....	39,463
Snellville city, GA.....	18,242	Vail town, CO.....	5,305
Snowmass Village town, CO.....	2,826	Vancouver city, WA.....	161,791
South Kingstown town, RI.....	30,639	Vernon Hills village, IL.....	25,113
South Lake Tahoe city, CA.....	21,403	Vestavia Hills city, AL.....	34,033
South Portland city, ME.....	25,002	Victoria city, MN.....	7,345
Southborough town, MA.....	9,767	Virginia Beach city, VA.....	437,994
Southlake city, TX.....	26,575	Wake Forest town, NC.....	30,117
Sparks city, NV.....	90,264	Walnut Creek city, CA.....	64,173
Spokane Valley city, WA.....	89,755	Washington County, MN.....	238,136
Spring Hill city, KS.....	5,437	Washington town, NH.....	1,123
Springboro city, OH.....	17,409	Washoe County, NV.....	421,407
Springfield city, MO.....	159,498	Watauga city, TX.....	23,497
Springfield city, OR.....	59,403	Wauwatosa city, WI.....	46,396
Springville city, UT.....	29,466	Waverly city, IA.....	9,874
St. Augustine city, FL.....	12,975	Weddington town, NC.....	9,459
St. Charles city, IL.....	32,974	Wentzville city, MO.....	29,070
St. Cloud city, FL.....	35,183	West Carrollton city, OH.....	13,143
St. Cloud city, MN.....	65,842	West Chester borough, PA.....	18,461
St. Joseph city, MO.....	76,780	West Des Moines city, IA.....	56,609
St. Louis County, MN.....	200,226	West Richland city, WA.....	11,811
St. Louis Park city, MN.....	45,250	Western Springs village, IL.....	12,975
Stallings town, NC.....	13,831	Westerville city, OH.....	36,120
State College borough, PA.....	42,034	Westlake town, TX.....	992
Steamboat Springs city, CO.....	12,088	Westminster city, CO.....	106,114
Sterling Heights city, MI.....	129,699	Weston town, MA.....	11,261
Sugar Grove village, IL.....	8,997	Wheat Ridge city, CO.....	30,166
Sugar Land city, TX.....	78,817	White House city, TN.....	10,255
Summit city, NJ.....	21,457	Wichita city, KS.....	382,368
Summit County, UT.....	36,324	Williamsburg city, VA.....	14,068
Sunnyvale city, CA.....	140,081	Wilmington city, NC.....	106,476
Surprise city, AZ.....	117,517	Wilsonville city, OR.....	19,509
Suwanee city, GA.....	15,355	Winchester city, VA.....	26,203
Tacoma city, WA.....	198,397	Windsor town, CO.....	18,644
Takoma Park city, MD.....	16,715	Windsor town, CT.....	29,044
Tamarac city, FL.....	60,427	Winnetka village, IL.....	12,187
Temecula city, CA.....	100,097	Winston-Salem city, NC.....	229,617
Tempe city, AZ.....	161,719	Winter Garden city, FL.....	34,568
Temple city, TX.....	66,102	Woodbury city, MN.....	61,961
The Woodlands CDP, TX.....	93,847	Woodland city, CA.....	55,468
Thornton city, CO.....	118,772	Woodland city, WA.....	5,509
Thousand Oaks city, CA.....	126,683	Wrentham town, MA.....	10,955
Tigard city, OR.....	48,035	Yakima city, WA.....	91,067
Tracy city, CA.....	82,922	York County, VA.....	65,464
Tualatin city, OR.....	26,054	Yorktown town, IN.....	9,405
Tulsa city, OK.....	391,906	Yountville city, CA.....	2,933
Twin Falls city, ID.....	44,125		

## Minnesota Benchmark Comparisons

Table 75: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Savage	85%	12	26	Similar
Overall image or reputation of Savage	75%	12	19	Similar
Savage as a place to live	91%	8	20	Similar
Your neighborhood as a place to live	87%	7	18	Similar
Savage as a place to raise children	90%	8	21	Similar
Savage as a place to retire	58%	19	21	Similar
Overall appearance of Savage	83%	5	19	Similar

The National Citizen Survey™

Table 76: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Savage	90%	8	16	Similar
	In your neighborhood during the day	92%	11	14	Similar
	In Savage's downtown/commercial area during the day	87%	10	12	Similar
Mobility	Overall ease of getting to the places you usually have to visit	83%	4	12	Similar
	Availability of paths and walking trails	70%	11	15	Similar
	Ease of walking in Savage	70%	9	15	Similar
	Ease of travel by bicycle in Savage	56%	11	14	Similar
	Ease of travel by public transportation in Savage	31%	7	8	Lower
	Ease of travel by car in Savage	80%	8	16	Similar
	Traffic flow on major streets	63%	8	14	Similar
Natural Environment	Quality of overall natural environment in Savage	85%	8	15	Similar
	Cleanliness of Savage	87%	7	14	Similar
	Air quality	90%	6	10	Similar
Built Environment	Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	71%	5	10	Similar
	Overall quality of new development in Savage	63%	4	12	Similar
	Availability of affordable quality housing	70%	1	21	Higher
	Variety of housing options	76%	5	16	Similar
	Public places where people want to spend time	69%	7	10	Similar
Economy	Overall economic health of Savage	78%	6	11	Similar
	Vibrant downtown/commercial area	44%	4	8	Similar
	Overall quality of business and service establishments in Savage	62%	8	14	Similar
	Cost of living in Savage	55%	3	10	Similar
	Shopping opportunities	53%	8	14	Similar
	Employment opportunities	33%	13	19	Similar
	Savage as a place to visit	48%	8	10	Lower
	Savage as a place to work	52%	15	18	Similar
Recreation and Wellness	Health and wellness opportunities in Savage	75%	7	11	Similar
	Availability of affordable quality mental health care	60%	4	8	Similar
	Availability of preventive health services	71%	5	9	Similar
	Availability of affordable quality health care	71%	6	13	Similar
	Availability of affordable quality food	68%	5	8	Similar
	Recreational opportunities	73%	15	21	Similar
Education and Enrichment	Fitness opportunities (including exercise classes and paths or trails, etc.)	78%	5	10	Similar
	Overall opportunities for education and enrichment	74%	6	10	Similar
	Opportunities to participate in religious or spiritual events and activities	77%	6	7	Similar
	Opportunities to attend cultural/arts/music activities	49%	7	12	Similar
	Adult educational opportunities	66%	4	9	Similar
	K-12 education	81%	6	13	Similar
Community Engagement	Availability of affordable quality child care/preschool	71%	2	13	Higher
	Opportunities to participate in social events and activities	55%	9	10	Similar
	Neighborliness of Savage	69%	4	8	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	68%	7	16	Similar
	Opportunities to participate in community matters	68%	4	11	Similar
	Opportunities to volunteer	66%	9	13	Similar

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Table 77: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Savage	84%	10	26	Similar
Overall customer service by Savage employees (police, receptionists, planners, etc.)	86%	11	24	Similar
Value of services for the taxes paid to Savage	53%	18	30	Similar
Overall direction that Savage is taking	61%	12	16	Similar
Job Savage government does at welcoming citizen involvement	59%	6	16	Similar
Overall confidence in Savage government	63%	5	10	Similar
Generally acting in the best interest of the community	66%	6	12	Similar
Being honest	71%	2	8	Similar
Treating all residents fairly	69%	3	10	Similar
Services provided by the Federal Government	45%	3	7	Similar

Table 78: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	90%	8	28	Similar
	Fire services	95%	3	22	Similar
	Ambulance or emergency medical services	89%	9	14	Similar
	Crime prevention	85%	8	15	Similar
	Fire prevention and education	86%	5	14	Similar
	Animal control	69%	15	22	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	71%	4	16	Similar
Mobility	Traffic enforcement	75%	6	14	Similar
	Street repair	57%	6	27	Similar
	Street cleaning	78%	3	16	Similar
	Street lighting	76%	3	22	Similar
	Snow removal	74%	11	36	Similar
	Sidewalk maintenance	73%	4	15	Similar
	Traffic signal timing	56%	9	13	Similar
Natural Environment	Bus or transit services	49%	7	8	Similar
	Drinking water	67%	21	23	Similar
Built Environment	Preservation of natural areas such as open space, farmlands and greenbelts	63%	12	14	Similar
	Savage open space	60%	8	9	Similar
	Storm drainage	82%	5	16	Similar
	Sewer services	88%	8	23	Similar
	Utility billing	77%	6	8	Similar
Economy	Land use, planning and zoning	56%	11	17	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	54%	11	15	Similar
Recreation and Wellness	Cable television	34%	9	9	Similar
	Economic development	62%	8	15	Similar
	City parks	86%	10	19	Similar
	Recreation programs or classes	73%	14	19	Similar
Education and Enrichment	Recreation centers or facilities	75%	13	17	Similar
	Health services	73%	4	11	Similar
	City-sponsored special events	70%	5	7	Similar
Community Engagement	Public library services	87%	7	13	Similar
	Public information services	78%	5	12	Similar

The National Citizen Survey™

Table 79: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	64%	11	18	Similar
Recommend living in Savage to someone who asks	89%	8	12	Similar
Remain in Savage for the next five years	85%	8	12	Similar
Contacted Savage (in-person, phone, email or web) for help or information	47%	8	19	Similar

Table 80: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	80%	6	8	Similar
	Household member was NOT a victim of a crime	90%	8	13	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	7%	7	8	Lower
	Carpooled with other adults or children instead of driving alone	40%	3	7	Similar
	Walked or biked instead of driving	49%	8	8	Lower
Natural Environment	Made efforts to conserve water	81%	1	5	Similar
	Made efforts to make your home more energy efficient	74%	4	6	Similar
	Recycle at home	96%	5	13	Similar
Built Environment	Did NOT observe a code violation or other hazard in Savage	58%	4	6	Similar
	NOT experiencing housing costs stress	79%	2	9	Similar
Economy	Purchase goods or services from a business located in Savage	95%	7	8	Similar
	Economy will have positive impact on income	36%	3	9	Similar
	Work inside boundaries of Savage	23%	7	8	Lower
Recreation and Wellness	Used Savage recreation centers or their services	53%	7	10	Similar
	Visited a neighborhood park or City park	89%	5	13	Similar
	Eat at least 5 portions of fruits and vegetables a day	84%	3	7	Similar
	Participate in moderate or vigorous physical activity	87%	3	7	Similar
	In very good to excellent health	73%	4	8	Similar
Education and Enrichment	Used Savage public libraries or their services	64%	6	10	Similar
	Attended City-sponsored event	52%	6	7	Similar
Community Engagement	Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	12%	7	8	Similar
	Volunteered your time to some group/activity in Savage	27%	11	13	Lower
	Participated in a club	21%	6	10	Similar
	Talked to or visited with your immediate neighbors	96%	3	7	Similar
	Done a favor for a neighbor	87%	3	7	Similar
	Attended a local public meeting	15%	9	13	Similar
	Watched (online or on television) a local public meeting	20%	11	13	Similar
	Read or watch local news (via television, paper, computer, etc.)	90%	2	7	Similar
	Vote in local elections	86%	6	11	Similar



Communities included in Minnesota comparisons

The communities included in Savage’s Minnesota comparisons are listed below along with their population according to the 2010 Census.

Albert Lea city, MN .....	18,016	Minneapolis city, MN .....	382,578
Beltrami County, MN.....	44,442	New Brighton city, MN.....	21,456
Blaine city, MN .....	57,186	Olmsted County, MN .....	144,248
Bloomington city, MN.....	82,893	Plymouth city, MN.....	70,576
Chanhassen city, MN .....	22,952	Prior Lake city, MN.....	22,796
Coon Rapids city, MN.....	61,476	Ramsey city, MN.....	23,668
Dakota County, MN .....	398,552	Rogers city, MN .....	8,597
Duluth city, MN .....	86,265	Rosemount city, MN.....	21,874
East Grand Forks city, MN.....	8,601	Roseville city, MN.....	33,660
Eden Prairie city, MN .....	60,797	Savage city, MN.....	26,911
Edina city, MN.....	47,941	Scott County, MN.....	129,928
Elk River city, MN .....	22,974	Shoreview city, MN .....	25,043
Elko New Market city, MN .....	4,110	Shorewood city, MN .....	7,307
Golden Valley city, MN .....	20,371	St. Cloud city, MN .....	65,842
Hopkins city, MN .....	17,591	St. Louis County, MN.....	200,226
Hutchinson city, MN.....	14,178	St. Louis Park city, MN .....	45,250
Lakeville city, MN.....	55,954	Victoria city, MN.....	7,345
Mankato city, MN.....	39,309	Washington County, MN.....	238,136
Maple Grove city, MN.....	61,567	Woodbury city, MN.....	61,961

Population Benchmark Comparisons

Table 81: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Savage	85%	9	19	Similar
Overall image or reputation of Savage	75%	10	17	Similar
Savage as a place to live	91%	9	18	Similar
Your neighborhood as a place to live	87%	9	16	Similar
Savage as a place to raise children	90%	8	19	Similar
Savage as a place to retire	58%	7	17	Similar
Overall appearance of Savage	83%	9	21	Similar

Table 82: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Savage	90%	6	12	Similar
	In your neighborhood during the day	92%	14	21	Similar
	In Savage's downtown/commercial area during the day	87%	14	17	Similar
Mobility	Overall ease of getting to the places you usually have to visit	83%	4	9	Similar
	Availability of paths and walking trails	70%	10	16	Similar
	Ease of walking in Savage	70%	8	17	Similar
	Ease of travel by bicycle in Savage	56%	9	17	Similar
	Ease of travel by public transportation in Savage	31%	5	5	Lower
	Ease of travel by car in Savage	80%	4	17	Similar
Natural Environment	Traffic flow on major streets	63%	5	19	Similar
	Quality of overall natural environment in Savage	85%	8	17	Similar
	Cleanliness of Savage	87%	9	16	Similar
Built Environment	Air quality	90%	3	9	Higher
	Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems)	71%	5	8	Similar
	Overall quality of new development in Savage	63%	10	16	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Availability of affordable quality housing	70%	2	17	Higher
	Variety of housing options	76%	4	16	Similar
Economy	Public places where people want to spend time	69%	5	8	Similar
	Overall economic health of Savage	78%	5	8	Similar
	Vibrant downtown/commercial area	44%	3	7	Similar
	Overall quality of business and service establishments in Savage	62%	10	16	Similar
	Cost of living in Savage	55%	5	8	Similar
	Shopping opportunities	53%	10	17	Similar
	Employment opportunities	33%	9	15	Similar
	Savage as a place to visit	48%	5	8	Similar
	Savage as a place to work	52%	11	16	Similar
	Recreation and Wellness	Health and wellness opportunities in Savage	75%	5	8
Availability of affordable quality mental health care		60%	4	6	Similar
Availability of preventive health services		71%	6	11	Similar
Availability of affordable quality health care		71%	7	12	Similar
Availability of affordable quality food		68%	6	11	Similar
Recreational opportunities		73%	7	16	Similar
Education and Enrichment	Fitness opportunities (including exercise classes and paths or trails, etc.)	78%	5	8	Similar
	Overall opportunities for education and enrichment	74%	5	8	Similar
	Opportunities to participate in religious or spiritual events and activities	77%	7	10	Similar
	Opportunities to attend cultural/arts/music activities	49%	9	16	Similar
	Adult educational opportunities	66%	5	7	Similar
Community Engagement	K-12 education	81%	8	13	Similar
	Availability of affordable quality child care/preschool	71%	4	13	Similar
	Opportunities to participate in social events and activities	55%	10	14	Similar
	Neighborhoodliness of Savage	69%	4	7	Similar
Community Engagement	Openness and acceptance of the community toward people of diverse backgrounds	68%	8	14	Similar
	Opportunities to participate in community matters	68%	7	14	Similar
	Opportunities to volunteer	66%	9	13	Similar

Table 83: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Savage	84%	10	20	Similar
Overall customer service by Savage employees (police, receptionists, planners, etc.)	86%	9	21	Similar
Value of services for the taxes paid to Savage	53%	16	24	Similar
Overall direction that Savage is taking	61%	10	17	Similar
Job Savage government does at welcoming citizen involvement	59%	9	20	Similar
Overall confidence in Savage government	63%	5	8	Similar
Generally acting in the best interest of the community	66%	5	8	Similar
Being honest	71%	5	8	Similar
Treating all residents fairly	69%	5	8	Similar
Services provided by the Federal Government	45%	2	12	Similar

The National Citizen Survey™

Table 84: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	90%	9	27	Similar
	Fire services	95%	6	24	Similar
	Ambulance or emergency medical services	89%	10	17	Similar
	Crime prevention	85%	9	18	Similar
	Fire prevention and education	86%	7	15	Similar
	Animal control	69%	13	17	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	71%	6	10	Similar
Mobility	Traffic enforcement	75%	5	19	Similar
	Street repair	57%	10	27	Similar
	Street cleaning	78%	6	19	Similar
	Street lighting	76%	5	22	Similar
	Snow removal	74%	10	25	Similar
	Sidewalk maintenance	73%	6	19	Similar
	Traffic signal timing	56%	10	15	Similar
	Bus or transit services	49%	8	9	Lower
Natural Environment	Drinking water	67%	15	22	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	63%	11	16	Similar
	Savage open space	60%	4	6	Similar
Built Environment	Storm drainage	82%	6	21	Similar
	Sewer services	88%	7	20	Similar
	Utility billing	77%	3	5	Similar
	Land use, planning and zoning	56%	11	16	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	54%	12	17	Similar
	Cable television	34%	12	12	Lower
Economy	Economic development	62%	8	17	Similar
Recreation and Wellness	City parks	86%	11	17	Similar
	Recreation programs or classes	73%	12	17	Similar
	Recreation centers or facilities	75%	8	16	Similar
	Health services	73%	6	9	Similar
Education and Enrichment	City-sponsored special events	70%	5	7	Similar
	Public library services	87%	8	12	Similar
Community Engagement	Public information services	78%	7	15	Similar

Table 85: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	64%	11	17	Similar
Recommend living in Savage to someone who asks	89%	9	16	Similar
Remain in Savage for the next five years	85%	8	16	Similar
Contacted Savage (in-person, phone, email or web) for help or information	47%	8	17	Similar

The National Citizen Survey™

Table 86: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	80%	7	8	Similar
	Household member was NOT a victim of a crime	90%	12	16	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	7%	3	5	Lower
	Carpooled with other adults or children instead of driving alone	40%	3	7	Similar
	Walked or biked instead of driving	49%	7	8	Similar
Natural Environment	Made efforts to conserve water	81%	1	5	Similar
	Made efforts to make your home more energy efficient	74%	5	6	Similar
	Recycle at home	96%	3	15	Similar
Built Environment	Did NOT observe a code violation or other hazard in Savage	58%	6	7	Similar
	NOT experiencing housing costs stress	79%	4	14	Similar
Economy	Purchase goods or services from a business located in Savage	95%	8	8	Similar
	Economy will have positive impact on income	36%	2	14	Higher
	Work inside boundaries of Savage	23%	7	8	Similar
Recreation and Wellness	Used Savage recreation centers or their services	53%	12	13	Similar
	Visited a neighborhood park or City park	89%	8	15	Similar
	Eat at least 5 portions of fruits and vegetables a day	84%	4	7	Similar
	Participate in moderate or vigorous physical activity	87%	4	7	Similar
	In very good to excellent health	73%	5	8	Similar
Education and Enrichment	Used Savage public libraries or their services	64%	12	13	Lower
	Attended City-sponsored event	52%	8	8	Similar
Community Engagement	Contacted Savage elected officials (in-person, phone, email or web) to express your opinion	12%	7	8	Similar
	Volunteered your time to some group/activity in Savage	27%	13	15	Lower
	Participated in a club	21%	10	12	Similar
	Talked to or visited with your immediate neighbors	96%	2	7	Similar
	Done a favor for a neighbor	87%	3	5	Similar
	Attended a local public meeting	15%	13	15	Similar
	Watched (online or on television) a local public meeting	20%	11	14	Similar
	Read or watch local news (via television, paper, computer, etc.)	90%	3	7	Similar
	Vote in local elections	86%	4	15	Similar

## The National Citizen Survey™

### Communities included in population comparisons

The communities included in Savage’s population comparisons are listed below along with their population according to the 2010 Census.

Algonquin village, IL .....	30,046	New Brighton city, MN.....	21,456
Bay City city, MI .....	34,932	O'Fallon city, IL.....	28,281
Bettendorf city, IA .....	33,217	Oshemo charter township, MI.....	21,705
Brownsburg town, IN.....	21,285	Otsego County, MI.....	24,164
Chanhassen city, MN .....	22,952	Piqua city, OH.....	20,522
Collinsville city, IL.....	25,579	Port Huron city, MI.....	30,184
Derby city, KS .....	22,158	Prior Lake city, MN.....	22,796
Elk River city, MN .....	22,974	Ramsey city, MN .....	23,668
Gahanna city, OH .....	33,248	Roselle village, IL.....	22,763
Golden Valley city, MN .....	20,371	Rosemount city, MN .....	21,874
Gurnee village, IL .....	31,295	Roseville city, MN.....	33,660
Highland Park city, IL.....	29,763	Savage city, MN.....	26,911
Holland city, MI .....	33,051	Shoreview city, MN .....	25,043
Hudson city, OH .....	22,262	St. Charles city, IL.....	32,974
Kirkwood city, MO .....	27,540	Upper Arlington city, OH.....	33,771
Libertyville village, IL .....	20,315	Vernon Hills village, IL.....	25,113
Maryland Heights city, MO .....	27,472	Wentzville city, MO.....	29,070
Muscatine city, IA.....	22,886		

## Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Savage funded this research. Please contact Barry Stock of the City of Savage at [bstock@ci.savage.mn.us](mailto:bstock@ci.savage.mn.us) if you have any questions about the survey.

### Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

## Survey Sampling

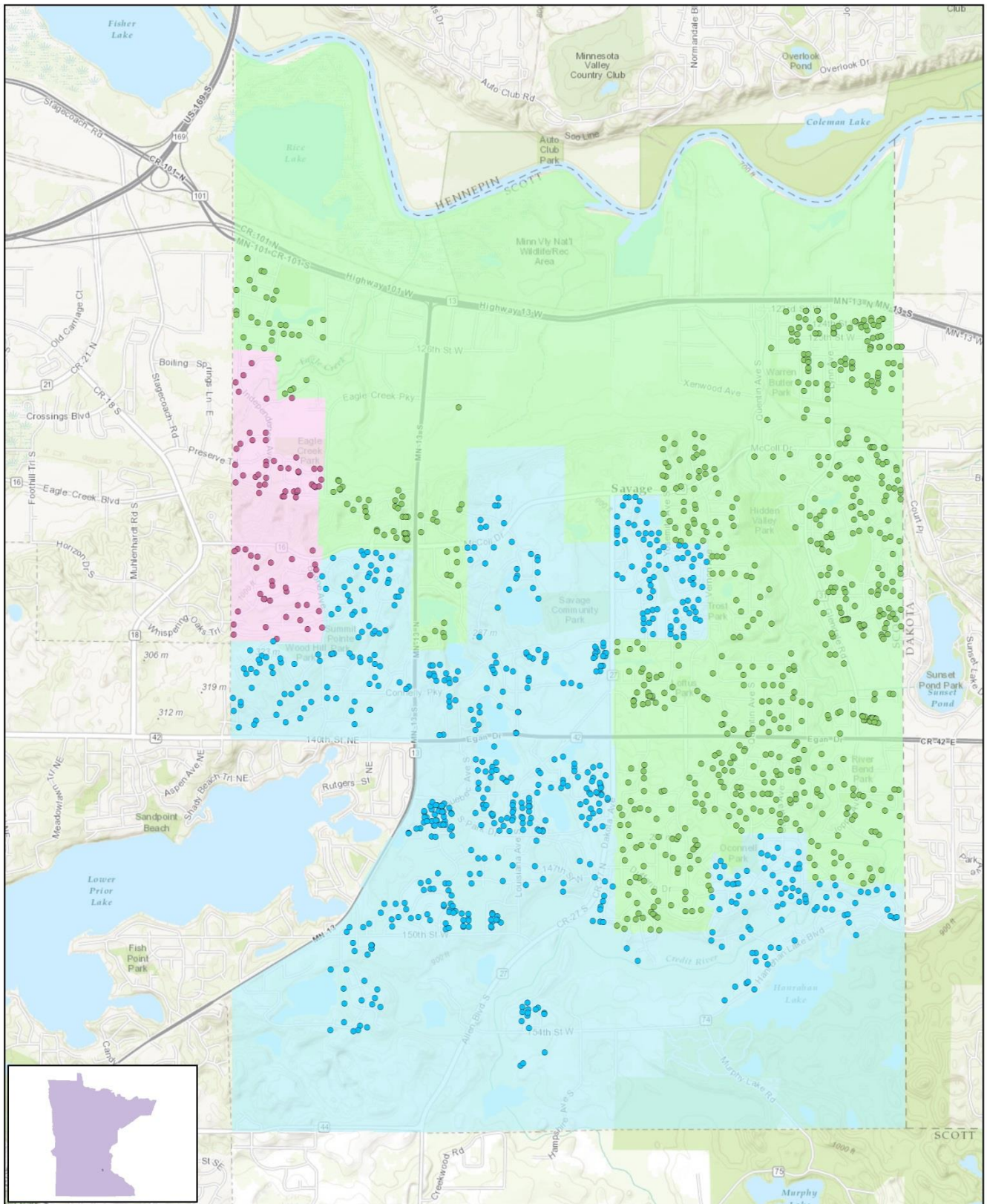
"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Savage were eligible to participate in the survey. A list of all households within the zip codes serving Savage was purchased based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Savage households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Savage boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of three school districts.

To choose the 1,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were over sampled as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be sampled at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized and posted to the City of Savage website. This opt-in survey was identical to the scientific survey and open to all Savage residents.

Figure 1: Location of Survey Recipients



**Survey Recipients in Savage, MN**

- In SD 191
- In SD 720
- In SD 719
- School Dist 191
- School Dist 720
- School Dist 719

0 1.5 3 Miles





## Survey Administration and Response

Selected households received three mailings, one week apart, beginning on March 29, 2016. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. Respondents could opt to take the survey online as well. Completed surveys were collected over the following seven weeks. The online “opt-in” survey became available to all residents on May 3, 2016 and remained open for four weeks.

About 2% of the 1,500 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 1,468 households that received the mailed survey, 493 completed the survey, providing an overall response rate of 34%. Of the 493 completed surveys in the scientific sample, 42 were completed online. Additionally, responses were tracked by school district; response rates by school district ranged from 32% to 42%. Additionally, 218 residents completed the online “opt-in” survey, providing a grand total of 711 completed surveys.

Table 87: Survey Response Rates by School District

	Number mailed	Undeliverable	Eligible	Returned	Response rate
School District 191	747	10	737	234	32%
School District 719	677	20	657	228	35%
School District 720	76	2	74	31	42%
Overall	1,500	32	1,468	493	34%

## Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.<sup>1</sup>

The margin of error for the City of Savage survey is no greater than plus or minus four percentage points around any given percent reported for the entire sample (711 completed surveys).

For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

## Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

## Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and online “opt-in” (non-probability) samples, data were compared in order to determine whether it was appropriate to combine, or blend, both samples together. In the case of Savage, the non-probability sample’s characteristics were similar to the probability sample, in both respondent trait and opinion, indicating that the samples could be blended. This

<sup>1</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

## The National Citizen Survey™

decision reflects a growing trend in survey research toward integration of traditional scientific probability samples and non-probability samples (opt-in).

The demographic characteristics of the survey samples were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Savage. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Both samples were weighted independently and then combined into one final dataset. The characteristics used for weighting were housing tenure (rent or own), housing type (detached or attached), race, sex and age. The scientific sample also included geographic area (school district) as a weighting element (geography was not available for the opt-in sample). The results of the weighting scheme are presented in the following table.

Table 88: Savage, MN 2016 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
<b>Housing</b>			
Rent home	13%	6%	12%
Own home	87%	94%	88%
Detached unit	75%	75%	76%
Attached unit	25%	25%	24%
<b>Race and Ethnicity</b>			
White	85%	92%	85%
Not white	15%	8%	15%
Not Hispanic	97%	99%	97%
Hispanic	3%	1%	3%
<b>Sex and Age</b>			
Female	50%	56%	50%
Male	50%	44%	50%
18-34 years of age	28%	13%	27%
35-54 years of age	52%	38%	52%
55+ years of age	20%	48%	21%
Females 18-34	14%	8%	14%
Females 35-54	26%	21%	26%
Females 55+	10%	26%	10%
Males 18-34	14%	6%	13%
Males 35-54	26%	17%	26%
Males 55+	10%	22%	11%
<b>School District</b>			
District 191	50%	47%	47%
District 719	45%	46%	47%
District 720	5%	6%	6%

### Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## **Appendix D: Survey Materials**


Dear Savage Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,



Janet Williams  
Mayor


Dear Savage Resident,

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Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,



Janet Williams  
Mayor


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Thank you for helping create a better City!

Sincerely,



Janet Williams  
Mayor



City of Savage  
6000 McColl Drive  
Savage, MN 55378

Presorted  
First Class Mail  
US Postage  
PAID  
Boulder, CO  
Permit NO. 94



City of Savage  
6000 McColl Drive  
Savage, MN 55378

Presorted  
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Boulder, CO  
Permit NO. 94



City of Savage  
6000 McColl Drive  
Savage, MN 55378

Presorted  
First Class Mail  
US Postage  
PAID  
Boulder, CO  
Permit NO.94



April 2016

Dear City of Savage Resident:

Please help us shape the future of Savage! You have been selected at random to participate in the 2016 Savage Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Savage make decisions that affect our City.

**A few things to remember:**

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

**[www.n-r-c.com/survey/savage2016.htm](http://www.n-r-c.com/survey/savage2016.htm)**

If you have any questions about the survey please call Emily Gunderson at 952-882-2655.

Thank you for your time and participation!

Sincerely,

Janet Williams  
Mayor



April 2016

Dear City of Savage Resident:

Here's a second chance if you haven't already responded to the 2016 Savage Citizen Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Savage! You have been selected at random to participate in the 2016 Savage Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Savage make decisions that affect our City.

**A few things to remember:**

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

**[www.n-r-c.com/survey/savage2016.htm](http://www.n-r-c.com/survey/savage2016.htm)**

If you have any questions about the survey please call Emily Gunderson at 952-882-2655.

Thank you for your time and participation!

Sincerely,

Janet Williams  
Mayor



# The City of Savage 2016 Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

**1. Please rate each of the following aspects of quality of life in Savage:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Savage as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Savage as a place to raise children.....	1	2	3	4	5
Savage as a place to work.....	1	2	3	4	5
Savage as a place to visit.....	1	2	3	4	5
Savage as a place to retire.....	1	2	3	4	5
The overall quality of life in Savage.....	1	2	3	4	5

**2. Please rate each of the following characteristics as they relate to Savage as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Savage.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Savage.....	1	2	3	4	5
Overall "built environment" of Savage (including overall design, buildings, parks and transportation systems).....	1	2	3	4	5
Health and wellness opportunities in Savage.....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Savage.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Savage.....	1	2	3	4	5

**3. Please indicate how likely or unlikely you are to do each of the following:**

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Savage to someone who asks.....	1	2	3	4	5
Remain in Savage for the next five years.....	1	2	3	4	5

**4. Please rate how safe or unsafe you feel:**

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day.....	1	2	3	4	5	6
In Savage's commercial area during the day.....	1	2	3	4	5	6

**5. Please rate each of the following characteristics as they relate to Savage as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets.....	1	2	3	4	5
Ease of travel by car in Savage.....	1	2	3	4	5
Ease of travel by public transportation in Savage.....	1	2	3	4	5
Ease of travel by bicycle in Savage.....	1	2	3	4	5
Ease of walking in Savage.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Cleanliness of Savage.....	1	2	3	4	5
Overall appearance of Savage.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.).....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5

**6. Please rate each of the following characteristics as they relate to Savage as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool .....	1	2	3	4	5
K-12 education .....	1	2	3	4	5
Adult educational opportunities .....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities .....	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities .....	1	2	3	4	5
Cost of living in Savage .....	1	2	3	4	5
Overall quality of business and service establishments in Savage .....	1	2	3	4	5
Vibrant commercial areas .....	1	2	3	4	5
Overall quality of new development in Savage .....	1	2	3	4	5
Opportunities to participate in social events and activities .....	1	2	3	4	5
Opportunities to volunteer .....	1	2	3	4	5
Opportunities to participate in community matters .....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds .....	1	2	3	4	5
Neighborliness of residents in Savage .....	1	2	3	4	5

**7. Please indicate whether or not you have done each of the following in the last 12 months.**

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water .....	1	2
Made efforts to make your home more energy efficient .....	1	2
Observed a code violation or other hazard in Savage (weeds, abandoned buildings, etc.) .....	1	2
Household member was a victim of a crime in Savage .....	1	2
Reported a crime to the police in Savage .....	1	2
Contacted the City of Savage (in-person, phone, email or web) for help or information .....	1	2
Contacted Savage elected officials (in-person, phone, email or web) to express your opinion .....	1	2

**8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Savage?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Savage recreation centers or their services .....	1	2	3	4
Visited a neighborhood park or City park .....	1	2	3	4
Used Savage public libraries or their services .....	1	2	3	4
Attended a City-sponsored event .....	1	2	3	4
Used public transportation instead of driving .....	1	2	3	4
Carpooled with other adults or children instead of driving alone .....	1	2	3	4
Walked or biked instead of driving .....	1	2	3	4
Volunteered your time to some group/activity in Savage .....	1	2	3	4
Participated in a club .....	1	2	3	4
Talked to or visited with your immediate neighbors .....	1	2	3	4
Done a favor for a neighbor .....	1	2	3	4

**9. Thinking about local public meetings (of local elected officials like City Council or advisory boards), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Attended a local public meeting .....	1	2	3	4
Watched (online or on television) a local public meeting .....	1	2	3	4

# The City of Savage 2016 Citizen Survey

## 10. Please rate the quality of each of the following services in Savage:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services .....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement .....	1	2	3	4	5
Street repair .....	1	2	3	4	5
Street cleaning .....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal .....	1	2	3	4	5
Sidewalk maintenance .....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Storm drainage .....	1	2	3	4	5
Drinking water .....	1	2	3	4	5
Sewer services .....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation facilities.....	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.) .....	1	2	3	4	5
Animal control .....	1	2	3	4	5
Economic development .....	1	2	3	4	5
Health services .....	1	2	3	4	5
Public library services .....	1	2	3	4	5
Public information services .....	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts.....	1	2	3	4	5
Savage open space .....	1	2	3	4	5
City-sponsored special events .....	1	2	3	4	5
Overall customer service by Savage employees (police, receptionists, planners, etc.).....	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of Savage .....	1	2	3	4	5
The Federal Government .....	1	2	3	4	5
Scott County .....	1	2	3	4	5
The State of Minnesota .....	1	2	3	4	5

## 12. Please rate the following categories of Savage government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Savage .....	1	2	3	4	5
The overall direction that Savage is taking.....	1	2	3	4	5
The job Savage government does at welcoming citizen involvement.....	1	2	3	4	5
Overall confidence in Savage government .....	1	2	3	4	5
Generally acting in the best interest of the community .....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly .....	1	2	3	4	5

**13. Please rate how important, if at all, you think it is for the Savage community to focus on each of the following in the coming two years:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Savage .....	1	2	3	4
Overall ease of getting to the places you usually have to visit .....	1	2	3	4
Quality of overall natural environment in Savage .....	1	2	3	4
Overall “built environment” of Savage (including overall design, buildings, parks and transportation systems) .....	1	2	3	4
Health and wellness opportunities in Savage .....	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Savage.....	1	2	3	4
Sense of community .....	1	2	3	4

**14. Please indicate if each of the following is a major source, minor source, or not a source of information for you about the City of Savage and its activities:**

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
City of Savage Newsletter in water bill .....	1	2	3
City of Savage Website (www.cityofsavage.com) .....	1	2	3
Savage Police Dept. InfoNet.....	1	2	3
Cable television channel .....	1	2	3
<i>Savage Pacer</i> .....	1	2	3
<i>Star Tribune</i> .....	1	2	3
<i>Pioneer Press</i> .....	1	2	3
Social media (e.g., Facebook, Twitter, YouTube).....	1	2	3

**15. How important, if at all, is it for the City of Savage to address each of the following issues in the next five years?**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Building a sense of community and neighborhood vitality .....	1	2	3	4
Public transit.....	1	2	3	4
Jobs and unemployment .....	1	2	3	4
Aging infrastructure (e.g. streets, water, sewer parks, city buildings).....	1	2	3	4
Racial and ethnic diversity.....	1	2	3	4
Poverty and social service needs .....	1	2	3	4
Property taxes .....	1	2	3	4
House values.....	1	2	3	4
Housing maintenance .....	1	2	3	4
Housing and services for seniors .....	1	2	3	4
Affordable housing.....	1	2	3	4
Crime.....	1	2	3	4
Maintaining and improving streets .....	1	2	3	4
Maintaining and improving parks, sidewalks and trails.....	1	2	3	4

**16. Please indicate the extent to which you agree or disagree with the following statements:**

	<i>Strongly agree</i>	<i>Somewhat agree</i>	<i>Somewhat disagree</i>	<i>Strongly disagree</i>
The City should invest in improvements that enhance quality of life for all residents .....	1	2	3	4
The City needs to be a leader in environmental stewardship .....	1	2	3	4
The City should use property tax funds to clear <u>all</u> sidewalks and trails in the City .....	1	2	3	4
The City should continue to operate the Municipal Liquor Stores .....	1	2	3	4

**17. Please rate how important, if at all, it is for the City of Savage to invest in the following type of park amenities?**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>	<i>Don't know</i>
Parks within neighborhoods.....	1	2	3	4	5
Trail system with connectivity .....	1	2	3	4	5
Splash pad.....	1	2	3	4	5
Skate park .....	1	2	3	4	5
Indoor sports facility (e.g., basketball, volleyball, etc.).....	1	2	3	4	5
Full-size baseball field (including spectator stands, restrooms, lighting, etc.)	1	2	3	4	5
Multi-use turf fields.....	1	2	3	4	5
Community Center.....	1	2	3	4	5
Outdoor refrigerated ice facility.....	1	2	3	4	5

# The City of Savage 2016 Citizen Survey

**Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.**

**D1. How often, if at all, do you do each of the following, considering all of the times you could?**

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home .....	1	2	3	4	5
Purchase goods or services from a business located in Savage .....	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day .....	1	2	3	4	5
Participate in moderate or vigorous physical activity .....	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.) .....	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

**D2. Would you say that in general your health is:**

- Excellent     
  Very good     
  Good     
  Fair     
  Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:**

- Very positive     
  Somewhat positive     
  Neutral     
  Somewhat negative     
  Very negative

**D4. What is your employment status?**

- Working full time for pay  
 Working part time for pay  
 Unemployed, looking for paid work  
 Unemployed, not looking for paid work  
 Fully retired

**D5. Do you work inside the boundaries of Savage?**

- Yes, outside the home  
 Yes, from home  
 No

**D6. How many years have you lived in Savage?**

- Less than 2 years       11-20 years  
 2-5 years       More than 20 years  
 6-10 years

**D7. Which best describes the building you live in?**

- One family house detached from any other houses  
 Building with two or more homes (duplex, townhome, apartment or condominium)  
 Other

**D8. Is this house or apartment...**

- Rented  
 Owned

**D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?**

- Less than \$300 per month  
 \$300 to \$599 per month  
 \$600 to \$999 per month  
 \$1,000 to \$1,499 per month  
 \$1,500 to \$2,499 per month  
 \$2,500 or more per month

**D10. Do any children 17 or under live in your household?**

- No       Yes

**D11. Are you or any other members of your household aged 65 or older?**

- No       Yes

**D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000  
 \$25,000 to \$49,999  
 \$50,000 to \$99,999  
 \$100,000 to \$149,999  
 \$150,000 or more

**Please respond to both questions D13 and D14:**

**D13. Are you Spanish, Hispanic or Latino?**

- No, not Spanish, Hispanic or Latino  
 Yes, I consider myself to be Spanish, Hispanic or Latino

**D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian, Asian Indian or Pacific Islander  
 Black or African American  
 White  
 Other

**D15. In which category is your age?**

- 18-24 years       55-64 years  
 25-34 years       65-74 years  
 35-44 years       75 years or older  
 45-54 years

**D16. What is your sex?**

- Female       Male

**D17. Do you consider a cell phone or land line your primary telephone number?**

- Cell       Land line       Both

**Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**